

Information on Sub-district Care Teams

District : Southern

Sub-district : South Horizons West [Sub-district boundary map attached]



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Operating organisation : South Horizons Women's Association

Partnering organisation(s) : Health For Community Association

New Age Youth Association

Aberdeen Kai-fong Welfare Association Health Service

Aberdeen Kai-fong Welfare Association Continuing and Adult

Retraining Education Community College

Aberdeen Kai-fong Welfare Association Social Service

Hong Kong Southern District Women's Association Limited

Savantas Liberal Arts Academy

Communication Channels of the Care Team :

Telephone :	6062 4070
Email :	SCT_SHW@yahoo.com
Whatsapp :	6062 4070
WeChat :	6062 4070

List of Care Team members :

Captain :	Mr Cheong Chong Sam
Vice-captain :	Ms Chan Judy Kapui
Members :	Ms Tam Yick Hok Kristine Mr Chan Shui Luk Mr Lau Tsz Fung Ms Kum Kar Yee Mr Choi Ka Pui Mr Tsang Man Hin Arthur

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within two months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 elderly households.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repair services for the elderly/people in need at least 50 times, recruit and train residents to be volunteers to serve other people in need, as well as organise health talks and health carnivals ten times in total.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness, as well as make every effort to encourage young people to take part in the activities.	<ol style="list-style-type: none"> 1. Mobile national education promotion booth Organise this once a year 2. National education talk Organise this once a year 3. National education quiz game Organise this once a year <p>Number of participants: 600 in total</p>
(b) Assist in the promotion and publicity work for Government policies (e.g. encouraging “three-nil” buildings to form owners’ corporations, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).	<ol style="list-style-type: none"> 1. Visit to fire stations/ambulance depots Organise this once a year Number of participants: 120 in total 2. Distribution of anti-crime promotional leaflets at mobile service stations Organise this once a year Number of persons receiving information: 280 in total 3. Assisting members of the public in making vaccination appointments Organise this once a year

Service requirement	Key Performance Indicator (KPI)
	Number of vaccinations: 500 in total
(c) Relay district views to the Government.	Collect public views on specific issues and relay them to the Government four times a year, collecting views from no fewer than 20 members of the public each time.
(d) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival, the Mid-Autumn Festival, etc. to increase residents' understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	<ol style="list-style-type: none"> 1. Tea Gathering in Celebration of the Anniversary of the Establishment of the HKSAR Organise this once a year 2. Carnival in Celebration of the National Day Organise this once a year 3. Chinese New Year Walk Organise this once a year 4. Sharing and Caring at the Mid-Autumn Festival Organise this once a year <p>Number of participants: 800 in total</p>
(e) Organise different thematic activities to reach out to the community and raise civic awareness, such as: <ul style="list-style-type: none"> ● Youth activities ● Environmental protection activities ● Cultural activities ● Health activities ● Sports activities ● Social inclusion activities ● Charitable activities 	<ol style="list-style-type: none"> 1. Environmental protection activity: T-PARK Experience Day Organise this once Number of participants: 50 2. Sports activity: Fun Sports Day for Families Organise this once Number of participants: 200 3. Social inclusion activity: Happy Tea Gathering

Service requirement	Key Performance Indicator (KPI)
	<p>Organise this twice Number of participants: 200 in total</p> <p>4. Youth activity: Youth Cultural Exchange Tour to the Mainland Organise this once Number of participants: 24 young people</p>
(f) Provide training for volunteers.	Provide two training sessions for 50 volunteers per year, and actively encourage young people to serve as volunteers.