

Information on Sub-district Care Teams

District : Southern

Sub-district : Wah Fu South [Sub-district boundary map attached]



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Operating organisation : Wah Fu Estate Residents' Association H.K.

Partnering organisation(s) : Hong Kong Southern District Community Association Limited
Wah Fu Service Center Limited

Aberdeen Kai-fong Welfare Association Social Service

Aberdeen Kai-fong Welfare Association Health Service

Aberdeen Kai-fong Welfare Association Social Service

Southern District Integrated Elderly Service Centre

Aberdeen Kai-fong Welfare Association limited A-Lively

Community Pharmacy

Friends Of Wah Fu

Communication Channels of the Care Team :

Telephone :	5640 8153
Email :	SCT_WFS@yahoo.com
Whatsapp :	5640 8153

List of Care Team members :

Captain :	Mr Wong Choi Lap
Vice-captain :	Mr Chan Pit Mong
Members :	Ms Lam Ka Wai Paulita Mr Ng Hung Fai Myron Mr Ng Hon Bun Mr Tai Chi Ho Ms Li Lam Mr To Tsang Cheung Antony Mr Kwok Chu Lun Mr Shum Ping Man Mr Hui Yuk Hon

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 700 elderly households.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 1000 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Simple home cleaning or repairs Provide simple home cleaning or repairs services to the elderly/residents in need 300 times. 2. Eye examinations for school children Twice Number of participants: 250 in total 3. General body check-ups for the elderly Twice Number of participants: 500 in total

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 10 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 10 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisation, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness, as well as make every effort to encourage young people to take part in the activities.	<ol style="list-style-type: none"> 1. Visit to Legislative Council Complex to promote the understanding of “One Country, Two Systems” Twice Number of participants: 100 in total 2. Seminars on the Constitution, the Basic Law and “One Country, Two Systems” Twice Number of participants: 300 in total 3. National Security Carnivals Twice Number of participants: 600 in total
(b) Assist in the promotion and publicity work for Government policies (e.g. encouraging “three-nil” buildings to form owners’ corporations, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).	<ol style="list-style-type: none"> 1. Anti-scam/home fire safety seminars Twice Number of participants: 400 in total 2. Influenza vaccination drives Twice Number of vaccinations: 400 in total

Service requirement	Key Performance Indicator (KPI)
(c) Relay district views to the Government.	Collect public views on specific issues and relay them to the Government four times a year, collecting views from no fewer than 100 members of the public each time.
(d) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival, the Mid-Autumn Festival, etc. to increase residents' understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	<ol style="list-style-type: none"> 1. Variety shows in celebration of the Establishment of the HKSAR Twice Number of participants: 300 in total 2. Variety shows in celebration of the National Day Twice Number of participants: 300 in total 3. Festive activities – Lunar New Year Dragon and Lion Dances and variety shows Twice Number of participants: 500 in total
(e) Organise different thematic activities out to the community and raise civic awareness, such as: <ul style="list-style-type: none"> ● Youth activities ● Environmental protection activities ● Cultural activities ● Health activities ● Sports activities ● Social inclusion activities ● Charitable activities 	Organise activities to promote the concepts and methods of financial planning for grassroots families, such as parent-child seminars on financial planning. Twice Number of participants: 200 in total
(f) Provide training for volunteers.	Provide two training sessions for 100 volunteers each year, and actively encourage young people to serve as volunteers.