

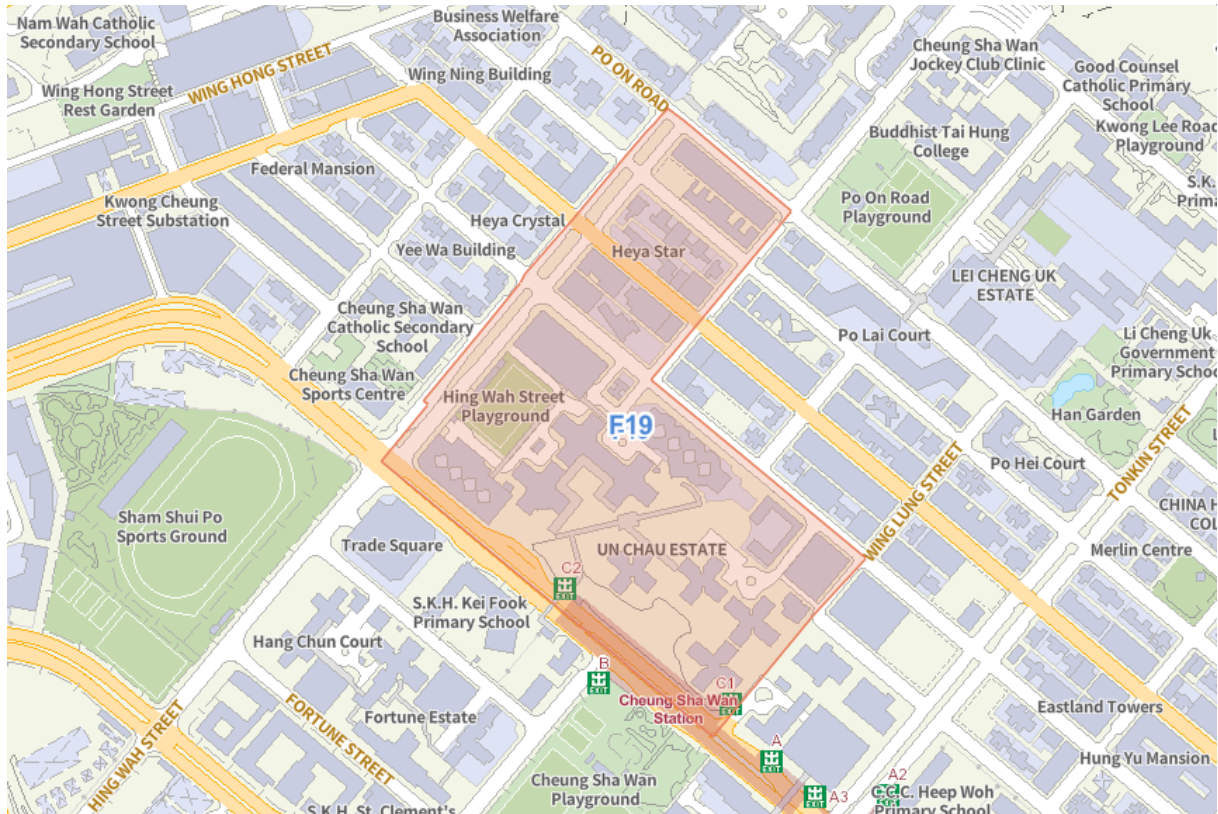
## Information on Sub-district Care Teams

District : Sham Shui Po

Sub-district : Un Chau [Sub-district boundary map attached]



F19 - Un Chau



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Operating organisation : Friends of Un Chau Society

Partnering organisation(s) : Hengyang Association of Hong Kong  
Hong Kong Yantai Association

### Communication Channels of the Care Team :

Telephone no. :	5422 9544
Email address :	unchaucareteam@gmail.com
WhatsApp :	5422 9544
WeChat :	5422 9544

### List of Care Team members :

Captain :	Mr XIE Cheng
Vice-captain :	Mr CHAN Wai-ming

Members :	Mr GAI Xiangyu Ms ZHU Yanhua Ms DENG Lanhua Mr LING Zhong Mr LIU Chai-on Mr TAM Chiu-yee Ms LEUNG Ching-hang Daphne Ms TO Chung-yee Ms LEE Wing-yiu Mr CHAN Sik-ho
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within two months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 1 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 170 times of simple home repair and cleaning services to those in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 4 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.</p>	<ol style="list-style-type: none"> <li>1. Free haircut: 6 times in two years</li> <li>2. Gerontechnology exhibition and talk: 2 times in two years</li> <li>3. Free health check: 2 times in two years</li> </ol>
<p>(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.</p>	<ol style="list-style-type: none"> <li>1. Film screening in celebration of Hong Kong's return to the motherland/ National Day: 4 times in two years</li> </ol>
<p>(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film screening sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.</p>	<ol style="list-style-type: none"> <li>1. Visit to the Patriotic Education Centre/ National Education Centre and the heritage trails of the War of Resistance at Sha Tau Kok: 2 times in two years</li> <li>2. Drawing/essay competition and prize presentation ceremony: 2 times in two years</li> </ol>
<p>(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote</p>	<ol style="list-style-type: none"> <li>1. Sharing session on Mainland education/ talk on disciplined services recruitment: 2 times in two years</li> </ol>

Service requirement	Key Performance Indicator (KPI)
<p>technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.</p>	
<p>(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.</p>	<ol style="list-style-type: none"> <li>1. Launching Ceremony of Care Team Volunteers: 1 time in two years</li> <li>2. Volunteer training workshop: 4 times in two years (total number of trainees: 160)</li> <li>3. Volunteer Award Presentation Ceremony for Care Team: 1 time in two years</li> </ol>
<p>(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and “three-nil” buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.</p>	<ol style="list-style-type: none"> <li>1. Talk on municipal solid waste charging and waste reduction at source: 1 time in two years</li> </ol>