

Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Hang Hau East [Sub-district boundary map attached]



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Operating organisation : **Hang Hau District Festival and Special Event Preparatory Committee**

Partnering organisation(s) : /

Communication Channels of the Care Team:

Telephone:	8493 2935
Email:	info.hanghaueast.careteam@gmail.com
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Mr Lau Kai Hong
Vice-captain :	Mr Sze Ka Ho
Members :	Mr Chow Kwan Chu Ms Lau Lai Ha Doda Mr Siu Kai Ming Mr Lo Chung Yiu Mr Leung Yiu Wai Franky Mr Lau Kin Shan Mr Hung Tin Sung Mr Wong Chi Hung Mr Lau Chi Wan Mr Lau Wan Ming

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 400 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 300 times of other support services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 4 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 6 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 6 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information to the elderly.	To be organised 4 times Number of participants: 400 in total

Service requirement	Key Performance Indicator (KPI)
(b) Organise activities to promote the Basic Law, the National Security Law and national awareness.	Number of participants: 400 in total
(c) Organise various festive activities including those in celebration of the National Day, Hong Kong's return to the motherland, Spring Reception, etc.	To be organised 6 times Number of participants: 6 000 in total
(d) Arouse public concern about environmental improvement in the community.	Put forth 10 proposals to government departments.