

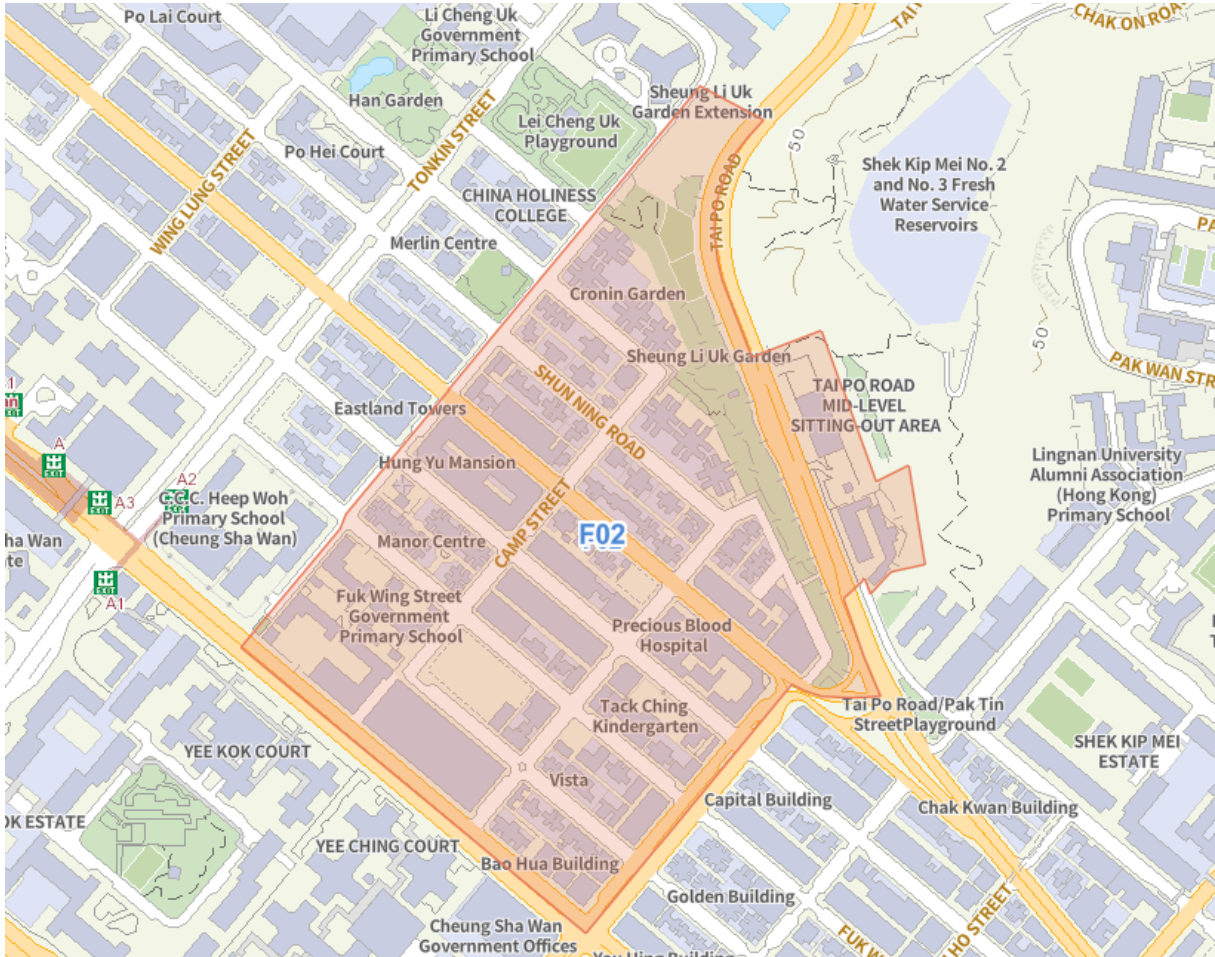
## Information on Sub-district Care Teams

District : Sham Shui Po

Sub-district : Cheung Sha Wan [Sub-district boundary map attached]



F02 - Cheung Sha Wan



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**Operating organisation :** New Home Association Limited

**Partnering organisation(s) :**

**Communication Channels of the Care Team :**

Telephone no. :	6151 7826
WhatsApp :	6151 7826
WeChat :	6151 7826

**List of Care Team members :**

Captain :	Ms LI Ka-ki, Kathy
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Vice-captain :	Mr LAI Kwok-kwong
Members :	Mr CHU Wai-sing, Daniel Miss CHAN Wai-ling Mr SHAH-ZEEB Mr LAW Ka-yuen, Franki Ms WONG Lai-fong, Yvonne Ms CHUI Pui-yin Miss CHEN Meifu Miss YUNG Hoi-sze Miss LEUNG Yin-ping

### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide visit services to 300 elderly households in the district.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide door-to-door visits to 400 households in need in the district.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide cleaning services to the elderly in need and grassroots families in special difficulty, organise health talks, etc., aim at providing 110 times of services.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 10 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings. Provide cleaning services for 5 "three-nil" buildings".</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.</p>	<p>Organise health information day for the elderly in the sub-district every month under the theme of new sports. Teaching the elderly to do simple exercise of new sports to promote the concept of health management and the concern for elderly health. Organise the activities for 24 times.</p>
<p>(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.</p>	<p>Organise festive activities in the sub-district under the themes of Chinese traditional festivals such as Mid-Autumn or Lunar New Year, so as to enhance national awareness and the sense of national identity among residents in the community, and to foster the public's sense of national belonging and identity through the traditional cultural activities.</p> <p>Organise carnivals: 2 times; one-day tours: 2 times.</p>
<p>(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film screening sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.</p>	<p>Organise "murder mystery game shows" to attract teenagers and young people in the community to participate which will incorporate the elements of National Security Law, so as to enhance the residents' knowledge of the policy and the law in the community and their civic awareness. Organise the activities for 4 times</p> <p>Organise themed activities related to the Basic Law, the National Security Law and relevant government policies in the form of quiz, games booth and the Basic Law canvas bag creating competition, so as to enhance residents' knowledge of the policy and the law in the community and their civic awareness.</p>

Service requirement	Key Performance Indicator (KPI)
	Organise the activities for 2 times.
(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.	Organise activities to promote body and mind health as well as positive values among teenagers under the theme of art and technology exploration. Organise activities to help grassroots children and teenagers improve their body and mind and enhance their abilities to tackle adversity. Organise the activities for 6 times.
(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.	Provide at least 2 times volunteer training (total number of trainees: 50)
(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and “three-nil” buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.	Activities to promote environmental awareness or sustainable development: With environmental protection as theme, let residents understand the importance of carbon reduction and emission reduction by visiting the latest environmental protection facilities in Hong Kong to understand the local environmental protection work, disseminating the message of being kind to the community and the environment. Organise the activities for 4 times.