

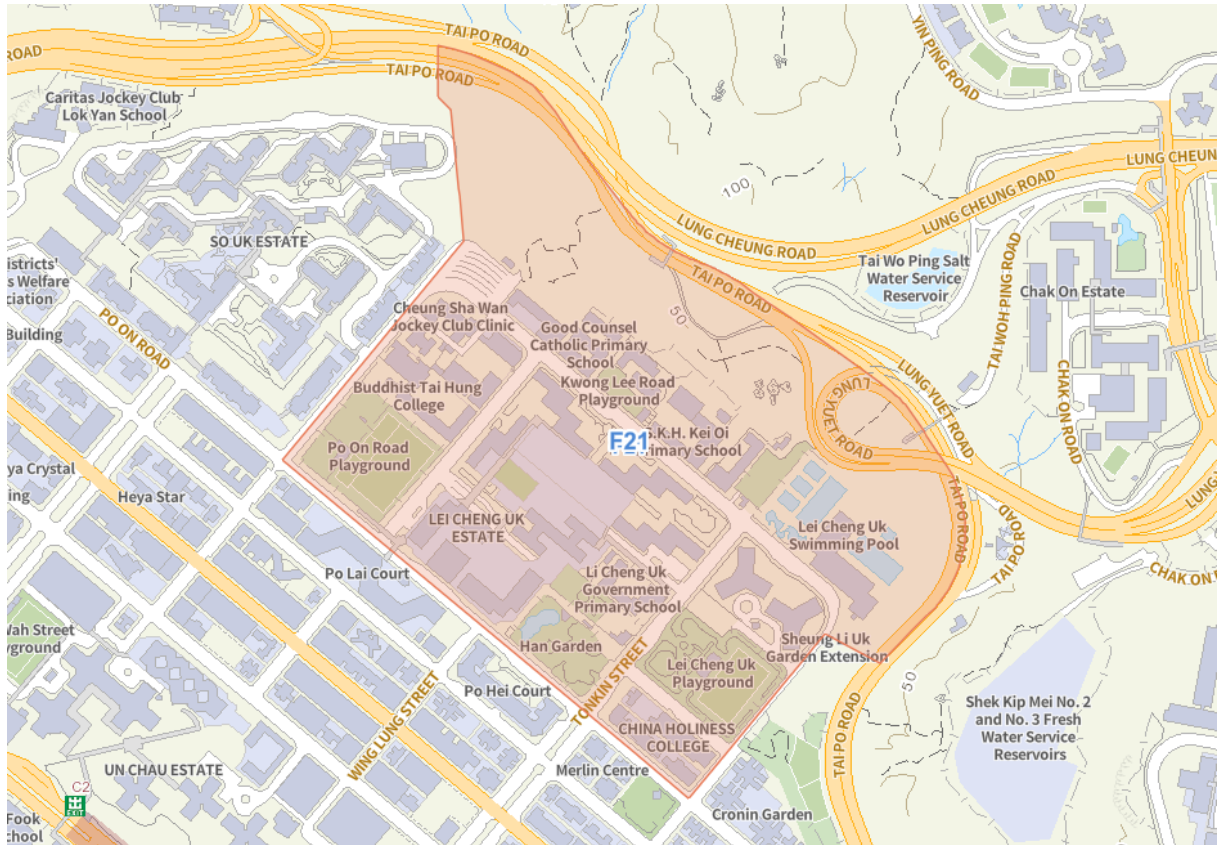
## Information on Sub-district Care Teams

District : Sham Shui Po

Sub-district : Lei Cheng Uk [Sub-district boundary map attached]



F21 - Lei Cheng Uk



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**Operating organisation :** Lei Cheng Uk Residents Association

**Partnering organisation(s) :** Hong Kong Federation of Jiangxi Associations

### Communication Channels of the Care Team :

Telephone no. :	6521 3035
Email address :	ssp@f21careteam.org
WhatsApp :	6521 3035

### List of Care Team members :

Captain :	Mr WONG Kim
Vice-captain :	Mr CHAU Chun-fai Gary
Members :	Mr WONG Siu-loi Ms MA Yiu-chun

	<p>Mr NG Kin-hei  Mr LAU Wai-man  Ms YUEN Wai-lin  Mr OR Siu-kei  Mr TAM Kin-lok  Mr CHAN Ka-him  Ms YUEN Wai-lan  Mr CHAN Ki-kam</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 700 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 800 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> <li>1. Elderly health talk: 2 times</li> <li>2. Provide simple home cleaning and waste disposal services (such as cleaning of kitchen and toilet, doors and windows) to elderly singletons or doubletons/those in need after assessment, targeting 120 households.</li> <li>3. Provide home improvement services (such as replacement of light bulbs and</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	installation of handrails) to elderly singletons or doubletons/those in need after assessment, targeting 80 households.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 4 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.</p>	<ol style="list-style-type: none"> <li>1. Vaccination service day: 2 times in two years</li> <li>2. Blood glucose measurement: 8 times in two years</li> <li>3. Faecal occult blood test: 2 times in two years</li> <li>4. Health talk: 4 times in two years</li> </ol>
<p>(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.</p>	<ol style="list-style-type: none"> <li>1. Festive carnival: 2 times in two years</li> <li>2. Chinese cultural roving exhibition: 72 times in two years</li> </ol>
<p>(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film appreciation sessions, etc., so as to enable the residents to have a better understanding of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.</p>	<ol style="list-style-type: none"> <li>1. National education film screening: 4 times in two years</li> <li>2. Visit to the Roving Exhibition on National Security and post-visit sharing session: 4 times in two years</li> </ol>
<p>(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be</p>	<ol style="list-style-type: none"> <li>1. Family visit to manufacturing plant: 2 times in two years</li> <li>2. Youth training camp: 2 times in two years</li> </ol>

Service requirement	Key Performance Indicator (KPI)
<p>organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.</p>	
<p>(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.</p>	<p>Provide training to 20 volunteers every year and hold the following activities:</p> <ol style="list-style-type: none"> <li>1. Volunteer sharing session: 2 times in two years</li> <li>2. Elderly home visit: 2 times in two years</li> </ol>
<p>(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and "three-nil" buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.</p>	<ol style="list-style-type: none"> <li>1. In-depth tour in the neighbourhood: 8 times in two years</li> </ol>