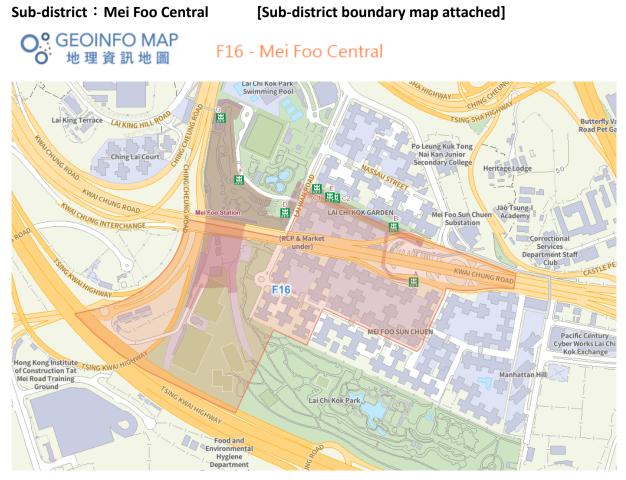
#### Information on Sub-district Care Teams

#### District : Sham Shui Po



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Operating organisation:	Friends of Mei Foo
Partnering organisation(s):	Hong Kong Federation of Hainan Community Organizations
	Limited Kowloon West District Committee
	Shanghai Hong Kong Concentric Association

#### Communication Channels of the Care Team:

Telephone no. :	6229 4614
WhatsApp:	6229 4614
WeChat:	mf62294614

### List of Care Team members :

Captain:	Mr ZHUO Liaozhi
Vice-captain:	Ms KWOK Yin-lai
Members :	Ms CHAU Sau-kay
	Ms KWOK Fan-hung
	Ms LAM Wing-yan
	Ms CHAN Hong-lai, Alice
	Ms WAN Man-kuen
	Ms CHEUNG Yau-shan
	Ms NG Pui-ki
	Ms NG Yuk-ying
	Ms NG Miu-fong

# Summary of Services for the Sub-district:

### A. Mandatory Services

# 1. Community Care

Service requirement	Key Performance Indicator (KPI)
<ul> <li>(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.</li> </ul>	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to at least 100
sub-district, establish contacts, and	elderly households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to at least 200
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	
(f) Depending on the circumstances of the	Provide at least 50 times of support to those
sub-district, provide home or other	in need, including wheelchair hire, simple
support services to those in need (such as	household repairs, loan of trolleys and
simple home repairs/cleaning, health	printing services.
talks, "Share and Care" activities like	
collection of old clothes for donation,	
recruiting and training residents to be	
volunteers to serve other people in need,	
etc.).	

# 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

### **B. Add-on Services**

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health activities, such as	1. Health service station (weight and
free medical consultations, health talks,	blood pressure measurement): 48
simple health checks, carnivals,	times
vaccination services and free haircuts, to	2. Bone and cardiac examination: 2 times
enhance the elderly's awareness of	3. Free medical consultation: 2 times
disease prevention and improve their	4. New sports carnival: 2 times
health. In addition, training courses will	5. Vaccination: 2 times
be organised to help the elderly grasp	6. Free haircut: 2 times
information technology or health data.	7. Smartphone class: 4 times
	8. Simple physical examination (height,
	weight, vision, blood pressure, bone
	mineral density, blood vessels): 2 times
	9. Talk on elderly plan: 2 times

Service requirement	Key Performance Indicator (KPI)
<ul> <li>Service requirement</li> <li>(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.</li> <li>(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film screening sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national</li> </ul>	<ul> <li>Key Performance Indicator (KPI)</li> <li>Activity in celebration of Hong Kong's return to the motherland: 2 times</li> <li>National Day activity: 2 times</li> <li>Chinese New Year activity: 2 times</li> <li>Community care activity: 6 times</li> <li>Local day trip: 4 times</li> <li>Father's Day and Mother's Day activity: 4 times</li> <li>Father's Day and Mother's Day activity: 2 times</li> <li>Promotion of national education (visit to government organisations): 2 times</li> <li>Talk on Constitution Day: 2 times</li> <li>National Security Education Day street counter: 2 times</li> </ul>
security. (d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.	<ol> <li>Family tea gathering: 2 times</li> <li>Family film screening: 2 times</li> <li>Family workshop: 2 times</li> <li>Family cake making workshop: 2 times</li> </ol>

Service requirement	Key Performance Indicator (KPI)
(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.	<ol> <li>Volunteer training: 2 times in two years (total number of trainees: 200)</li> </ol>
(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and "three- nil" buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.	workshop: 2 times