

Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Po Yee [Sub-district boundary map attached]



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Operating organisation : Tseung Kwan O Wai Yin Association

Partnering organisation(s) : FTU Community Caring Unit

The Hong Kong Federation of Trade Unions Occupational Retraining Centre Limited

New Home Association Limited

Lok Kwan Social Service

Hong Kong Construction Industry Employees General Union

Hong Kong Federation of Employees Unions in Public Utilities

The Hong Kong Federation of Trade Unions Hong Kong Society

H.K. Federation of Trade Unions Workers' Medical Clinics

Hong Kong Ladies Dynamic Association Limited

Hong Kong Youth Power Association

Agglomerate Companionship Charity Association Ltd.

Communication Channels of the Care Team:

Telephone:	5375 0298
Email:	info.poyee_careteam@yahoo.com
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Mr Wong Wang To
Vice-captain :	Mr Lam Ngai
Members :	Ms Yau Yuet Fun Mr Ng Kam Wah Webster Ms Chung Wan Ying Mr Kwan Kwok Wa Mr Lee Cheuk Lun Frederick Mr Chan Shuen Hei Ms Kwan Shuk Han Rosa Mr Chiu Chin Pang Ms Chau Ping Mui Ms Kuo Chiu Yung

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<p>Provide home services or other support services for those in need in the sub-district, including:</p> <ul style="list-style-type: none"> ● Recruitment and training of residents to be volunteers to serve other people in need (20 persons) ● 12 times of volunteer training services ● 66 times of elderly home visits ● 36 times of simple home repairs ● 4 times of influenza vaccinations ● 4 sessions of health talks ● 48 times of health check-up street booths

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise Elderly Health Day to provide health information to the elderly.	1. Health check-up services 2. Glaucoma screening services 3. Talk To be organised 4 times. Number of participants: 400 in total
(b) Organise care visits to homes of the singleton and the disabled.	To be organised 4 times.
(c) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness.	To be organised 4 times.
(d) Provide home services or other support services to those in need, for example, discounted passport photo taking services.	Number of participants to be served: 600
(e) Organise activities in celebration of Hong Kong's return to the motherland.	1. Street Booth To be organised 4 times 2. Half-day Tour To be organised twice Number of participants: 240
(f) Organise activities in celebration of the National Day.	1. Street Booth To be organised 4 times 2. Half-day Tour To be organised twice Number of participants: 240
(g) Promote the National Security Education Day and the Constitution Day.	1. National Security Education Day Street Booth Promotion To be organised 8 times 2. Constitution Day Street Booth Promotion To be organised 8 times

Service requirement	Key Performance Indicator (KPI)
(h) Free haircut services for the elderly.	To be organised bi-monthly Number of participants: 100 each time
(i) Organise Parent-child Film Appreciation.	To be organised 4 times
(j) Provide simple home repairs services.	To be organised 4 times Number of participants: around 400 households in total