

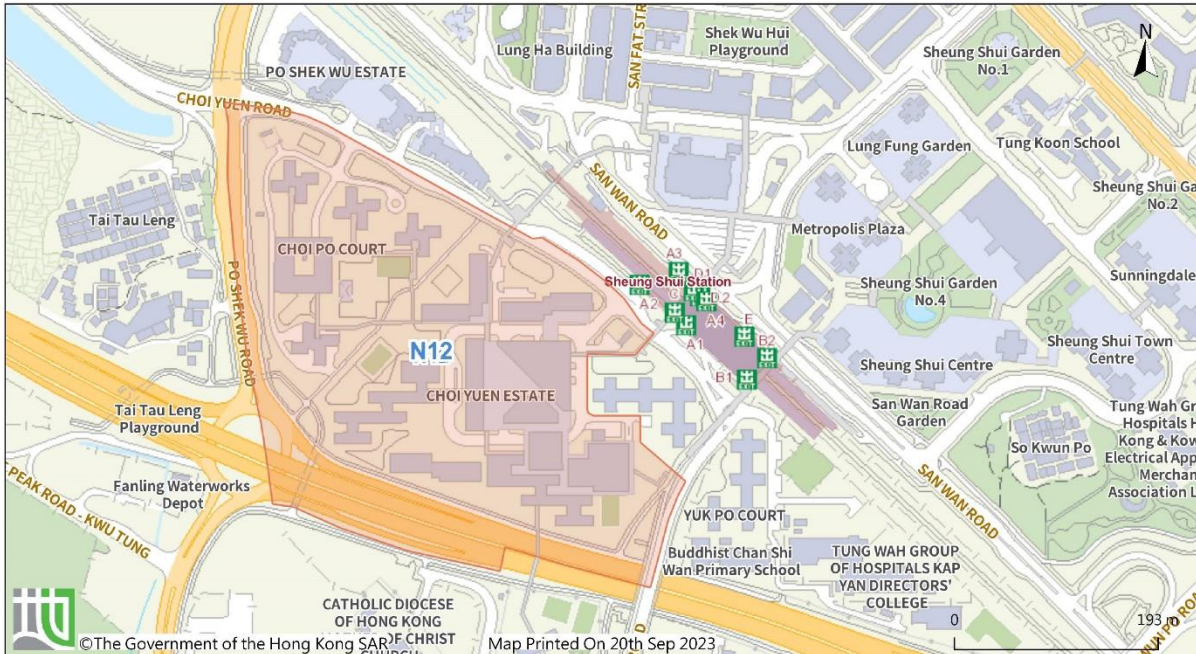
## Information on Sub-district Care Teams

District : North

Sub-district : Choi Yuen [Sub-district boundary map attached]



N12 Choi Yuen



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : North District Choi Yuen Elderly Association

Partnering organisation : -

### Communication Channels of the Care Teams :

Telephone:	8493 7928
Email:	choiyuencareteam@gmail.com
Whatsapp:	8493 7928
Facebook:	北區彩園關愛隊-彩園耆樂社

### List of Care Team members :

Captain :	Mr LAU Chun-hoi
Vice-captain :	Mr SHEK Wang-yuk
Members :	Ms HO Pui-see Ms LEUNG Man-wai Ms LAW Yee-man Ms LAI Kwai-fa Mr LEE Ka-sing

	<p>Ms NG Fung-ling  Mr WONG Yiu-wa  Ms WONG Pik-yee  Ms KWOK Wai-seng  Mr SO Sze-mo</p>
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## Summary of Services for the Sub-district :

### A. Mandatory Services

#### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information	Provide information/services to at least 800 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 200 times of simple home repair services and 200 times of vaccination services to those in need.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities on health information for the elderly (e.g. seminar etc)	Organise the activities concerned 4 times, with 1,600 participants anticipated.
(b) Organise activities to promote the Basic Law, the National Security Law, rule of law education and civic awareness (e.g. to hold exhibitions and promotional activities in schools and community halls of the sub-district).	Organise the activities concerned 4 times, with 800 participants anticipated.
(c) Organise activities in celebration to the National Day and the return of Hong Kong to the motherland (exhibition, art performance etc).	Organise the activities concerned 4 times, with 1,000 participants anticipated.
(d) Organise neighbourhood activities (interest classes and healthy living activities)	Organise the activities concerned 20 times, with 2,000 participants anticipated.
(e) Through social network, to enhance local residents' awareness on environmental improvements and encourage them to give suggestions on local minor works and public facilities; and report cases of hygiene black spots, and to refer the opinions collected to the government.	To raise or refer 20 suggestions/cases to the government.