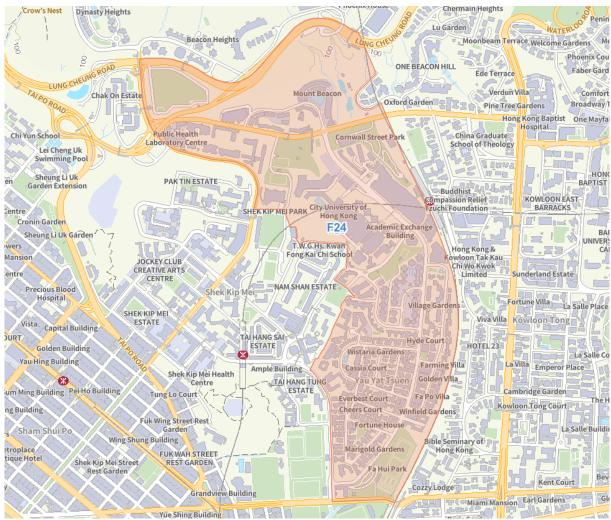
Information on Sub-district Care Teams

District: Sham Shui Po

Sub-district: Yau Yat Tsuen [Sub-district boundary map attached]



F24 - Yau Yat Tsuen



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Yau Yat Chuen Residents Association Limited

Partnering organisation(s): Toi Shan Association Limited

Lions Club of Sham Shui Po Hong Kong

Federation of HK Guangxi Community Organisations

Communication Channels of the Care Team:

Telephone no.:	8494 1322
Email address:	sspyyccct@gmail.com

WhatsApp:	8494 1322
WeChat:	sspyycct

List of Care Team members:

Captain:	Mr LI Hon-hung Allan
Vice-captain:	Ms KWOK Mei-wah Mimi
Members:	Mr CHAN Sheung-chi Steven
	Dr WONG Chung-leung
	Mr WONG Chi-kwong
	Mr CHAN Lap-chuen Edmond
	Mr LI Ho-ming Jonathan
	Mr CHAN Kwun-wang
	Ms LEE Wing-cheung Virginia
	Mr WU CHANG Julio Roberto
	Ms CHAN Hiu-tung Becky
	Ms WONG Yikting

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the	The relevant channels shall be opened within
Care Team with at least 2 channels, such	two weeks after the funding agreement
as telephone, email, social media, instant	takes effect, and shall be maintained until
messaging software, etc.	the end of the funding agreement.
(b) Widely publicise the communication	Publicise the communication channels and
channels and services of the Care Team to	services of the Care Team in the sub-district,
the residents of the sub-district.	covering no less than 90% of the residents of
	the sub-district within three months after
	the funding agreement takes effect.

Service requirement

(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.

Key Performance Indicator (KPI)

Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on welfare/medical/other public/social related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) referral relevant or to for departments/organisations professional services.

Provide information/services to at least 120 elderly households.

(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in relevant item (f) or referral to departments/organisations for Provide information/services to at least 250 households in need.

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 80 times of simple home repair and cleaning services to those in need, such as replacement of door locks and light bulb, installation of handrails, etc.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services for 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new	Provide services for 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health activities, such as	1. Free Chinese medical consultation: 2
free medical consultations, health talks,	times
simple health checks, carnivals,	2. Simple health check: 2 times
vaccination services and free haircuts, to	3. Vaccination service day: 2 times
enhance the elderly's awareness of	4. Gymnastics training class for the elderly:
disease prevention and improve their	12 times
health. In addition, training courses will	
be organised to help the elderly grasp	
information technology or health data.	
(b) Organise festive activities to celebrate the	1. National Day Small-scale carnival: 2 times
Anniversary of Hong Kong's return to the	2. Small-scale carnival in celebration of the
Motherland, National Day and other	Anniversary of Hong Kong's return to the
festivals, in the form of flag-raising	Motherland: 2 times
ceremonies, carnivals, one-day tours and	3. Halloween carnival in Yau Yat Tsuen: 2
performances etc., to increase the	times
residents' understanding of Chinese	
culture and to foster a sense of national	
identity among them.	
(c) Organise activities to promote national	1. Small-scale talk on national education: 4
security and national education, e.g.	times
activities to tie in with the "National	2. Small-scale carnival of the National
Security Education Day" or "Constitution	Security Education Day: 2 times
Day", visits, carnivals, exhibitions, talks,	
street counters and film appreciation	
sessions, etc., so as to enable the	
residents to have a better understanding	

Service requirement	Key Performance Indicator (KPI)
of the Constitution and the Basic Law as	
well as to understand the importance of	
national security, and to raise their	
awareness of safeguarding national	
security.	
(d) Organise parent-child or youth activities	1. Youth talk on further studies: 2 times
such as workshops, visits and interest	2. Community care seminar for the youth: 2
classes to promote harmony. In addition,	times
life planning as well as education and	
career guidance activities will be	
organised for youngsters to promote	
technology learning, e.g. seminars, visits	
and workshops, etc., so as to help them	
understand their paths to further	
education and career, and plan for their	
future.	
(e)Recruit volunteers to join the service	1. Yau Yat Tsuen volunteer training
team, such as training, and arranging	programme (total number of trainees:
experiential activities and visits, etc., to	12)
promote participation in the Community	
Care Team's district services.	
(f) Organise other activities, e.g. (where	1. Legal consultation seminar: 4 times
applicable) to provide building	2. Couplet in celebration of Lunar New Year:
management advice for old and "three-	2 times
nil" buildings within the district; fire	3. Care gathering for the elderly and single-
prevention publicity and building safety	parent families in the community: 2 times
promotion events; promotion of	4. Sharing day for ethnic minorities in the
environmental awareness or sustainable	community: 2 times
development activities; cultural	
activities; and activities to promote	
integration of new arrivals or ethnic	
minorities into the community.	