Information on Sub-district Care Teams

District: Sai Kung

Sub-district : O Tong [Sub-district boundary map attached]



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Operating organisation: Sai Kung Cultural Centre

Partnering organisation(s): /

Communication Channels of the Care Team:

Telephone:	9710 9237
Email:	otong.info.careteam@gmail.com
Facebook:	西貢關愛隊聯席

List of Care Team members:

Captain:	Ms Tan Xiu Qing
Vice-captain:	Ms Wong Man Mui
Members:	Mr Tai Ka Chu Richie
	Ms Cheng Lai Chun
	Ms Wong Yin Chui
	Ms Li Ya Ling
	Mr Wang Zhi
	Mr Sek Tin Fu
	Mr Lui Koon Ming
	Mr Fung Chun Yu
	Ms Lai Chuen
	Mr Lai Kwok For

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care	The relevant channels shall be opened
Team with at least 2 channels, such as	within three weeks after the funding
telephone, email, social media, instant	agreement takes effect, and shall be
messaging software, etc.	maintained until the end of the
	funding agreement.
(b) Widely publicise the communication channels	Publicise the communication channels
and services of the Care Team to the residents	and services of the Care Team in the
of the sub-district.	sub-district, covering no less than 90%
	of the residents of the sub-district
	within three months after the funding
	agreement takes effect.

Service	requirement

Key Performance Indicator (KPI)

(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.

Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.

(d) Visit/contact elderly households in the subdistrict, establish contacts, and provide basic services for the elderly, including providing information public/social on welfare/medical/other related services. assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations professional services.

Provide information/services to at least 300 elderly households.

(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including information on public/social providing welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to departments/organisations relevant for professional services.

Provide information/services to at least 400 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub- district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	 Provide at least 44 times of simple home repair services to the elderly in need 30 times of simple home cleaning services 16 times of free haircut services (480 persons in total) 20 times of blood pressure checking services (480 persons in total)
	Provide 110 times of services in total

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as
incident/emergency/disaster in the district,	required by the Government.
care for the needs of the affected people and	
provide appropriate assistance, and forward	
important information to the residents as	
required by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as
policies/services of the Government or public	required by the Government.
organisations, such as assisting those in need	
to make applications (especially online	
applications), assisting in the distribution of	
materials or information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise day tours in celebration of Hong	To be organised 4 times
Kong's return to the motherland and the	Number of participants: 480 in total
National Day.	

Service requirement	Key Performance Indicator (KPI)
(b) Dispatch fortune bags in celebration of Hong Kong's return to the motherland and the National Day.	To be organised 4 times Number of fortune bags to be dispatched: 1 600 in total
(c) Organise stretching fitness dance classes.	To be organised 80 times Number of participants: 1 600 in total
(d) Organise rice dumplings making and dispatch activities in celebration of Tuen Ng Festival.	To be organised twice Quantity of rice dumplings to be dispatched: 500 in total
(e) Organise film appreciation activities.	To be organised twice Number of participants: 300 in total
(f) Organise National Security Education Talk, activities including those relating to the Basic Law, the National Security Law and national education, etc.	To be organised twice Number of participants: 300 in total
(g) Organise summer dancing programmes for children.	To be organised 12 times Number of participants: 180 in total
(h) Organise Health Information Talk Day.	To be organised twice Number of participants: 300 in total
(i) Provide glaucoma screening services.	To be organised twice Number of participants: 200 in total