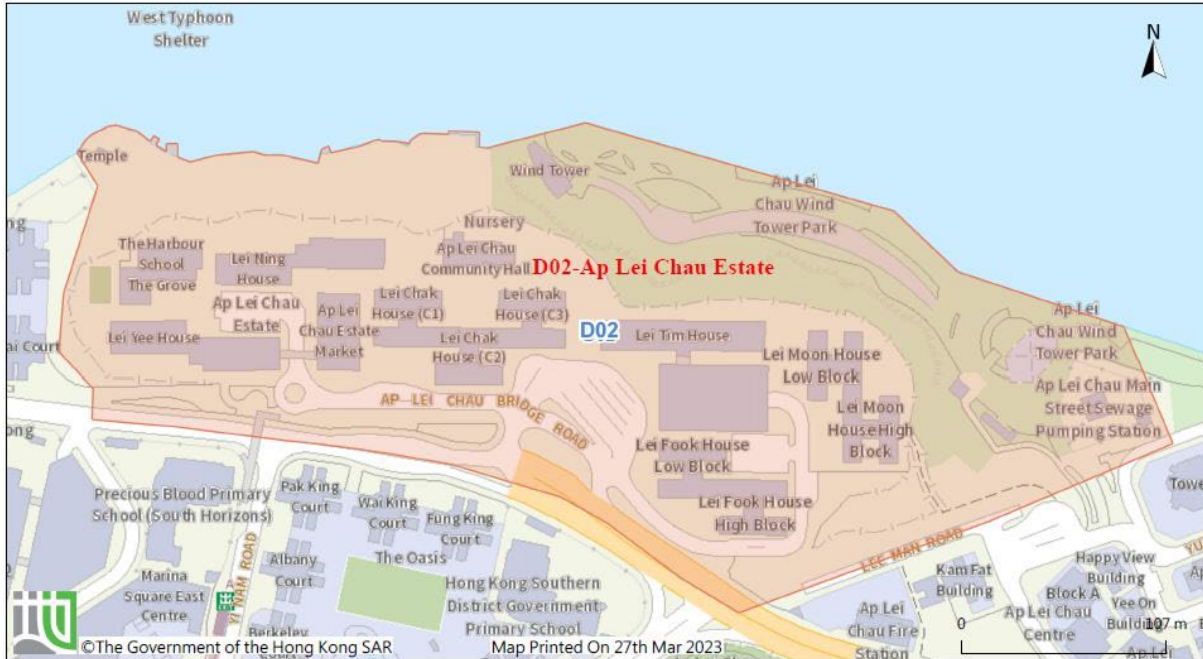# Information on Sub-district Care Teams

District： **Southern**

Sub-district： **Ap Lei Chau Estate** **[Sub-district boundary map attached]**

Powered by GeoInfo Map: https://www.map.gov.hk
Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation： **Hong Kong Southern District Women's Association Limited**
Partnering organisation(s)： **Hong Kong Federation of Hainan Community Organisations Limited**
Aberdeen Kai-fong Welfare Association Limited
Aberdeen Kai-fong Welfare Association Social Service
鴨脷洲樂助社
The H.K.T.C.M. Orthopaedic & Traumatic Association Ltd

Communication Channels of the Care Team：

Telephone：	6743 7887
Email：	SCT_ALCE@yahoo.com
Whatsapp：	6743 7887
WeChat：	6743 7887
Facebook：	南區鴨脷洲邨關愛隊

List of Care Team members：

Captain：	Ms Lam Yuk Chun
Vice-captain：	Ms Lo Siu Kuen
Members：	Ms Chan Wai Lai
	Ms Leung Chuen Fa
	Miss Mak Ip Ying Angel
	Ms Cheng Man King
	Miss Lo Tsoi Yin
	Miss Chan Yuen Tung
	Mr Ko Cham Cheong
	Ms Chan Lai Wah
	Ms Zhang Yong Xian

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 30% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 800 elderly households.

Service requirement	Key Performance Indicator (KPI)
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide services to people in need at least 200 times, including: Mobile phone support services Organise at least three workshops, six sessions each, on the use of mobile phones, with at least eight elderly beneficiaries each time. Home repairs support services Provide simple home repairs services to elderly households and residents in need no fewer than 100 times.

2.   Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

B.   Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness, as well as make every effort to encourage young people to take part in the activities.	"Love Hong Kong, Love Our Nation" ● The Basic Law colouring competition ● The Basic Law and the National Security Law quiz competition ● Award presentation ceremony for the colouring competition and the quiz competition Once Number of participants: 300 in total
(b) Assist in the promotion and publicity work for Government policies (e.g. encouraging "three-nil" buildings to form owners' corporations, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).	Assist in the promotion and publicity of Government policies Six times Number of persons receiving information: 2 000 in total
(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-Autumn Festival, etc. to increase residents' understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	1. Mid-autumn Festival Carnival in Celebration of the National Day Once Number of participants: 600 2. "Our Hearts Connected" – A Series of Celebrations for the 75th Anniversary of the Founding of the

Service requirement	Key Performance Indicator (KPI)
	PRC Once Number of participants: 1 000

(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as:
●   Youth activities
●   Environmental protection activities
●   Cultural activities
●   Health activities
●   Sports activities
●   Social inclusion activities
●   Charitable activities
	Inbound Exchange Programme for the Youth
	Once
	Number of participants: 24 young people
	
	Decluttering, Collection and Donation
	Four times
	Number of participants: 100 households in total
	
	"Gorgeous China" – the Inheritance of Art and Culture
	Once
	Number of participants: 100
	
	Health and Me (health activities)
	1. Health talk
	    20 times
	    Number of participants: 300 in total
	
	2. Simple body checkups
	    72 times
	    Number of participants: 5 760 in total
	
	3. Large-scale body checkups
	    Twice
	    Number of participants: 200 in total
	
	4. Vaccination service

Service requirement	Key Performance Indicator (KPI)
	Twice Number of vaccinations: 100 in total **Health and Me (sports activities)** 1. Chair Exercises Four times Number of participants: 120 in total 2. New sports Twice Number of participants: 100 in total **Experiential Workshops on Social Inclusion** Three times Number of participants: 48 school children in total **Festive activities** 1. Show Your Love for Others on Special Occasions Four times Number of participants: visit 320 households in need in total 2. "Let's Share the Festive Joy" Workshop Eight times Number of participants: 128 in total **"Share and Care" activities** 1. Festive Party for the Elderly Four times Number of participants: 960 in

Service requirement	Key Performance Indicator (KPI)
	total 2. "Walk with Love (Love Your Family, Yourself, Your Health and Your Community)" Once Number of participants: 300
(e) Provide training for volunteers.	1. Training for Care Team volunteers ● Basic training for volunteers Four times ● Advanced training course for volunteers/Volunteers' Meeting Six times Number of participants: 80 in total 2. Training for repair team volunteers Three times Number of participants: 24 in total