Information on Sub-district Care Teams

District： **Southern**

Sub-district： **Stanley & Shek O** **[Sub-district boundary map attached]**

Powered by GeoInfo Map: https://www.map.gov.hk
Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation： **Stanley Women Association Limited**
Partnering organisation(s)： **Hong Kong Southern District Community Association Limited**
Hong Kong Southern District Youth Development Association
Aberdeen Kai-fong Welfare Association Social Service
Aberdeen Kai-fong Welfare Association Limited
Aberdeen Kai-fong Welfare Association Social Service
Chung Hom Kok Ma Hang Kai-fong Welfare Association Limited

Communication Channels of the Care Team：

Telephone：	9705 8556
Email：	SCT_SSO@yahoo.com
Whatsapp：	9705 8556

List of Care Team members：

Captain：	Mr Lin Hei Hing
Vice-captain：	Mr Chan Chun Yee
Members：	Ms Wong Wai Lan
	Mr Cheng Kin Man
	Mrs Cheung Kong Lin Susana
	Mrs Chan Lee Mee Lin
	Mr Chiu Shing Kau
	Ms Leung Lai Sik
	Miss Lam Wing Yee
	Ms Mak Mabel Lok Sheung
	Mr Pang Chi Chun

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide simple home repair and cleaning services for those in need 120 times.
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 5 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. **Assistance in Emergencies**

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law and national awareness, as well as make every effort to encourage young people to take part in the activities.	1. National Security Education Day Education Booth Twice Number of participants: 200 in total 2. The Basic Law of the Hong Kong Special Administrative Region of the People's Republic of China – Prize Quiz Twice Number of participants: 200 in total
(b) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-Autumn Festival, etc. to increase residents' understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	1. Fun Day in celebration of International Women's Day 2023 and 2024 Twice Number of participants: 100 in total 2. Anniversary of the Establishment of the HKSAR Seminar Twice Number of participants: 240 in total 3. Distribution of Rice Dumplings to the Needy

Service requirement	Key Performance Indicator (KPI)
	Twice Number of participants: 600 in total 4. Distribution of Mooncakes to Members of the Community Twice Number of participants: 600 in total 5. Lion Dance Performance in Celebration of the New Year Twice Number of participants: 200 in total 6. Showing Love and Care in the Chinese New Year Twice Number of participants: 600 in total
(c) Organise different thematic activities to reach out to the community and raise civic awareness, such as: ● Youth activities ● Environmental protection activities ● Cultural activities ● Health activities ● Sports activities ● Social inclusion activities ● Charitable activities	1. Talks on "Health Management for the Elderly" Four times Number of participants: 600 in total 2. Health Screening Services Four times Number of participants: 600 in total 3. Scheme to Visit Residents to Encourage Vaccination Twice Providing services for 200 households in total

Service requirement	Key Performance Indicator (KPI)
	4. Community Fair 2023 and 2024 Three times Number of participants: 1 200 in total
(d) Provide training for volunteers.	Provide two training sessions for 30 volunteers per year, mainly training courses on simple repair and cleaning.