

Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Po Lam [Sub-district boundary map attached]



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Operating organisation : Hong Kong Youth and Professional Network

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	8494 6614
Email:	info.polam.careteam@gmail.com
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Ms Tam Chuk Kwan
Vice-captain :	Mr Chau Ka Lok
Members :	Mr Lam Chun Lai Mr Zhang Yu Mr Lam Kwan Mr Lam Fat Chiu Mr Ng Wai Sing Mr Kwan Ting Yam Ms Wang Meng Li Mr Chan Tak Wa Mr Sze Wing Hang

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within one to two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide 170 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide a wide variety of care services for the elderly in the district.	<ol style="list-style-type: none"> 1. Haircut services for the elderly Once a month Serve 30 - 50 people in total each time (depending on the venue capacity) 2. Blood pressure checking station Once a week Serve 100 people in total each time

Service requirement	Key Performance Indicator (KPI)
<p>(b) Organise festive activities, including district flag raising ceremonies in celebration of Hong Kong's return to the motherland and clansmen cultural carnivals in celebration of the National Day.</p>	<ol style="list-style-type: none"> 1. Distribution of Mid-Autumn Festival Fortune Bags To be organised twice Quantity: 1 400 in total 2. Distribution of Tuen Ng Festival Fortune Bags To be organised twice Quantity: 1 400 in total 3. Distribution of National Day Fortune Bags To be organised twice Quantity: 1 400 in total 4. Chinese New Year Walk To be organised once Number of participants: 180 in total 5. Day Tour in Celebration of Hong Kong's Return to the Motherland To be organised once Number of participants: 180 in total
<p>(c) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness, including colouring competitions, exhibitions, talks, street booths and quizzes.</p>	<ol style="list-style-type: none"> 1. A series of activities on the Basic Law 2. A series of activities on the National Security Education Day 3. Visit to promote education on the rule of law and national awareness Number of participants: 240 in total 4. Chinese cultural carnival Number of participants: 150 - 200 in total <p>4 times in total; or to co-organise the activities with various districts.</p>