

Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Fu Nam [Sub-district boundary map attached]



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Operating organisation : Tseung Kwan O Volunteer Service Centre

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	5100 8227
Email:	info.funam.careteam@gmail.com
Whatsapp:	5100 8227
WeChat:	5100 8227
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Mr Tang Fu Yan
Vice-captain :	Mr Wang Wen
Members :	Mr Chan Sung Man Mr Lam Kam Hung Mr Chan Kok Chiu Ms Ho Po Chun Mr Chan Hon Man Mr Lau Cho Hung Mr Chan Yu San Mr Kwan Siu Kui Ms Kwan Sze Hang Mr Ho Kim Fai

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of simple home repairs and cleaning services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 6 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise crash courses on how to use smartphones for the elderly.	To be organised 4 times Number of participants: 100 in total.

Service requirement	Key Performance Indicator (KPI)
(b) Organise activities to promote a healthy community.	1. Thematic talk on health and free medical consultation services 2. Blood pressure and blood glucose level checking services To be organised 4 times Number of participants: 600 in total
(c) Provide escorting services for medical consultation.	Provide escorting services for medical consultation for no fewer than 50 times. Number of participants: 50 in total
(d) Organise activities to show care for the households in need.	Organise training for volunteers for 4 times Number of volunteers: 30 in total Visit 15 households
(e) Organise talks and activities on physical and mental health.	To be organised 4 times Number of participants: 400 in total
(f) Organise festive activities.	To be organised 4 times Number of participants: 4 500 in total
(g) Simple home cleaning services.	Serve 60 elderly or disabled households in total.