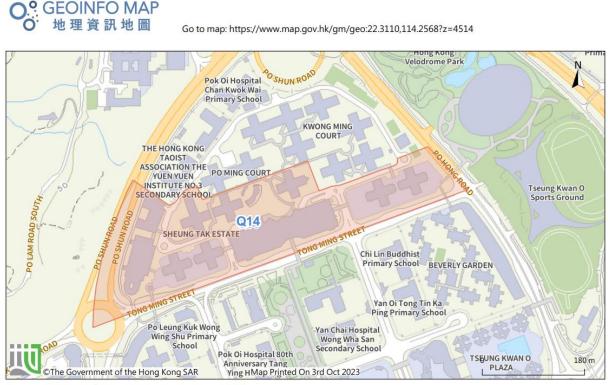
#### Information on Sub-district Care Teams

#### District : Sai Kung

#### Sub-district : Sheung Tak [Sub-district boundary map attached]



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# Operating organisation :

Sheung Tak Est Residents' Association

Partnering organisation(s) : FTU Community Caring Unit

The Hong Kong Federation of Trade Unions Occupational Retraining Centre Limited

New Home Association Limited

Lok Kwan Social Service

Hong Kong Construction Industry Employees General Union Hong Kong Federation of Employees Unions in Public Utilities The Hong Kong Federation of Trade Unions Hong Ling Society H.K. Federation of Trade Unions Workers' Medical Clinics

Hong Kong Ladies Dynamic Association Limited

Hong Kong Youth Power Association

Agglomerate Companionship Charity Association Ltd.

## Communication Channels of the Care Team :

Telephone:	5161 7328
Email:	info.sheungtak.careteam@gmail.com
Facebook:	西貢關愛隊聯席

#### List of Care Team members :

Captain:	Mr Kan Siu Kei
Vice-captain:	Ms Yau Yik Ling
Members :	Mr Tsang Kwok Ka
	Ms Leong Ut Lan
	Ms Wong Ming Nga
	Mr Ko Kin Chung
	Mr Tam Wai Chun
	Ms Chan Yuk Chu
	Ms Chong King Man
	Ms Guo Liang Ying
	Ms Cai Jin Zhu
	Ms Gao Mei Shuang

## Summary of Services for the Sub-district :

## A. Mandatory Services

## 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care	The relevant channels shall be opened
Team with at least 2 channels, such as	within three weeks after the funding
telephone, email, social media, instant	agreement takes effect, and shall be
messaging software, etc.	maintained until the end of the
	funding agreement.
(b) Widely publicise the communication channels	Publicise the communication channels
and services of the Care Team to the residents	and services of the Care Team in the
of the sub-district.	sub-district, covering no less than 90%
	of the residents of the sub-district
	within three months after the funding
	agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.
<ul> <li>(d) Visit/contact elderly households in the sub- district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</li> </ul>	Provide information/services to at least 500 elderly households.
<ul> <li>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</li> </ul>	Provide information/services to at least 600 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-	1. Provide health talks for 4 times.
district, provide home or other support	2. Influenza vaccination services for 4
services to those in need (such as simple	times (400 persons in total)
home repairs/cleaning, health talks, "Share	3. Recruit and train 20 volunteers
and Care" activities like collection of old	4. Health check-up street booths for
clothes for donation, recruiting and training	48 times
residents to be volunteers to serve other	5. Home visits for 60 times
people in need, etc.).	6. Simple home repairs for 36 times
	Provide 152 times of services in total

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as
incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise Elderly Health Day and provide	1. Health check-up services
health information to the elderly.	2. Glaucoma screening services
	3. Physical fitness information
	4. Talk
	To be organised 4 times
	Number of participants: 1 600 in total

Service requirement	Key Performance Indicator (KPI)
(b) Organise care visits as well as home visits to the singleton and the disabled.	To be organised 4 times
(c) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness.	To be organised 4 times
(d) Provide home or other support services to the needy, for example, discounted passport photo taking services.	Number of participants to be served: 600 in total
(e) Organise activities in celebration of Hong Kong's return to the motherland.	<ol> <li>Street booth promotion         <ul> <li>To be organised twice</li> </ul> </li> <li>Half-day Tour         <ul> <li>To be organised twice</li> <li>Number of participants: 240 in total</li> </ul> </li> </ol>
(f) Promote the National Security Education Day and the National Constitution Day.	<ol> <li>National Security Education Day Street Booth Promotion To be organised 4 times</li> <li>National Constitution Day Street Booth Promotion To be organised 4 times</li> </ol>
(g) Provide free haircut services to the elderly.	To be provided bimonthly Number of participants: 100 each time