

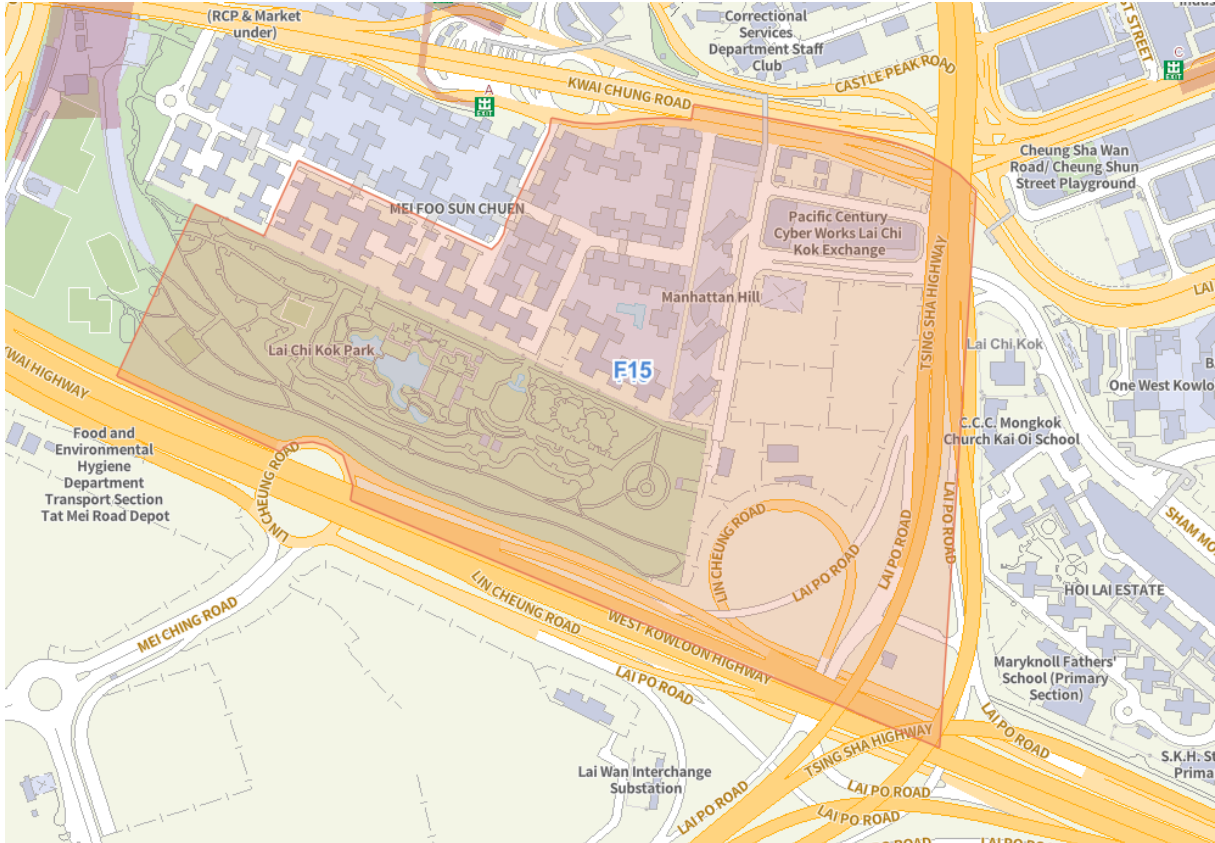
Information on Sub-district Care Teams

District : Sham Shui Po

Sub-district : Mei Foo South [Sub-district boundary map attached]



F15 - Mei Foo South



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Operating organisation : 2M Club Limited

Partnering organisation(s) : Mei Foo Women Association Limited

Sham Shui Po District Council Mei Foo Neighbourhood
Activity Centre

Communication Channels of the Care Team :

Telephone no. :	5229 1487
WhatsApp :	5229 1487
WeChat :	5229 1487

List of Care Team members :

Captain :	Mr TO Hoi-kwok
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Vice-captain :	Ms AU YEUNG LEUNG Sau-ling
Members :	Ms YIP Kwai-chee Susanna Mr CHOW Wing-shing Mr TSE Kong-kee Mr YU Chung-wai Mr WONG Sun Wilson Ms CHOW Hiu-man Cecilia Mr YUEN Kwong-ming Jacky Mr YEUNG Sing-hei Mr TO Wan-ki Samuel

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 50 times of simple home repair and cleaning services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.	<ol style="list-style-type: none"> 1. Free health service station (measurement of blood pressure, body weight, etc.): 40 times 2. Themed talk on health: 4 times 3. Influenza vaccination service day: 2 times 4. Free haircut: 2 times
(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national	<ol style="list-style-type: none"> 1. Variety show in celebration of the Anniversary of Hong Kong's return to the Motherland: 2 times 2. National Day Carnival: 2 times 3. Lunar New Year activity: 2 times 4. Tuen Ng Festival activity in the Mei Foo neighbourhood: 2 times

Service requirement	Key Performance Indicator (KPI)
identity among them.	
(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film appreciation sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.	<ol style="list-style-type: none"> 1. Site visit to government organisations to promote national education: 2 times 2. Talk on national education: 2 times 3. Street counter of the National Security Education Day: 2 times
(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.	<ol style="list-style-type: none"> 1. Family day tour: 4 times 2. Handcraft workshop: 8 times 3. Film screening: 4 times
(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.	<ol style="list-style-type: none"> 1. Provide trainings for 50 volunteers every year (total number of trainees: 100)

Service requirement	Key Performance Indicator (KPI)
<p>(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and “three-nil” buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.</p>	<ol style="list-style-type: none"> 1. Environmental talk: 2 times 2. Chinese calligraphy workshop: 2 times