

Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Hoi Chun [Sub-district boundary map attached]



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Operating organisation : South Tseung Kwan O Residents' Federation

Partnering organisation(s) : /

Communication Channels of the Care Team:

Telephone:	6223 6879
Email:	info.hoichun.careteam@gmail.com
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Ms Kwok Hau Lai
Vice-captain :	Mr Yeung Hiu Ching
Members :	Mr Ip Ho Yeung Ms Chan Lam Lam Ms Wong Lai Kuen Mr Hui Chun Lok Ms Hui Tsang Shan Mr Wong Yam Moon Ms Sze Sau Yau Mr Lam Ka Yiu Mr Man Chi Ho Ms Kuo Pin Pin

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 50 times of simple home repairs and sensor light installation services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 6 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise day tours in celebration of Hong Kong’s return to the motherland.	To be organised twice Number of participants: 120 in total

Service requirement	Key Performance Indicator (KPI)
(b) Organise activities in celebration of the National Day.	To be organised twice Number of participants: 120 in total
(c) Organise Chinese New Year Fai Chun writing activities.	To be organised 4 times Number of participants: 400 in total
(d) Organise activities for the Mother's Day and Father's Day.	To be organised 4 times Number of small gifts to be distributed: 800 in total
(e) Organise singing classes.	To be organised 48 times Number of participants: 576 in total
(f) Organise parent-child Chinese ink painting classes	To be organised 12 times Number of participants: 144 in total
(g) Provide health check-ups.	1. Blood glucose level and blood pressure checking services 2. Health talk To be organised 4 times Number of participants: 600
(h) Organise dance classes.	To be organised 48 times Number of participants: 960 in total
(i) Provide glaucoma screening services.	To be organised twice Number of participants: 180 in total