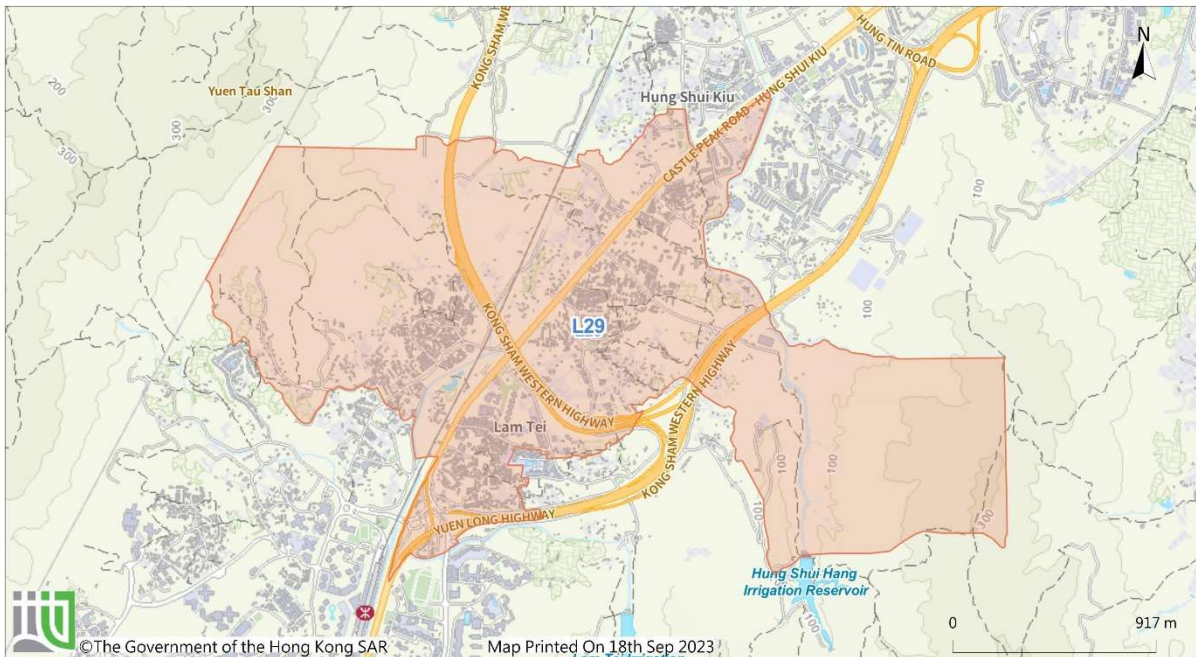


## Information on Sub-district Care Teams

**District :** Tuen Mun

**Sub-district :** Tuen Mun Rural [Sub-district boundary map attached]

 **GEOINFO MAP** L29 Tuen Mun Rural  
地理資訊地圖



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation :** Tuen Mun People's Association

**Partnering organisation(s) :** Hong Kong Federation of Hainan Community Organisations

### **Communication Channels of the Care Team :**

Telephone:	5493 5628
Email:	tuenmunrural@gmail.com
Whatsapp:	5493 5628
WeChat:	tuenmunrural

### **List of Care Team members :**

Captain :	Mr Chim Hon Yam
Vice-captain :	Mr To Sheck Yuen

Members :	<p>Mr To Teng Shu</p> <p>Mr To Tin Chi Ausking</p> <p>Mr To Wai Sum</p> <p>Ms Ko Shan</p> <p>Ms Mung Siu Har Mona</p> <p>Ms Chan Kit Wai</p> <p>Ms Tsang Fan Wai</p> <p>Ms Wong Mei Sin</p> <p>Ms So Lam Wa</p> <p>Ms Kwok Wai Kiu</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service Requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to</p>	<p>Provide information/services to at least 500 households in need.</p>

Service Requirement	Key Performance Indicator (KPI)
relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 150 times of services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information for residents in the sub-district.	1. Health consultation kiosk and health talk Once every quarter  2. Blood pressure measuring services Once every week
(b) Organise activities to promote the Constitution, the Basic Law, the National Security Law, the rule of law education and national awareness.	Talks on the rule of law education and national awareness 4 times in two years
(c) Organise environmental workshops in the sub-district to enhance the public's awareness of environmental protection and strengthen environmental education.	8 times in two years
(d) Organise neighbourhood social activities.	Local one-day tour Once every quarter
(e) Participate in district flag raising ceremony on July 1.	Twice in two years
(f) Organise carnivals to celebrate the National Day.	Twice in two years
(g) Traditional festival celebrations.	4 times in two years