

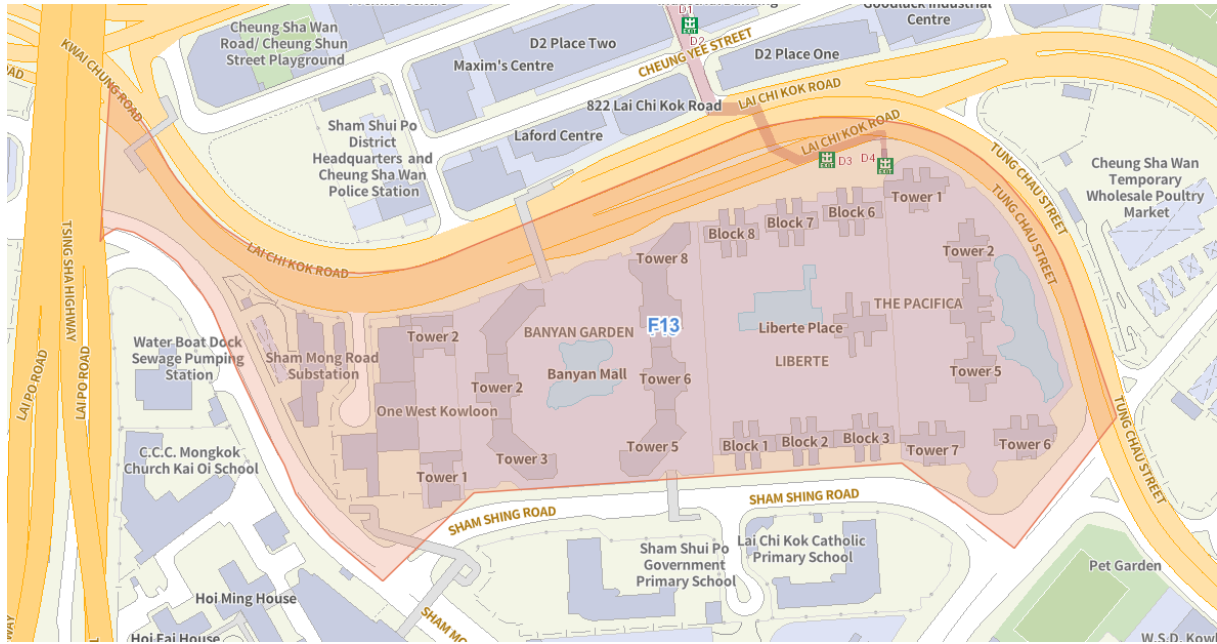
## Information on Sub-district Care Teams

**District : Sham Shui Po**

**Sub-district : Lai Chi Kok Central [Sub-district boundary map attached]**



**F13 - Lai Chi Kok Central**



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**Operating organisation : Sham Shui Po Residents Association**

**Partnering organisation(s) : Friends of Hong Kong Association LTD**

### **Communication Channels of the Care Team :**

Telephone no. :	6881 0942
WhatsApp :	6881 0942
WeChat :	6881 0942

### **List of Care Team members :**

Captain :	Mr YUNG Hoi
Vice-captain :	Ms Man Wing-ye, Ginny

Members :	<p>Mr LAM Ka-chun, Steve</p> <p>Mr LAM Ho-yim</p> <p>Mr CHAN Kam-lung</p> <p>Ms LAU Ting-ting</p> <p>Ms LAM Ka-man</p> <p>Mr LI Kin-ho, Raymond</p> <p>Mr LUI Kwan-kiu</p> <p>Mr YEUNG Kwong-shing</p> <p>Mr TANG Chak-tung</p> <p>Mr MAN Tsz-yan</p>
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### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 150 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 250 households in need. Reach out to residents through electronic media and street counters so as to provide needy residents with services including form filling, appointment booking or referral, to provide community care materials to the needy, and to provide door-to-door service when required.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 60 times of services to those in need.</p> <ol style="list-style-type: none"> <li>1. Monthly recycling activity, delivering recyclable materials collected to environmental agencies in the district: 24 times in total</li> <li>2. Bi-monthly bookcrossing activity, providing a platform for residents to</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	<p>pass on used books to other needy people in the neighbourhood: 12 times in total</p> <p>3. Monthly recycling of used clothes, collecting used clothes from residents in the district and transferring them to other neighbouring agencies or residents' organisations: 24 times in total</p> <p>4. Provide simple home improvement services to the elderly or needy households in the district; meanwhile recruit volunteers in the district to serve the needy households in the district and other neighbouring areas.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services 4 times or above as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.</p>	<ol style="list-style-type: none"> <li>1. Vaccination programme: 2 times in two years</li> <li>2. Health talk: 4 times in two years</li> <li>3. Mobile health service station: about 40 times in two years</li> </ol>
<p>(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.</p>	<ol style="list-style-type: none"> <li>1. Mother's Day activity: 2 times in two year</li> <li>2. Tuen Ng Festival activity: 2 times in two years</li> <li>3. Mid-Autumn Festival activity: 2 times in two years</li> <li>4. Chinese New Year calligraphy session: 2 times in two years</li> <li>5. National Day visit: 2 times in two years</li> <li>6. Colouring competition in celebration of Hong Kong's return to the motherland: 2 times in two years</li> </ol>
<p>(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film screening sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.</p>	<ol style="list-style-type: none"> <li>1. Visit to national education related attractions: 2 times in two years</li> <li>2. Promotion of Basic Law/National Security Day: 2 times in two years</li> </ol>

Service requirement	Key Performance Indicator (KPI)
<p>(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.</p>	<ol style="list-style-type: none"> <li>1. Talk on youth and children related topics: 4 times in two years</li> <li>2. Talk on primary one admission: 2 times in two years</li> <li>3. Visiting scheme: 6 times in two years</li> <li>4. Leisure course in information technology: 4 times in two years</li> </ol>
<p>(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.</p>	<ol style="list-style-type: none"> <li>1. Provide training for at least 40 volunteers per year (total number of trainees: 80)</li> </ol>
<p>(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and “three-nil” buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.</p>	<ol style="list-style-type: none"> <li>1. Collect public views on specific issues and reflect them to the Government: 2 times a year, before the delivery of the Budget and Policy Address, with no less than 40 people's views collected on each occasion</li> <li>2. Distribute materials: 6 times in two years</li> <li>3. Visit the Legislative Council: 2 times in two years</li> <li>4. Cultural inclusion carnival: 2 times</li> <li>5. Han-fu themed bazaar: 1 time</li> <li>6. Carnival: 1 time</li> </ol>