

## Information on Sub-district Care Teams

District : Southern

Sub-district : Pokfulam [Sub-district boundary map attached]



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**Operating organisation :** Hong Kong Southern District Community Association Limited

**Partnering organisation(s) :** Quality Pokfulam Association

Harmony and Care association

Aberdeen Kai-fong Welfare Association Health Service

Aberdeen Kai-fong Welfare Association Social Service

### **Communication Channels of the Care Team :**

Telephone :	5640 1904
Email :	SCT_PFL@yahoo.com
Whatsapp :	5640 1904

### **List of Care Team members :**

Captain :	Mr Chan Nam Po
Vice-captain :	Mr Siu Wai Chung

Members :	Mr Wong Ki Chin Julian Ms Lo Nga Yin Mr Yeung Chuen Chow Thomas Mr Woo Hon Man Herman Mr Leung Ho Yin Alexander Ms Liao Pui Yee Bonnie Miss Lam Karen Mr Chao Howard Mr Au Tak Fai Albert Mr Chan Chi Chuen
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> <li>1. Health talks Organise health talks once a year to encourage the elderly to have regular health check-ups, and provide health check-up services 40 times a year.</li> <li>2. Collection of old clothes for donation Organise activities for four times a year Number of participants: 80 in total</li> </ol>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness, as well as make every effort to encourage young people to take part in the activities.	<ol style="list-style-type: none"> <li>1. An information exhibition on Greater Bay Area Once Number of participants: 100</li> <li>2. An exhibition on national history Once Number of participants: 100</li> <li>3. A talk on the Constitution, the Basic Law and “One Country, Two Systems” Once Number of participants: 100</li> <li>4. Visits to Hong Kong Palace Museum Twice Number of participants: 200 in total</li> </ol>
(b) Relay district views to the Government.	Collect public views on specific issues and relay them to the Government twice a year, collecting views from no fewer than 100 members of the public each time.
(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival, the Mid-Autumn Festival, etc. to increase residents’ understanding of Chinese culture,	<ol style="list-style-type: none"> <li>1. Carnival in Celebration of the Anniversary of the Establishment of the HKSAR Twice Number of participants: 400 in</li> </ol>

Service requirement	Key Performance Indicator (KPI)
strengthen their sense of national identity and enhance their national pride.	<p>total</p> <p>2. Carnival in Celebration of the National Day</p> <p>Twice</p> <p>Number of participants: 400 in total</p>
<p>(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as:</p> <ul style="list-style-type: none"> <li>● Youth activities</li> <li>● Environmental protection activities</li> <li>● Cultural activities</li> <li>● Health activities</li> <li>● Sports activities</li> <li>● Social inclusion activities</li> <li>● Charitable activities</li> </ul>	<p>1. Youth activities</p> <ul style="list-style-type: none"> <li>● A visit to Government Departments</li> </ul> <p>Once</p> <p>Number of participants: 30</p> <ul style="list-style-type: none"> <li>● A visit to large enterprises</li> </ul> <p>Once</p> <p>Number of participants: 30</p> <p>2. Environmental protection activities</p> <ul style="list-style-type: none"> <li>● A visit to environmental protection organisations</li> </ul> <p>Once</p> <p>Number of participants: 30</p> <ul style="list-style-type: none"> <li>● Activities for collecting old clothes</li> </ul> <p>Four times</p> <p>Number of participants: 40 in total</p> <p>3. Sports activities</p> <ul style="list-style-type: none"> <li>● Golf talks</li> </ul> <p>Twice</p> <p>Number of participants: 100 in total</p> <ul style="list-style-type: none"> <li>● Golf interest classes</li> </ul> <p>Once (six classes)</p> <p>Number of participants: 20</p>
(e) Provide training for volunteers.	Provide two training sessions for 30 volunteers per year, and actively encourage young people to serve as volunteers.