

## Information on Sub-district Care Teams

**District : North**

**Sub-district : Tin Ping East [Sub-district boundary map attached]**



N17 Tin Ping East



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**Operating organisation : Sky Clear Association**

**Partnering organisation : -**

### Communication Channels of the Care Teams :

Telephone:	5347 3021
Email:	tinpingeast@gmail.com
Whatsapp:	5347 3021
Facebook:	北區天平東關愛隊-天晴協會

### List of Care Team members :

Captain :	Ms OR Sin-yi, Windy
Vice-captain :	Mr LO Chun-wai
Members	Mr WONG Yun-keung, Simon Ms CHOW Shuk-yu Ms HUI Sau-yuk Ms LAW Yuet-mui Ms SO Choi-mui

	<p>Mr MAK Hoi-wah  Mr MOK Kwai-sang  Mr WONG Kwong-tin  Ms WONG Sau-chun  Mr CHEUNG Kee-cheung, Stanley</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in	Provide information/services to at least 300 elderly households.

Service requirement	Key Performance Indicator (KPI)
arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of simple home repair services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 2 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide haircut, blood measure and blood glucose taking services for the elderly; vaccination and ID photo-taking services to local residents	Haircut 24 times; blood measure and blood glucose taking 90 times; vaccination 4 times.
(b) Organise National Day tea gathering, 1 July local tour and vegetarian banquet, distribution of calendars mooncakes and Dragonboat Festival dumplings	National Day tea gathering (2 sessions with 480 participants); local tour (120 participants); vegetarian banquet (240 participants).
(c) Enhance national education, promote the National Security Day (distribution of leaflets and souvenirs)	Organise the activity concerned twice (about 1,000 participants).
(d) Organise one day local tour and Mainland tour	Mainland tour (4 times with 320 participants); one day local tour (twice with 130 participants).
(e) Organise movie appreciation party and parent-child workshop for new immigrants and needy families in the sub-district	One movie appreciation party, with 100 participants; one parent-child workshop, with 20 participants.