Information on Sub-district Care Teams

District : Southern

Sub-district : Chi Fu [Sub-district boundary map attached]



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Operating organisation:	Southern District Healthy & Safe Association Limited	
Partnering organisation(s):	Hong Kong Southern District Community Association Limited	
	Chun Wai Community Health Promotion Centre	
	Caritas Community Centre – Aberdeen	
	Aberdeen Kai-fong Welfare Association Social Service	
	Aberdeen Kai-fong Welfare Association Health Service	

Communication Channels of the Care Team:

Telephone:	5934 8012
Email :	SCT_CHIFU@yahoo.com
Whatsapp:	5934 8012

List of Care Team members :

Captain :	Mr Xue Bo Ran
Vice-captain :	Mr Leung Ho Kwan

Members :	Mr Chan Chi Keung
	Mr Siu Kwan Lun
	Mr Chui Tim Wai
	Mr Chan Dai Juk Johnson
	Mr Ng Lik Kwong
	Miss Yip Wing Foon
	Mrs Tsang Yuk Chun
	Mr Li Tak Fai Stephen
	Ms Chan Suet Lin Celine
	Miss Ng Hiu Yan Casey

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
 (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. 	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
 (d) Visit/contact elderly households in the sub- district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. 	Provide information/services to at least 200 elderly households.

Service requirement	Key Performance Indicator (KPI)
 (e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. 	Provide information/services to at least 200 households in need.
(f) Depending on the circumstances of the sub- district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	 Provide simple home repairs/cleaning services to the elderly/people in need at least 50 times Southern District Elderly-friendly Safe Community Programme Organise this once Number of participants: 500
	 3. Stay Healthy and Hearty: Well- being Promotion Programme in the Southern District Organise this once Number of residents to serve: 2 237

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in	Provide services up to 10 times as
operation, care about the needs of those who	required by the Government.
use/stay in the shelter and provide	
appropriate assistance.	

Service Requirement	Key Performance Indicator (KPI)
(b)When there is a sudden	Provide services up to 4 times as
incident/emergency/disaster in the district,	required by the Government.
care for the needs of the affected people and	
provide appropriate assistance, and forward	
important information to the residents as	
required by the Government.	
(c) Provide emergency support for new	Provide services up to 10 times as
policies/services of the Government or public	required by the Government.
organisations, such as assisting those in need	
to make applications (especially online	
applications), assisting in the distribution of	
materials or information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion	1. Visits to Legislative Council
activities, such as activities to promote the	Complex to promote the
Constitution, the Basic Law, the National	understanding of "One Country,
Security Law and national awareness, as well	Two Systems"
as make every effort to encourage young	Organise this twice
people to take part in the activities.	Number of participants: 100 in total
	2. Seminar on the Constitution, the
	Basic Law and "One Country, Two
	Systems"
	Organise this twice
	Number of participants: 300 in total
(b) Assist in the promotion and publicity work for	Quit To Win
Government policies (e.g. encouraging "three-	Organise promotional street counters
nil" buildings to form owners' corporations,	four times a year
raising public awareness of areas such as	Number of persons receiving
crime prevention, fire prevention, the	information: 500 in total
maintenance of environmental hygiene and	
epidemic prevention and control, as well as	
promoting vaccination).	

Service requirement	Key Performance Indicator (KPI)
(c) Relay district views to Government.	Collect public views on issues specified
	and relay them to Government four
	times a year, collecting views from no
	fewer than 50 members of the public
	each time.
(d) Organise festive activities to celebrate the	1. Carnivals in celebration of the
anniversary of the establishment of the	Establishment of the HKSAR
HKSAR, the National Day, the Spring Festival	Organise this twice
and the Mid-Autumn Festival, etc. to increase	Number of participants: 600 in
residents' understanding of Chinese culture,	total
strengthen their sense of national identity and	
enhance their national pride.	2. Carnivals in celebration of the
	National Day
	Organise this twice
	Number of participants: 600 in
	total
(e) Organise different thematic activities to reach	1. Southern District Promotion
out to the community and raise civic	Programme on the Prevention of
awareness, such as:	Occupational Injuries
• Youth activities	Organise this four times
 Environmental protection activities 	Number of participants: 400 in
 Cultural activities 	total
Health activities	2. Zoom 2.0 – Programme to
 Sports activities 	Promote Physical and Mental
 Social inclusion activities 	Wellness
 Charitable activities 	Organise this once
	Number of participants: 2 200
	3. Programme to Promote the
	Awareness of Dementia
	Organise this once
	Number of participants: 200
(f) Provide training for volunteers.	Provide two training sessions for 100
	volunteers each year, and actively
	encourage young people to serve as
	volunteers.