

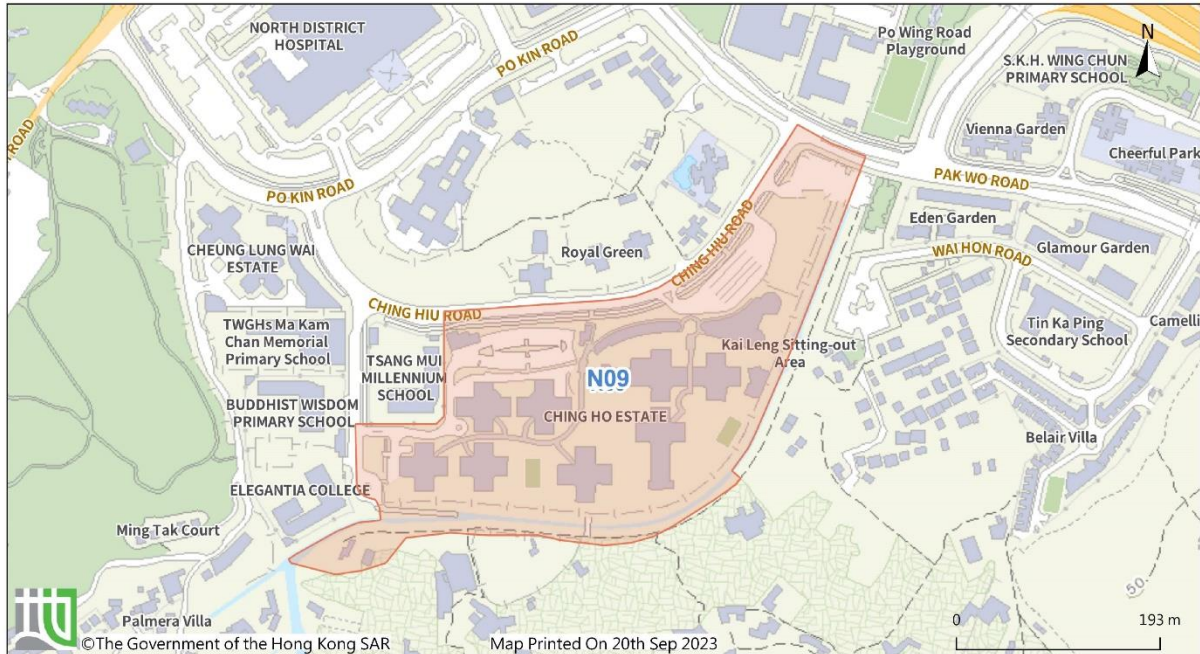
Information on Sub-district Care Teams

District : North

Sub-district : Ching Ho [Sub-district boundary map attached]



N09 Ching Ho



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Operating organisation : Ching Ho Association

Partnering organisation : Ching Ho Club

Wai Chow Sheung Shui Clansmen Association Limited

Communication Channels of the Care Teams :

| | |
|------------|------------------------|
| Telephone: | 9716 9290 |
| Email: | chinghodsctt@gmail.com |
| Whatsapp: | 9716 9290 |
| WeChat: | 9716 9290 |
| Facebook: | 北區清河關愛隊-清河邨居民協會 |

List of Care Team members :

| | |
|----------------|---|
| Captain : | Mr AU Kwok-cheung |
| Vice-captain : | Mr LEE Ho-kwan, Alvin |
| Members : | Mr LEE Siu-wah, Albert Mr LAM Tung-yuen Mr HUNG Kam-chuen Mr NG Kwai-lam |

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| | Ms CHEUNG Mei-yee Ms ZHANG Liu-qing Ms WONG Lee-ki |
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. | The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement. |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district. | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect. |
| (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents. | Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district. |
| (d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive | Provide information/services to at least 600 elderly households. |

| Service requirement | Key Performance Indicator (KPI) |
|--|---|
| <p>home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | |
| <p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 700 households in need.</p> |
| <p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p> | <p>Provide at least 200 times of simple home repair services and 10 health seminars to those in need.</p> |

2. Assistance in Emergencies

| Service Requirement | Key Performance Indicator (KPI) |
|---|--|
| (a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance. | Provide services up to 4 times as required by the Government. |
| (b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government. | Provide services up to 6 times as required by the Government. |
| (c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 10 times as required by the Government. |

B. Add-on Services

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Organise "Running Fun" in celebration of Hong Kong's return to the motherland | Organise the activity concerned on 1 July, with 80 participants anticipated. |
| (b) Organise youth football competition | Organise the event on the National Days, with 150 participants anticipated. |
| (c) Organise activities to promote the Basic Law, the National Security Law, rule of law education and civic awareness (e.g. visit museums, LegCO, National Security Day Exhibitions etc) | Organise the activities concerned 4 times, with 300 participants anticipated. |
| (d) Through social network, to enhance local residents' awareness on environmental improvements and encourage them to give suggestions on local minor works and report cases of hygiene black spots, abandoned vehicles, etc.; and to refer the opinions collected to the government. | To raise or refer 15 suggestions/cases to the government. |

| Service requirement | Key Performance Indicator (KPI) |
|--|---|
| (e) Organise festive activities (in celebration of the return of Hong Kong to the motherland, National Day, Mid-autumn Festival and Christmas) | Organise the activities concerned 4 times, with 4,000 participants anticipated. |
| (f) Organise interest classes for youth and children | Organise the activities concerned 8 times, with 200 participants anticipated. |
| (g) Organise youth sports/singing/drawing competitions | Organise the activities concerned 4 times, with 500 participants anticipated. |