

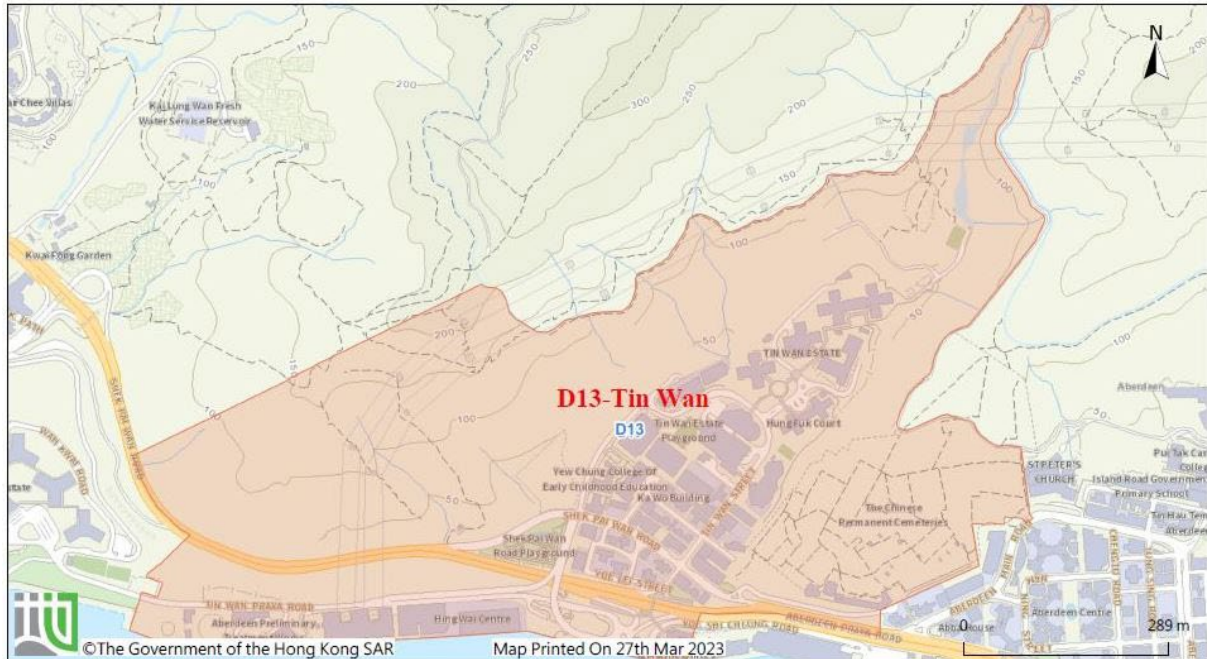
## Information on Sub-district Care Teams

**District :** Southern

**Sub-district :** Tin Wan [Sub-district boundary map attached]



Go to map: <https://www.map.gov.hk/gm/s/dce2019/cacode/D13>



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation :** Southern District Social Service Association

**Partnering organisation(s) :** Tin Wan Kai-fong Federal Association

Hong Kong Federation of Hainan Community Organisations  
Limited

Aberdeen Kai-fong Welfare Association Social Service

Caritas Community Centre – Aberdeen

Aberdeen Kai-fong Welfare Association Health Service

S.K.H. Tin Wan Chi Nam Primary School

### **Communication Channels of the Care Team :**

Telephone :	5488 8754
Email :	SCT_TW@yahoo.com
Whatsapp :	5488 8754
Facebook :	南區田灣關愛隊

**List of Care Team members :**

Captain :	Mr Tsoi Man
Vice-captain :	Mr Chan Fu Ming
Members :	Ms Cheng Wing Nga Mr Shin Kin Man Mrs Lam Choi Ngan Joyce Ms Sin Ho Yan Mr Chan Chi Ho Ms Mak Wu Fa Mr Lam Ho Wai Ms Ho Yuen Har

**Summary of Services for the Sub-district :****A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide home repair and cleaning services for the elderly/residents in need for at least 110 times, and provide at least 4 training sessions for volunteers.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 5 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness, as well as make every effort to encourage young people to take part in the activities.	Activity to promote the rule of law and national education Organise this five times Number of participants: 750 in total
(b) Assist in the promotion and publicity work for Government policies (e.g. encouraging “three-nil” buildings to form owners’ corporations, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).	1. Talk on the incorporation ordinance Organise this five times Number of participants: 100 in total
(c) Relay district views to Government.	Collect public views on specific issues and relay them to the Government four times a year, collecting views from no fewer than 100 members of the public each time.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-Autumn Festival, etc. to increase residents' understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.</p>	<ol style="list-style-type: none"> <li>1. Festive carnival Organise this twice Number of participants: 300 in total</li> <li>2. Festive workshop Organise this twice Number of participants: 300 in total</li> <li>3. Creative competition for a festival Organise this twice Number of participants: 300 in total</li> </ol>
<p>(e) Organise different thematic activities to reach out to the community and raise civic awareness, such as:</p> <ul style="list-style-type: none"> <li>● Youth activities</li> <li>● Environmental protection activities</li> <li>● Cultural activities</li> <li>● Health activities</li> <li>● Sports activities</li> <li>● Social inclusion activities</li> <li>● Charitable activities</li> </ul>	<ol style="list-style-type: none"> <li>1. Youth activity: Training talk on parent education Organise this four times Number of participants: 200 in total</li> <li>2. Health activity: "Universal Testing and Screening for Prevention" series <ul style="list-style-type: none"> <li>● Health carnival Organise this twice Number of participants: 200 in total</li> <li>● Vaccination service Organise this once Number of vaccinations: 50</li> </ul> </li> <li>3. Social inclusion activity: Caring for the Elderly – Free Haircut Day Organise this four times Number of service recipients: 200 in total</li> </ol>

Service requirement	Key Performance Indicator (KPI)
(f) Provide training for volunteers.	Provide two training sessions for 50 volunteers per year, and actively encourage young people to serve as volunteers.