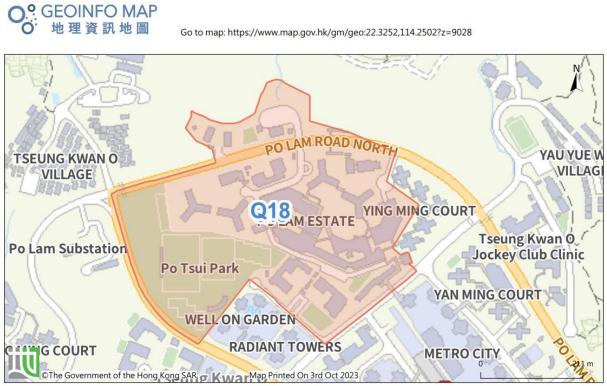
Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Po Lam [Sub-district boundary map attached]



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Operating organisation : Hong Kong Youth and Professional Network

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	8494 6614
Email:	info.polam.careteam@gmail.com
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Ms Tam Chuk Kwan
Vice-captain:	Mr Chau Ka Lok
Members :	Mr Lam Chun Lai
	Mr Zhang Yu
	Mr Lam Kwan
	Mr Lam Fat Chiu
	Mr Ng Wai Sing
	Mr Kwan Ting Yam
	Ms Wang Meng Li
	Mr Chan Tak Wa
	Mr Sze Wing Hang

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)	
(a) Set up communication channels of the Care	The relevant channels shall be opened	
Team with at least 2 channels, such as	within one to two weeks after the	
telephone, email, social media, instant	funding agreement takes effect, and	
messaging software, etc.	shall be maintained until the end of the	
	funding agreement.	
(b) Widely publicise the communication channels	Publicise the communication channels	
and services of the Care Team to the residents	and services of the Care Team in the	
of the sub-district.	sub-district, covering no less than 90%	
	of the residents of the sub-district	
	within three months after the funding	
	agreement takes effect.	

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.
 (d) Visit/contact elderly households in the sub- district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. 	Provide information/services to 500 elderly households.
 (e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. 	Provide information/services to 600 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-	Provide 170 times of services to those
district, provide home or other support	in need.
services to those in need (such as simple	
home repairs/cleaning, health talks, "Share	
and Care" activities like collection of old	
clothes for donation, recruiting and training	
residents to be volunteers to serve other	
people in need, etc.).	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services for 4 times as required
incident/emergency/disaster in the district,	by the Government.
care for the needs of the affected people and	
provide appropriate assistance, and forward	
important information to the residents as	
required by the Government.	
(b) Provide emergency support for new	Provide services for 4 times as required
policies/services of the Government or public	by the Government.
organisations, such as assisting those in need	
to make applications (especially online	
applications), assisting in the distribution of	
materials or information, etc.	

B. Add-on Services

Service requirement		Key Performance Indicator (KPI)	
(a) Provide a wide variety of care services for the	1.	Haircut services for the elderly	
elderly in the district.		Once a month	
		Serve 30 - 50 people in total each	
		time (depending on the venue	
		capacity)	
	2.	Blood pressure checking station	
		Once a week	
		Serve 100 people in total each	
		time	

Service requirement	Key Performance Indicator (KPI)	
(b) Organise festive activities, including district	1. Distribution of Mid-Autumn	
flag raising ceremonies in celebration of Hong	Festival Fortune Bags	
Kong's return to the motherland and	To be organised twice	
clansmen cultural carnivals in celebration of	Quantity: 1 400 in total	
the National Day.	2. Distribution of Tuen Ng Festival	
	Fortune Bags	
	To be organised twice	
	Quantity: 1 400 in total	
	3. Distribution of National Day	
	Fortune Bags	
	To be organised twice	
	Quantity: 1 400 in total	
	4. Chinese New Year Walk	
	To be organised once	
	Number of participants: 180 in	
	total	
	5. Day Tour in Celebration of Hong	
	Kong's Return to the Motherland	
	To be organised once	
	Number of participants: 180 in	
	total	
(c) Organise activities to promote the Basic Law,	1. A series of activities on the Basic	
the National Security Law, education on the	Law	
rule of law and national awareness, including	2. A series of activities on the	
colouring competitions, exhibitions, talks,	National Security Education Day	
street booths and quizzes.	3. Visit to promote education on the	
	rule of law and national	
	awareness	
	Number of participants: 240 in	
	total	
	4. Chinese cultural carnival	
	Number of participants: 150 - 200	
	in total	
	4 times in total; or to co-organise the	
	activities with various districts.	