

## Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Pak Sha Wan [Sub-district boundary map attached]



Go to map: <https://www.map.gov.hk/gm/geo:22.3571,114.2122?z=72224>



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Operating organisation : Sai Kung Graziers Volunteer Group

Partnering organisation(s) : /

### Communication Channels of the Care Team:

Telephone:	4679 6422
Email:	<a href="mailto:info.pakshawan.careteam@gmail.com">info.pakshawan.careteam@gmail.com</a>
Facebook:	西貢關愛隊聯席

**List of Care Team members :**

Captain :	Ms Ko Shuk Fan
Vice-captain :	Mr Choy Kam Ho
Members :	Mr Lau Tai Ming Mr Sing Tze Leung Mr Poon Kwong Ning Ms Or Wai Mr Cheng King Man Mr Ho Shu Tai Mr Lau Hing Choi Mr Cheung Chi Keung Ms Tang Yin Ping Mr Lee Shing Hing

**Summary of Services for the Sub-district :****A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 700 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> <li>1. Provide at least 110 times of simple home repairs/cleaning services to the elderly in need.</li> <li>2. Recruit 100 volunteers, organise 4 times of training.</li> <li>3. Provide 2 times of community influenza vaccination services, with 400 participants in total.</li> </ol> <p>Provide 116 times of services in total</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 4 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 6 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

**B. Add-on Services**

Service requirement	Key Performance Indicator (KPI)
(a) Disseminate health information to the elderly and regularly provide health information activities and services to the elderly in the district.	To be organised 4 times Number of participants: 400
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness, for example, the Basic Law Carnival and visits to the Legislative Council, etc.	To be organised 4 times Number of participants: 400
(c) Organise carnivals in celebration of Hong Kong's return to the motherland/the National Day.	To be organised 4 times Number of participants: 2 500
(d) Organise neighbourhood social activities – online or offline interactive groups.	Organise 4 times of on-site activities and 12 times of online activities Number of participants: 900
(e) Arouse public concern about environmental improvement in the community, collect residents' views on local issues and make referrals to relevant departments.	Put forth 20 proposals or referrals to government departments.
(f) Conduct regular visits to villages to provide haircut services to the elderly and those in need.	Number of participants to be benefitted: 300
(g) Trim roadside weeds.	Provide 20 times of services