Information on Sub-district Care Teams

District: Sham Shui Po

Sub-district: Mei Foo North [Sub-district boundary map attached]



F17 - Mei Foo North



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Operating organisation: Sham Shui Po Residents Association

Partnering organisation(s): Golden Bauhinia Women Entrepreneur Association

Mei Foo Lai Wan Kaifong Association Limited

Communication Channels of the Care Team:

Telephone no.:	6886 0449
Email address:	meifoonorth@gmail.com
WhatsApp:	6886 0449

List of Care Team members:

Captain:	Ms TSIM Ka-lee Kelly
Vice-captain:	Mr TAM Wai-man Garrie

Members:	Ms CHIM Lok-hei Helen
	Mr WONG Ka-ho
	Mr LAM Tan-lun Alan
	Mr LEE Chi-shing Jim
	Ms KO Yin-kei
	Mr FONG Chin-wing
	Mr CHEE Fook-lam Bronson
	Ms SUN Dai-gee
	Mr PUN Fai-ming

Summary of Services for the Sub-district \div

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within two months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement

(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive

home or other support services in item (f)

to

relevant

for

referral

departments/organisations

professional services.

or

Key Performance Indicator (KPI)

Provide information/services to at least 100 elderly households.

(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information welfare/medical/other public/social related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.

Provide information/services to at least 200 households in need.

(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).

Provide at least 50 times of simple home repairs and cleaning services to those in need. Support services available to households are as follows:

- 1. Wheelchair borrowing service
- 2. Short-term storage service of goods
- 3. Handcart borrowing service
- 4. Printing service
- 5. Luggage borrowing service

Service requirement	Key Performance Indicator (KPI)
	6. Ladder borrowing service
	7. Wireless charging light borrowing
	8. Home repair service for the elderly

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services at least 4 times as required
incident/emergency/disaster in the	by the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services at least 4 times as required
policies/services of the Government or	by the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health activities, such as	1. Free medical consultation (by Chinese
free medical consultations, health talks,	and western medicine practitioners): 1
simple health checks, carnivals,	time a year
vaccination services and free haircuts, to	2. Health talk (home nursing care for the
enhance the elderly's awareness of	elderly): 1 time a year
disease prevention and improve their	3. Health check service (blood pressure/
health. In addition, training courses will	bone density/cardiovascular check-up): 2

Service requirement	Key Performance Indicator (KPI)
be organised to help the elderly grasp information technology or health data. (b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other	times a year 4. Mei Foo old photo exhibition: 1 time a year (Mei Foo community yearly activity) 5. Vaccination: 1 time a year 6. Free haircut service: 1 time a year 7. Interest class for the elderly: 1 time a year 1. Performing arts activity in celebration of the Anniversary of Hong Kong's return to the Motherland: 1 time a year
festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.	 National Day carnival: 1 time a year "Lingnan Garden"- Han-fu performance and photography competition: 1 time in two year Chinese calligraphy performance and workshop: 1 time in two year
(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film screening sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.	 Talk on national security and introductory exhibition: 1 time a year Talk on the Constitution and introductory exhibition: 1 time a year
(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote technology learning, e.g. seminars, visits	 Introductory exhibition on extreme sports and experiential workshop: 1 time a year Introductory exhibition on aerial photography and experiential workshop: 1 time a year

Service requirement	Key Performance Indicator (KPI)
and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.	
(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.	 Medical training and volunteer recruitment day: 1 time a year Home repair training and volunteer recruitment day: 1 time a year
(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and "three-nil" buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.	 Deed of Mutual Covenant learning day: 1 time a year Workshop on legal questions regarding the sale and purchase, transfer, succession and transfer by way of gift of property: 1 time a year Workshop on building seepage and leakage control works: 1 time a year