

Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Kwong Ming [Sub-district boundary map attached]



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Operating organisation : Tseung Kwan O Kwong Ming Court Proprietor's Rights
Interested Organizations

Partnering organisation(s) : Nanping (HK) Friendly Association
Citybus Limited

Communication Channels of the Care Team :

Telephone:	6556 3566
Email:	info.kwongming.careteam@gmail.com
Whatsapp:	6556 3566
WeChat:	6556 3566
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Mr Chong Yuen Tung
Vice-captain :	Mr Wong Tai Chi
Members :	Mr Lai Chun Wing Alan Ms Hon Wai Lin Mr So Cheuk Kam Mr Tsoi Yiu Ming Mr Tse King Chung Mr Chan Yiu Kai Mr Wong Hing Wah Ms Wong Sau Wa Ms Li Lai Fun Mr Ng Chi Man

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 200 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise Elderly Health Day to provide health information to the elderly.	<ol style="list-style-type: none"> 1. Blood pressure checking service 2. Blood glucose level checking service 3. Health talk <p>To be organised 4 times Number of participants: 600 in total</p>

Service requirement	Key Performance Indicator (KPI)
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness.	To be organised 4 times Number of participants: 400 in total
(c) Organise festive activities and dispatch fortune bags.	To be organised 6 times Number of participants: 6 000 in total
(d) Arouse public concern about environmental improvement in the community, collect views from local residents and make referrals to relevant government departments.	Put forth 10 proposals to government departments.
(e) Provide free passport photo taking service.	Number of participants: 400 in total
(f) Provide simple home cleaning services to elderly singleton, elderly doubleton and disabled households.	Number of participants: 60 households in total