

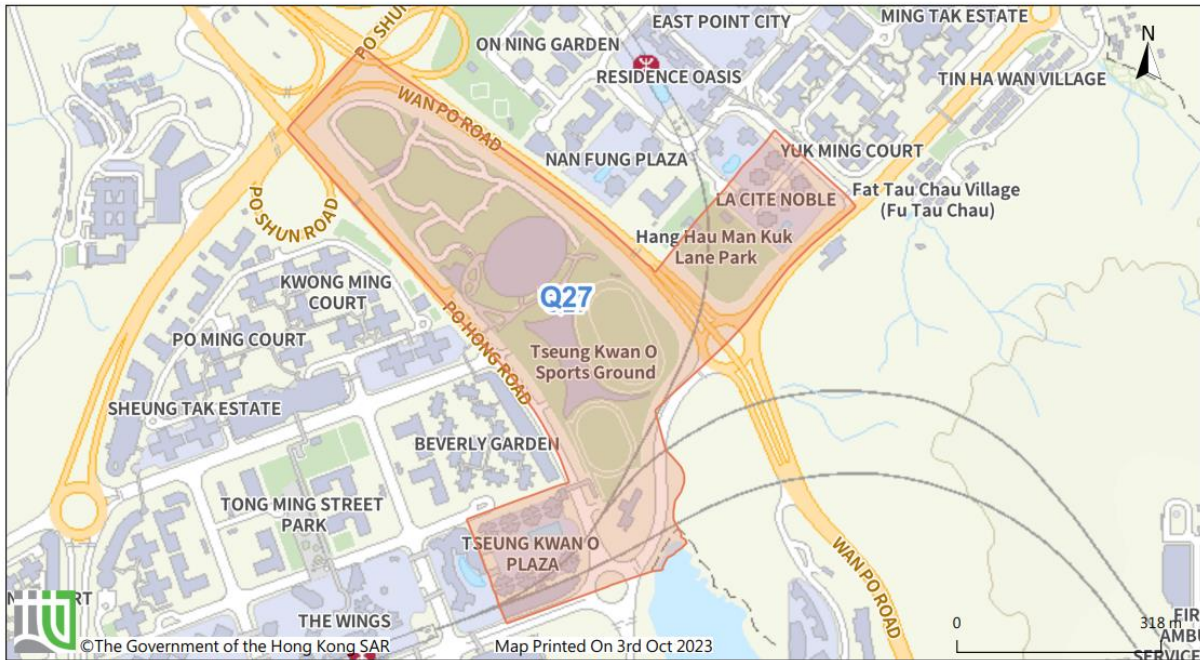
Information on Sub-district Care Teams

District : Sai Kung

Sub-district : Kwan Po [Sub-district boundary map attached]



Go to map: <https://www.map.gov.hk/gm/geo:22.3114,114.2588?z=9028>



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Operating organisation : Sai Kung Tseung Kwan O Orchid Womans Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	8482 4023
Email:	info.kwanpo.careteam@gmail.com
Whatsapp:	8482 4023
WeChat:	8482 4023
Facebook:	西貢關愛隊聯席

List of Care Team members :

Captain :	Ms Cheung Yuet Chi
Vice-captain :	Mr Wong Yin Shun
Members :	Ms Chung Wing Lin Ms Luk Sau Ching Ms Chan Chun Yin Mr Ngai Po Lam Ms Lin Yuk Yu Mr Chan Ka Lok Ms Chen Yuen Ling Ms Yau Wai Ngan Ms Chiu Ching Kit

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover no less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide simple home repairs/cleaning services and other support services such as health check-ups to those in need for at least 52 times.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities in celebration of Hong Kong’s return to the motherland and the National Day.	<ol style="list-style-type: none"> 1. Carnival in Celebration of Hong Kong’s Return to the Motherland To be organised once 2. Carnival in Celebration of the National Day To be organised once

Service requirement	Key Performance Indicator (KPI)
(b) Organise national education promotion activities to promote the Constitution, the Basic Law, the National Security Law and national awareness.	1. National education promotion booth To be organised twice 2. National education talk To be organised twice Number of participants: 600 in total
(c) Organise neighbourhood social activities such as local tours.	To be organised 4 times Number of participants: 200 in total