

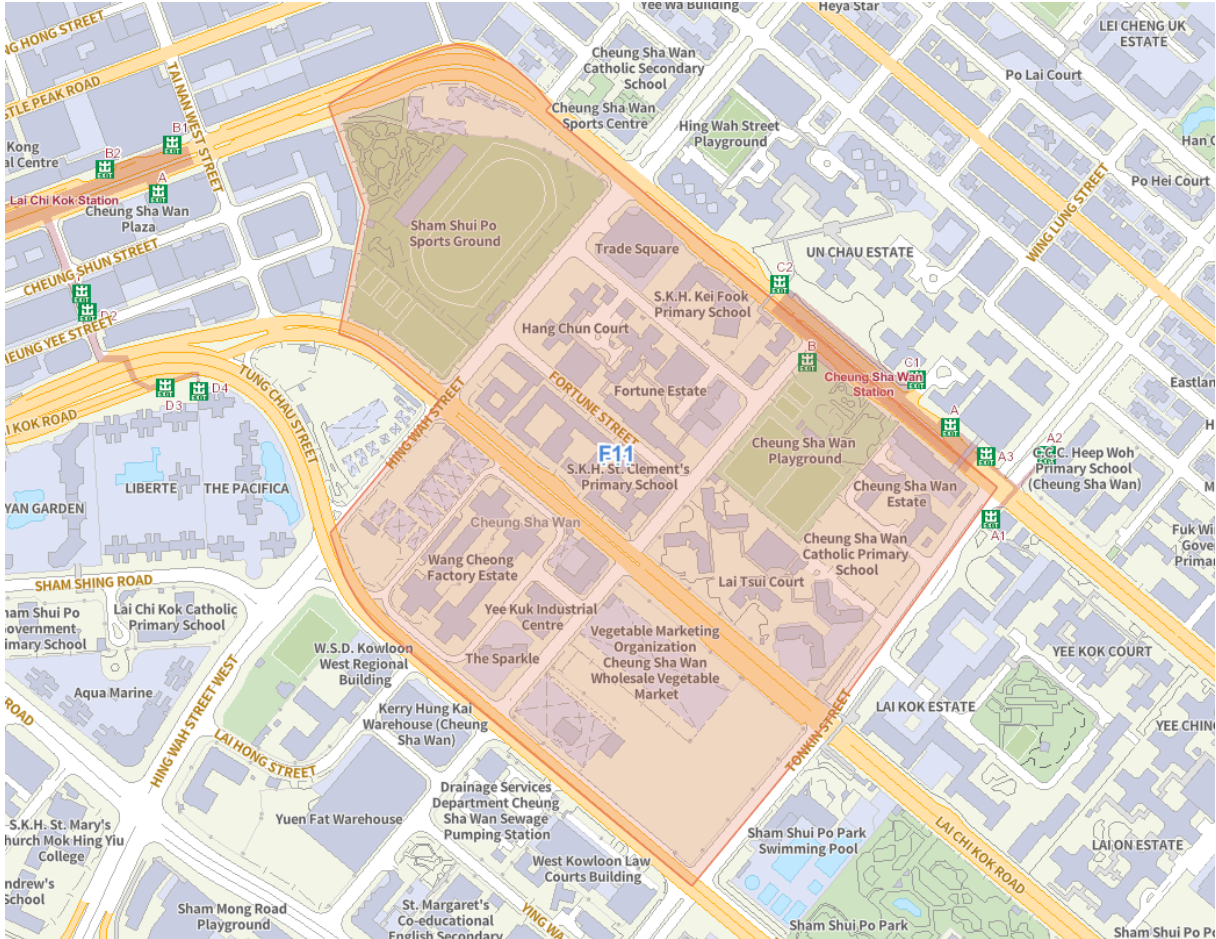
Information on Sub-district Care Teams

District : Sham Shui Po

Sub-district : Fortune [Sub-district boundary map attached]



F11 - Fortune



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Fortune Estate Residents Enhancement Association

Partnering organisation(s) : Kinliu Volunteers Charitable Services Foundation Limited

Communication Channels of the Care Team :

Telephone no. :	6521 2957
Email address :	sspfortunecareteam@gmail.com
WhatsApp :	6521 2957
WeChat :	6521 2957

List of Care Team members :

Captain :	Mr NG Yat-cho
Vice-captain :	Mr CHEUNG Tak-wai
Members :	Mr CHAN Pui-ho Mr LI Jiahua Ms FENG Jiemei Mr OR Ching Ms SUNG Yuk-yin Ms YEUNG Siu-ling Mr CHEUNG Chi-hung Mr HO Ying-tsuen Ms ZHUANG Lanlan Ms LI Wai-man

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for</p>	<p>Provide information/services to at least 800 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>professional services.</p>	
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 150 times of services to those in need, such as simple home repairs/cleaning</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.	<ol style="list-style-type: none"> 1. Fortune health service station: about 50 times in two years 2. Health checking day: about 6 times in two years 3. Health talk: about 6 times in two years 4. Vaccination day: about 2 times in two years 5. Free medical consultation by Chinese medicine practitioners: about 24 times in two years
(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.	<ol style="list-style-type: none"> 1. One-day festive tour: 2 times 2. Mainland tour to learn about the Motherland/our culture: 2 times 3. Mother's Day activity: 2 times 4. Lunar New Year activity: 2 times 5. Mid-Autumn Festival activity: 2 times 6. Tuen Ng Festival activity: 2 times
(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film screening sessions, etc., so as to enable the	<ol style="list-style-type: none"> 1. The Basic Law/the National Security Day promotion: 2 times 2. The Basic Law/the National Security/the Constitution colouring competition: 2 times 3. The National Security Day/the Basic Law/the Constitution carnival: 2 times

Service requirement	Key Performance Indicator (KPI)
<p>residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.</p>	<p>4. National education/understanding of the Motherland study tour: 2 times</p>
<p>(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.</p>	<ol style="list-style-type: none"> 1. Local tour: 2 times 2. Two-day tour to the Mainland: 2 times 3. Group activity: 4 times 4. Parent-child workshop: 8 times 5. Parent-child film screening session: 4 times 6. Christmas visit activity: 2 times 7. Youth exchange tour: 1 time
<p>(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.</p>	<ol style="list-style-type: none"> 1. Provide training for 60 volunteers every year (total number of trainees: 120)
<p>(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and “three-nil” buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.</p>	<ol style="list-style-type: none"> 1. Organise Chinese cultural activity: 1 time 2. Promote environmental protection activity: 2 times 3. Passport photo-taking: 2 times 4. Fortune community donation scheme: 20 times