

Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Hong King [Sub-district boundary map attached]



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Operating organisation : Tseung Kwan O Kai Fong Joint Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	9200 4039
Email:	info.hongking.careteam@gmail.com
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Mr Chan Kin Chun Ken
Vice-captain :	Mr Su Xin Xin
Members :	Ms Cheng Kam Sim Ms Wu Suet Lin Ms Liang Shan Shan Ms Ho Ying Lin Ms Lee Po Chui Ms Tsoi Wai Kan Ms Ho Cheung Hing Mr Leung Chi Keung Mr Au Kam Ming Mr Tsang Ka Yeung

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<ol style="list-style-type: none"> 1. Provide information/services to at least 200 households in need. 2. Set up Care Team street booths, provide information technology assistance, arrange referrals, etc.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> 1. Provide simple home repairs/cleaning services to 50 elderly households. 2. Organise Elderly Health Day twice, provide health check-up services and arrange health talks. Number of participants: 100 in total 3. Provide services at the health service booth for about 48 times, including blood pressure, weight and blood glucose level measuring services, etc. Number of participants: 2 400 in total

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide professional consultation services.	<ol style="list-style-type: none">1. Consultation services on water seepage in residential flats and legal matters2. Thematic talk To be organised twice Number of participants: 100 in total
(b) Organise training programmes for the Care Team volunteers to recruit more resident volunteers. <ul style="list-style-type: none">● Volunteer leader training● Recreational activities for volunteers	To be organised 5 times
(c) Organise festive activities. <ul style="list-style-type: none">● Mother's Day● Celebration of Hong Kong's return to the motherland● Celebration of the National Day	<ol style="list-style-type: none">1. Mother's Day activities, including parent-child workshop and parent-child day tour To be organised 4 times Number of participants: 200 in total2. Day Tour in Celebration of Hong Kong's Return to the Motherland To be organised twice Number of participants: 120 in total3. Day Tour in Celebration of the National Day To be organised twice Number of participants: 120 in total

Service requirement	Key Performance Indicator (KPI)
<p>(d) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness.</p> <ul style="list-style-type: none"> ● Thematic talks ● Parent-child liberal studies tours 	<p>To be organised for no fewer than 4 times</p>
<p>(e) Distribute fortune bags in celebration of Hong Kong's return to the motherland to the families in need in the district.</p>	<p>To be organised for no fewer than 2 times.</p>