

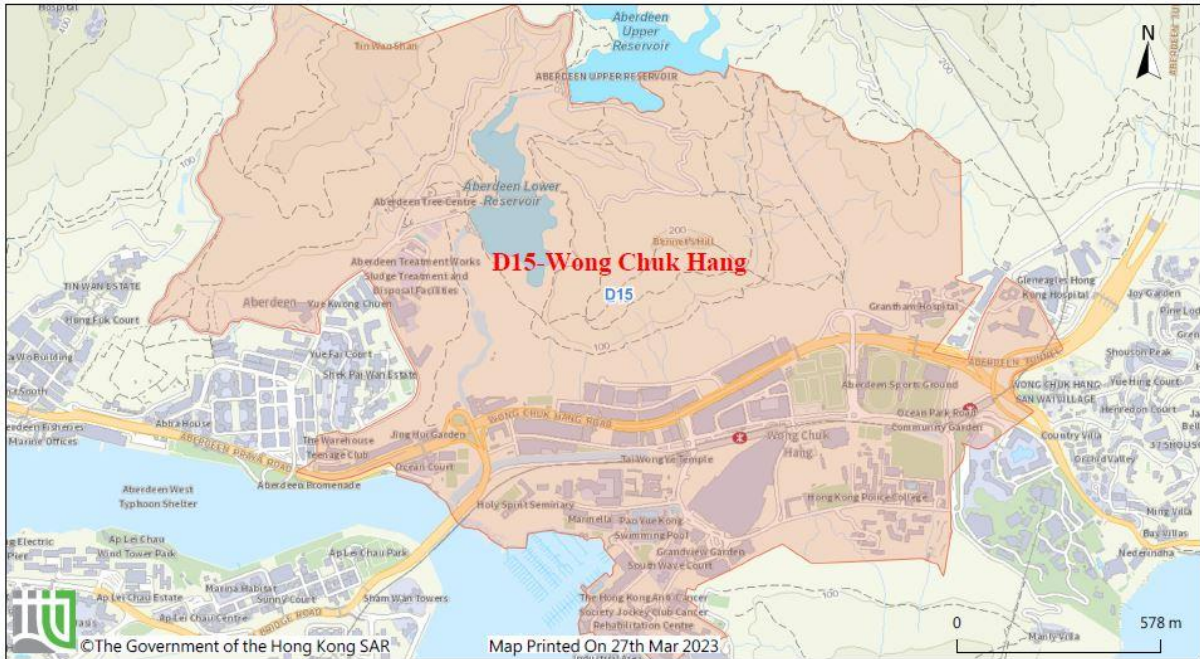
Information on Sub-district Care Teams

District : Southern

Sub-district : Wong Chuk Hang [Sub-district boundary map attached]



Go to map: <https://www.map.gov.hk/gm/s/dce2019/cacode/D15>



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Operating organisation : Hong Kong Southern District Kei Hong Association

Partnering organisation(s) : Federation of Hong Kong Jieyang Community Organisation Limited

Tai Wong Ye Shrine Company Limited

New Home Association Limited

Hong Kong Ladies Dynamic Association Limited

Hong Kong Youth Power Association

Lok Kwan Social Service

The Hong Kong Federation of Trade Unions Occupational Retraining Centre

Aberdeen Kai-fong Welfare Association Social Service

Aberdeen Kai-fong Welfare Association Health Service

Hong Kong Southern District Kwan Fong Association

Wong Chuk Hang Network

Convergence of Youth

Communication Channels of the Care Team :

Telephone :	6093 8897
Email :	SCT_WCH@yahoo.com
Whatsapp :	6093 8897

List of Care Team members :

Captain :	Mr Cheung Cho Fai
Vice-captain :	Miss Chan Wing Yan
Members :	Dr Yeung Man Tak Mr Wong Shun Lam Mr Shum Ming Fai Sammy Ms Ho Siu Kuen Michelle Ms Tran Phung Mr Chu Chung Ngok Ms Li Siu Ling Mr Tsang Chung Kong Miss Chan Hiu Man Mr Leung Wai Leong

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within two months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 460 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide basic cleaning services to people in need at least 150 times.
(g) Visit “three-nil buildings” (or old buildings without a properly functioning owner’s corporation/not engaging a management company) in the sub-district, gather and consolidate information in respect of the management, safety and hygiene conditions of these buildings for SDO’s reference; depending on the circumstances of these buildings and the needs of residents, refer the cases to relevant Departments or institutions, including applying to SDO for one-off cleaning services for common parts of the buildings.	Visit at least five “three-nil buildings” (or old buildings without a properly functioning owner’s corporation/not engaging a management company) each year, and consolidate information in respect of the management, safety and hygiene conditions of these buildings.

2. Assistance in Emergencies

Service Requirement	KPI
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

B. Add-on Services

Service requirement	KPI
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness, as well as make every effort to encourage young people to take part in the activities.	<ol style="list-style-type: none"> 1. Hard-pen calligraphy competition Twice Number of participants: 500 in total 2. “All about the laws” crossword puzzle game with prizes Twice Number of participants: 500 in total
(b) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-Autumn Festival, etc. to increase residents’ understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	<ol style="list-style-type: none"> 1. Han costume cultural activity in celebration of the National Day Once Number of participants: 300 2. Seminar on the Establishment of the HKSAR /New Journey of the New Era — Seminar on Opening up New Horizons in Advancing from Stability to Prosperity Twice Number of participants: 500 in total
(c) Organise different thematic activities to reach out to the community and raise civic awareness, such as: <ul style="list-style-type: none"> ● Youth activities ● Environmental protection activities ● Cultural activities ● Health activities ● Sports activities ● Social inclusion activities ● Charitable activities 	<ol style="list-style-type: none"> 1. Southern District Youth Orientation Programme <ul style="list-style-type: none"> ● Workshop on table manners Twice Number of participants: 120 in total ● Cocktail making class Once Number of participants: 25

Service requirement	KPI
	<ul style="list-style-type: none"> ● Summer adventure camp Once Number of participants: 40 ● Life planning seminar for youth Four times Number of participants: 800 in total <p>2. Employment Services Programme</p> <ul style="list-style-type: none"> ● Job referral service Eight times Number of participants: 400 in total ● Job fair Twice Number of participants: 400 in total
(d) Provide training for volunteers.	Provide two training sessions for 120 volunteers each year, and actively encourage young people and nuclear families to serve as volunteers.