

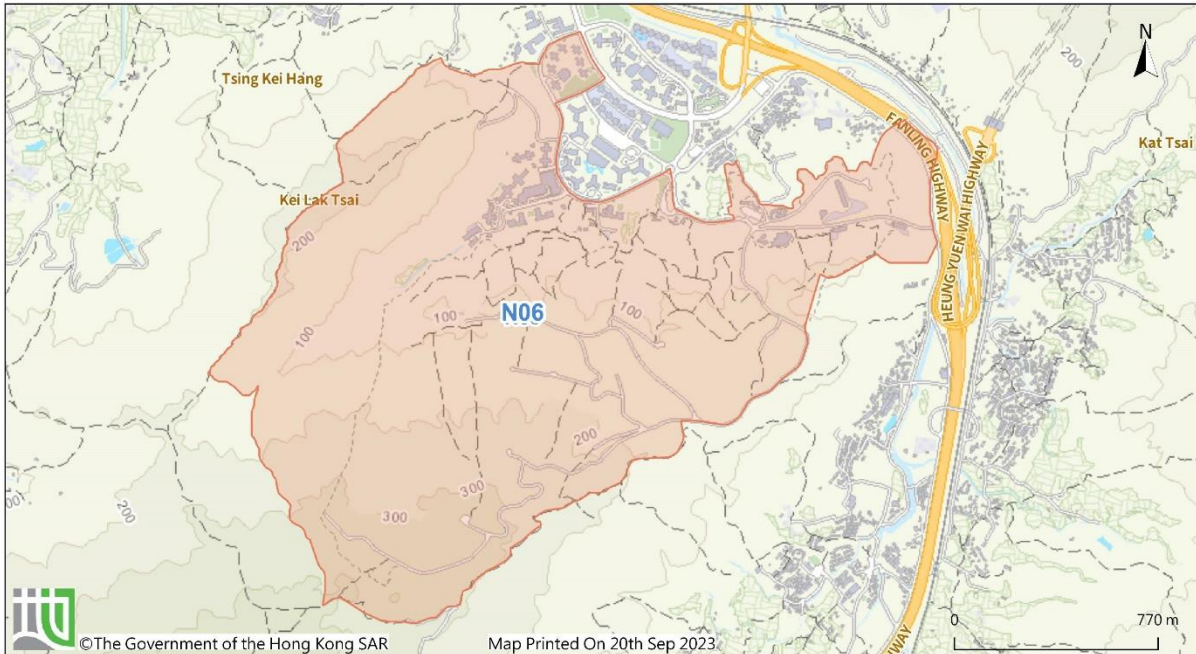
## Information on Sub-district Care Teams

District : North

Sub-district : Yan Shing [Sub-district boundary map attached]



N06 Yan Shing



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation :** North District Juvenile Association Limited

**Partnering organisation :** North District Elderly Services Association

### Communication Channels of the Care Teams :

Telephone:	6700 8049
Email:	Yanshingct@gmail.com
Whatsapp:	6700 8049
WeChat:	6700 8049
Facebook:	北區欣盛關愛隊
Instagram:	yanshingct

### List of Care Team members :

Captain :	Mr LIU Yu-hin
Vice-captain :	Ms DU Rui-ling
Members :	Mr HAU Ka-yuen Mr TONG Chi-wah, Gary Mr LEUNG Tak-ming

	<p>Ms JIANG Xinzi  Ms LAM Kit-ching  Ms LAM Wai-ying  Mr FUNG Tsz-fu  Mr TSANG Ka-wai  Ms CHENG Yuet-Mei  Ms CHOW Shuk-mei, May</p>
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## Summary of Services for the Sub-district :

### A. Mandatory Services

#### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for	Provide information/services to at least 500 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 100 times of simple home repair services and 300 times of vaccination services to those in need.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 4 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information and services to the elderly	Organise the activities concerned 4 times, totalled 500 participants. Provide sphygmomanometers to the management offices of the buildings in the sub-district for residents' use.
(b) Organise activities to promote the National Security Law and other national affairs (to set up exhibition panels in schools and distribute promotional souvenirs)	Organise the activities concerned 4 times, totalled 1,000 participants.
(c) Organise school activities in celebration of Hong Kong's return to the motherland and the National Day	Organise the activities concerned 4 times.
(d) Through social network, to enhance local residents' awareness on environmental improvements and encourage them to give suggestions on local minor works and report cases of hygiene black spots, abandoned vehicles, etc.; and to refer the opinions collected to the government.	To raise or refer 20 suggestions/cases to the government.
(e) Organise "national affairs" tours	Organise the activities concerned 4 times.