

## Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Wai King [Sub-district boundary map attached]



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Operating organisation : Green Lotus Alliance

Partnering organisation(s) : /

### Communication Channels of the Care Team:

Telephone:	5950 8932
Email:	oscommunitycare@gmail.com
Facebook:	西貢關愛隊聯席

**List of Care Team members :**

Captain :	Mr Chan Kai Wai
Vice-captain :	Mr Chan Kwok Kai
Members :	Mr Fong Chak Tung Christopher Mr Chiu Kam Shing Mr So Wing Tung Ms Yim Yuet Wah Mr Lam Chi Tat Ms Qiu Ronghua Mr Leung Chi Kiu Mr Au Yeung Ho Kwan Ms Yip Siu Fung Mr Chung Chi Kin Leo

**Summary of Services for the Sub-district :****A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 16% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 750 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 25 times of simple home repairs and 75 times of simple home cleaning services for those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise Elderly Health Day and provide simple health check-up services, physical fitness information, talks and small games.	To be organised once Number of participants: 200
(b) Organise traditional festive activities.	1. Tea Gathering in celebration of Hong Kong’s return to the motherland To be organised twice Number of participants: 720

Service requirement	Key Performance Indicator (KPI)
	2. Chinese New Year Walk To be organised twice Number of participants: 200
(c) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness.	1. Exchange Tour in the Greater Bay Area in celebration of the National Day To be organised twice Number of participants: 100 2. “More about the Basic Law, the National Security Law” Promotion Booth To be organised twice
(d) Provide passport photo taking services.	To be organised twice Number of participants: 400
(e) Provide fitness training sessions.	To be organised 80 times Number of participants: 40 persons per session, 80 sessions in total
(f) Assist in clearing collapsed trees after typhoons.	Provide 4 times of services.