

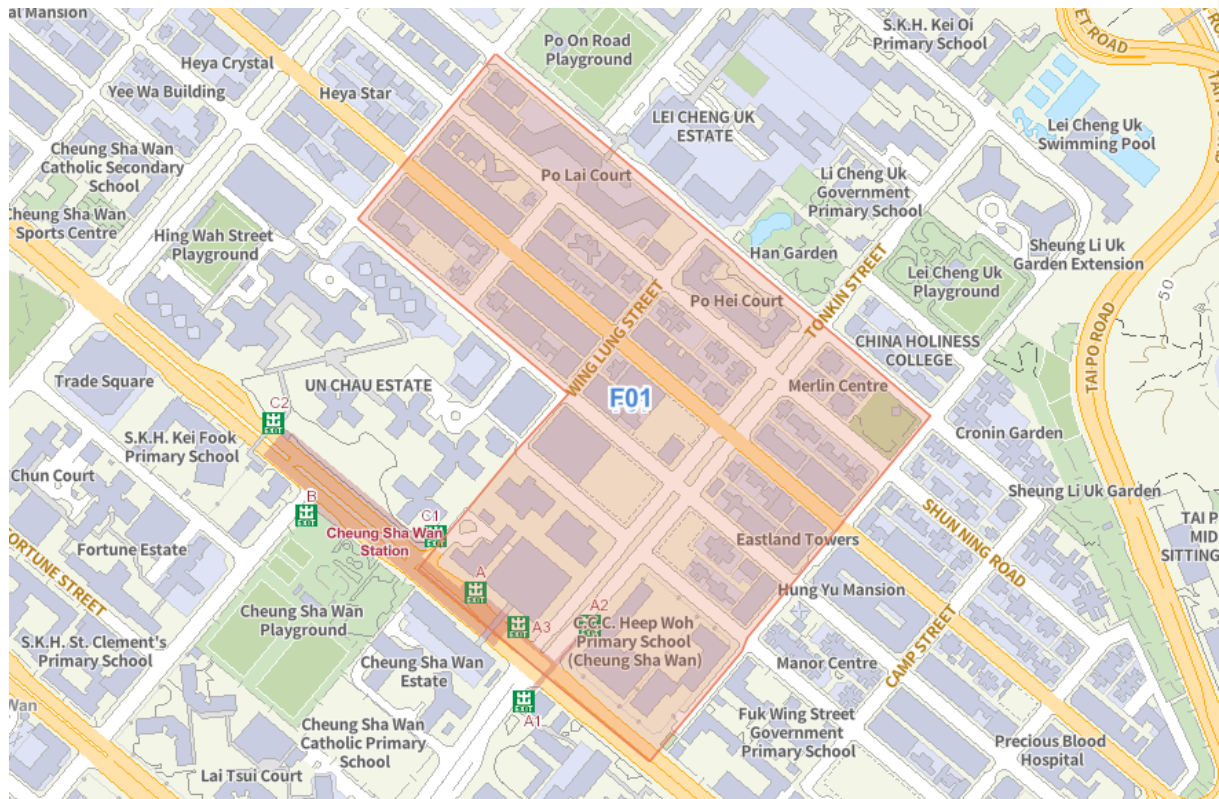
Information on Sub-district Care Teams

District : Sham Shui Po

Sub-district : Po Lai [Sub-district boundary map attached]



F01 - Po Lai



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Po Lai Club

Partnering organisation(s) : Volunteers Charitable Services Foundation Limited

Hong Kong Federation of Fujian Associations Kowloon West Branch

Communication Channels of the Care Team :

Telephone no. :	6521 3006
WhatsApp :	6521 3006

List of Care Team members :

Captain :	Mr NG Sing-wah
Vice-captain :	Ms YOU Jingrong
Members :	Ms CHU Kong-hung

	<p>Dr AU Pak-kuen Mr TAM Chun-yu Mr CHAN Chun-chung Mr WONG Yee-wah Ms LAW King Ms CHU Suet-mui Ms TANG Guangmei Miss AU YEUNG Ho-yu Mr WONG Tak-chi</p>
--	--

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repair services at least 120 times for those in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 44 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management and rehabilitation of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services 4 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.</p>	<ol style="list-style-type: none"> 1. Health service station: 70 times 2. Vaccination service day: 2 times 3. Health talk: 2 times
<p>(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.</p>	<ol style="list-style-type: none"> 1. National Day and Mid-Autumn Festival Carnival: 1 time 2. Summer film screening in celebration of Hong Kong's return to the motherland: 2 times 3. Mother's Day and Father's Day activities: 2 times
<p>(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film screening sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.</p>	<ol style="list-style-type: none"> 1. Exhibition promoting the National Security Law and the National Security Education Day: 2 times 2. Talk on rule of law education and national awareness: 2 times 3. Quiz and crossword puzzles on the Basic Law and National Security Law: 2 times
<p>(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance</p>	<ol style="list-style-type: none"> 1. Talk on life planning for the youth and information on further studies and employment: 1 time 2. Family visit to environmental agency: 1 time

Service requirement	Key Performance Indicator (KPI)
<p>activities will be organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.</p>	<p>3. Design and production of publicity materials/souvenirs to promote education and government policies: 2 times</p>
<p>(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.</p>	<p>1. Training programme for volunteers: 2 times (total number of trainees: 100) 2. Arrange elderly households visits and support services to the needy or assist in making referrals to relevant departments/organisations for professional services</p>
<p>(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and “three-nil” buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.</p>	<p>1. Building management professional consultation service day (unlimited initial consultation service; specialised professional consultation session: 1 time) 2. Talk on building structure and fire safety: 1 time 3. Thematic talk on old building management and rehabilitation information: 3 times 4. Thematic talk on public housing policy information: 1 time 5. Thematic talk on green property management: 1 time 6. In-depth cultural tour of the old city of Kowloon West: 1 time 7. Talk on life and employment counselling for new arrivals (for new arrivals and ethnic minorities): 1 time</p>