

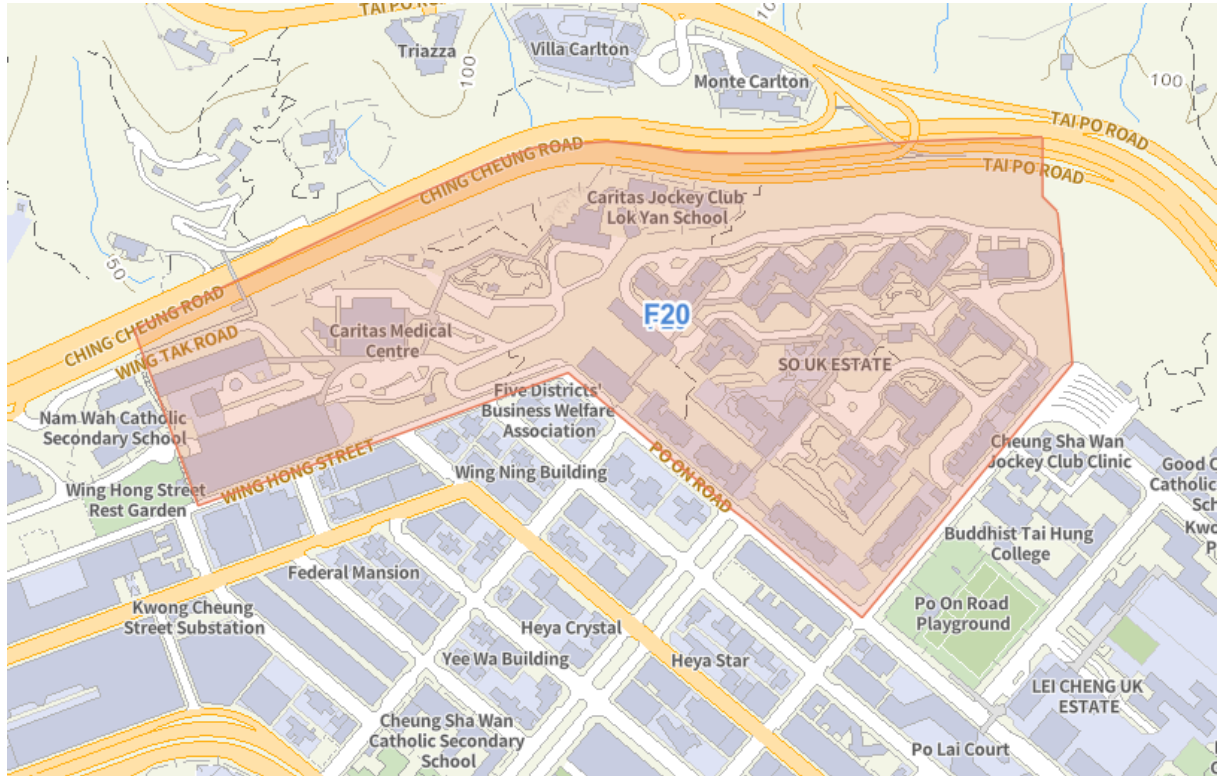
Information on Sub-district Care Teams

District : Sham Shui Po

Sub-district : So Uk [Sub-district boundary map attached]



F20 - So Uk



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Operating organisation : So Uk Estate Residents Association, Kowloon

Partnering organisation(s) : Hong Kong Federation Of Huichow Associations Limited

Communication Channels of the Care Team :

Telephone no. :	6521 0266
Email address :	sspsoukcareteam@gmail.com
WhatsApp :	6521 0266
WeChat :	6521 0266

List of Care Team members :

Captain :	Ms CHU Wing-kwan, Agnes
Vice-captain :	Mr HO Kwan-chau
Members :	Mr YEUNG Sheung-pui Miss LAU Cheuk-ying

	Miss LEE Pui-yi Mr LEE Lut-chun Ms CHEUNG Yin-na Mr WONG Chi-yung Miss SETO Waynes Mr KWAN Kwok-wai Mr WONG San-fai
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 30% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 800 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 160 times of simple home repairs and cleaning services to elderly singletons or elderly doubletons/households with urgent needs after assessment.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.	<ol style="list-style-type: none"> 1. Measuring blood pressure: 50 times in two years 2. Influenza vaccination: 6 times in two years 3. Basic health check: 4 times in two years 4. Free Chinese medical consultation service: 2 times in two years 5. Group purchase of health products: 4 times in two years
(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national	<ol style="list-style-type: none"> 1. Chinese New Year activity: 8 times in two years 2. Easter activity: 2 times in two years 3. Mother's Day activity: 2 times in two years 4. Tuen Ng Festival activity: 4 times in two years 5. Mid-Autumn Festival activity: 4 times in

Service requirement	Key Performance Indicator (KPI)
identity among them.	<p>two years</p> <p>6. Christmas activity: 4 times in two years</p> <p>7. Activity in celebration of the Anniversary of Hong Kong's return to the Motherland/the National Day: 7 times in two years</p>
(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film screening sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.	<p>1. Thematic exhibition: 2 times in two years</p> <p>2. National education activity day: 1 time in two years</p> <p>3. Slogan creation: 2 times in two years</p> <p>4. Street counter on "National Security Education Day" promotion: 2 times in two years</p>
(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.	<p>1. Day tour for family: 2 times in two years</p> <p>2. Sports experiential class for youth and children: 4 times in two years</p> <p>3. Parent-child/Youth sports competition/performing arts activity: 2 times in two years</p> <p>4. Gathering for youth to exchange views: 2 times in two years</p> <p>5. Career and education guidance for youth and referral service: 2 times in two years</p>
(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.	<p>1. Volunteer training: 4 times in two years (total number of trainees every year: 20)</p> <p>2. Participation in volunteer work: 10 times in two years (total number of trainees every year: 20)</p>

Service requirement	Key Performance Indicator (KPI)
<p>(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and “three-nil” buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.</p>	<ol style="list-style-type: none"> 1. Passport photo-taking: 6 times in two years 2. Free production of name stickers for students: 2 times in two years 3. Oldies concert for the elderly: 1 time in two years 4. Collection of used items for donation: 10 times in two years 5. Financial talk: 2 times in two years