### **Information on Sub-district Care Teams**

**District**: Southern

Sub-district: Bays Area [Sub-district boundary map attached]



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Operating organisation: The Hong Kong Southern District Alliance Limited

Partnering organisation(s): Aberdeen Kai-fong Welfare Association Social Service

**Aberdeen Kai-fong Welfare Association Limited** 

The Pulse

#### Communication Channels of the Care Team:

Telephone:	9839 0113
Email:	SCT_BAYS@yahoo.com
Whatsapp:	9839 0113

#### **List of Care Team members:**

Captain:	Mr Leung Chun
Vice-captain:	Mr Yeung Ching Loong Alexander
Members:	Mr Cheung Lap Paul
	Mr Ho Chi Kin
	Mr Tsui Tak Ming Frecky

Mr Chan Tze Chin
Mr Kwan Kin Man
Mr Tin Fong Chun
Mr Wong Ling Sun Vincent
Mr Cheng Chun Yin
Mr Fung Se Goun Fergus
Mr Lam Chak Fai

# Summary of Services for the Sub-district:

## A. Mandatory Services

## 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care	The relevant channels shall be opened
Team with at least 2 channels, such as	within three weeks after the funding
telephone, email, social media, instant	agreement takes effect, and shall be
messaging software, etc.	maintained until the end of the
	funding agreement.
(b) Widely publicise the communication channels	Publicise the communication channels
and services of the Care Team to the residents	and services of the Care Team in the
of the sub-district.	sub-district, covering no less than 90%
	of the residents of the sub-district
	within three months after the funding
	agreement takes effect.
(c) Establish a liaison network with the residents of	Distribute in a timely manner the
the sub-district, facilitating the residents to	important information provided by the
contact the Care Team and assisting the	Government through the liaison
Government to deliver information to the	network between the Care Team and
residents so as to strengthen ties with the	the residents of the sub-district as
residents.	required by the Government or as
	needed. Within one year after the
	funding agreement takes effect, the
	established liaison network shall cover
	not less than 15% of the households of
	the sub-district.
of the sub-district.  (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the	sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.  Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub- district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 100 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 households in need.
(f) Depending on the circumstances of the sub- district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide simple home repair/cleaning services for those in need, as well as organise health talks and activities to collect old clothes for donation to those in need, providing these services at least 50 times in total.

# 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

### B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion	1. Seminars to promote national
activities, such as activities to promote the	security
Constitution, the Basic Law, the National	Twice
Security Law and national awareness, as well as	Number of participants: 400 in
make every effort to encourage young people	total
to take part in the activities.	
(b) Organise festive activities to celebrate the	1. Sharing Care through Rice
anniversary of the establishment of the HKSAR,	Dumplings
the National Day, the Spring Festival and the	Twice
Mid-Autumn Festival, etc. to increase residents'	Number of participants: 500 in
understanding of Chinese culture, strengthen	total
their sense of national identity and enhance	
their national pride.	2. Anniversary of the Establishment
	of the HKSAR Seminar
	Twice
	Number of participants: 100 in
	total
	3. Distribution of Mooncakes in
	Celebration of the Mid-Autumn

Service requirement	Key Performance Indicator (KPI)
	Festival
	Twice
	Number of participants: 500 in
	total
	4. Sharing and Caring in the Chinese
	New Year
	Twice
	Number of participants: 500 in
	total
(c) Organise different thematic activities to reach	1. Elderly Health Day
out to the community and raise civic	Twice
awareness, such as:	Number of participants: 240 in
<ul> <li>Youth activities</li> </ul>	total
<ul> <li>Environmental protection activities</li> </ul>	
<ul> <li>Cultural activities</li> </ul>	
<ul> <li>Health activities</li> </ul>	
<ul><li>Sports activities</li></ul>	
<ul> <li>Social inclusion activities</li> </ul>	
<ul> <li>Charitable activities</li> </ul>	
(d) Provide training for volunteers.	Provide training for ten volunteers,
	including training on simple home
	repairs/cleaning.