Information on Sub-district Care Teams
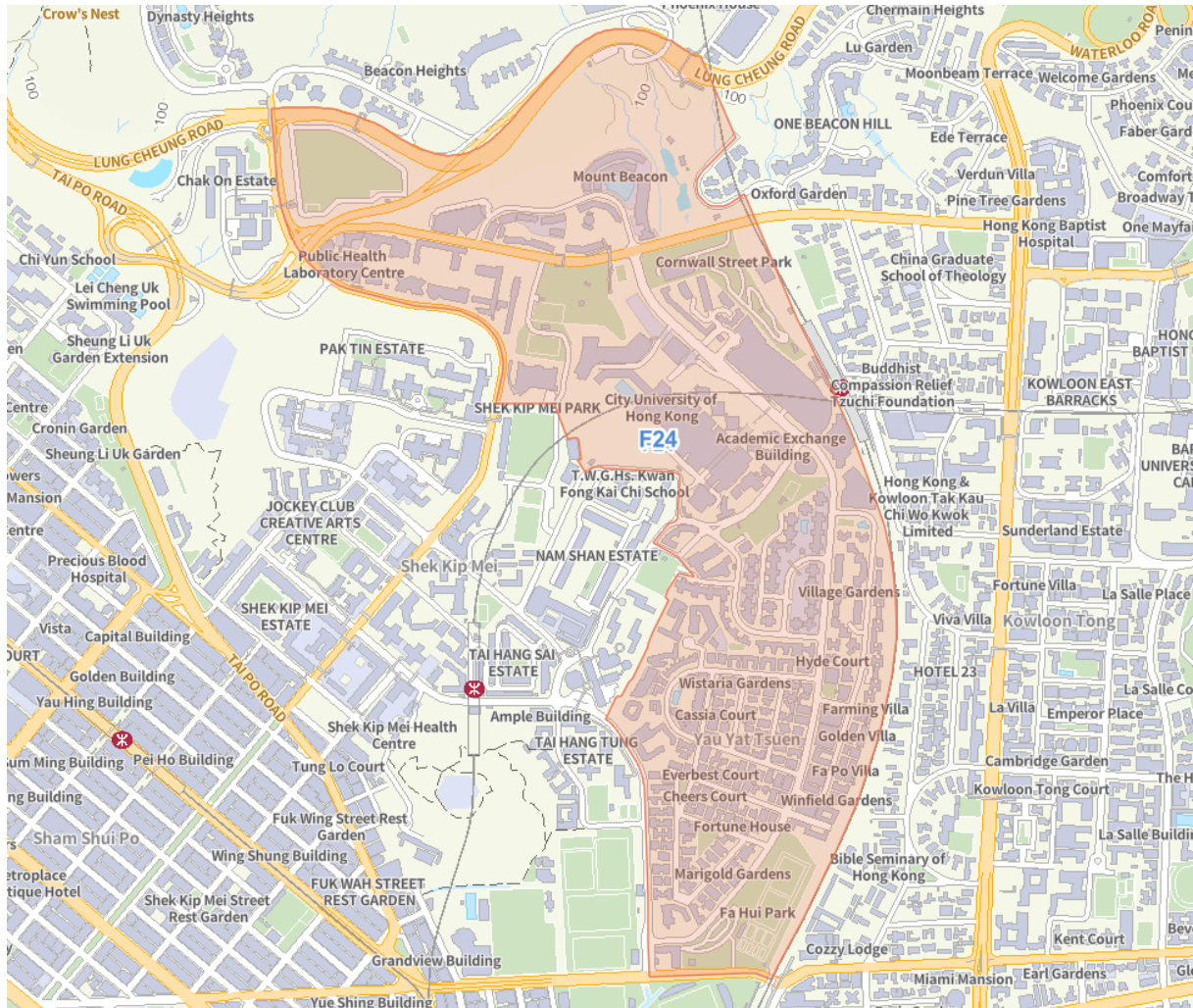
District：Sham Shui Po

Sub-district：Yau Yat Tsuen　　　　**[Sub-district boundary map attached]**

GEOINFO MAP
地理資訊地圖　　　F24 - Yau Yat Tsuen

Powered by GeoInfo Map: https://www.map.gov.hk
Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation：　**Yau Yat Chuen Residents Association Limited**

Partnering organisation(s)：Toi Shan Association Limited

　　　　　　　　　　　　　Lions Club of Sham Shui Po Hong Kong

　　　　　　　　　　　　　Federation of HK Guangxi Community Organisations

Communication Channels of the Care Team：

Telephone no.：	8494 1322
Email address：	sspyyccct@gmail.com

WhatsApp：	8494 1322
WeChat：	sspyycct

List of Care Team members：

Captain：	Mr LI Hon-hung Allan
Vice-captain：	Ms KWOK Mei-wah Mimi
Members：	Mr CHAN Sheung-chi Steven
	Mr WONG Chung-leung
	Mr WONG Chi-kwong
	Mr CHAN Lap-chuen Edmond
	Mr LI Ho-ming Jonathan
	Mr CHAN Kwun-wang
	Ms LEE Wing-cheung Virginia
	Mr WU CHANG Julio Roberto
	Ms CHAN Hiu-tung Becky
	Ms WONG Yikting

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 120 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for	Provide information/services to at least 250 households in need.

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 80 times of simple home repair and cleaning services to those in need, such as replacement of door locks and light bulb, installation of handrails, etc.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services for 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services for 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health activities, such as free medical consultations, health talks, simple health checks, carnivals, vaccination services and free haircuts, to enhance the elderly's awareness of disease prevention and improve their health. In addition, training courses will be organised to help the elderly grasp information technology or health data.	1. Free Chinese medical consultation: 2 times 2. Simple health check: 2 times 3. Vaccination service day: 2 times 4. Gymnastics training class for the elderly: 12 times
(b) Organise festive activities to celebrate the Anniversary of Hong Kong's return to the Motherland, National Day and other festivals, in the form of flag-raising ceremonies, carnivals, one-day tours and performances etc., to increase the residents' understanding of Chinese culture and to foster a sense of national identity among them.	1. National Day Small-scale carnival: 2 times 2. Small-scale carnival in celebration of the Anniversary of Hong Kong's return to the Motherland: 2 times 3. Halloween carnival in Yau Yat Tsuen: 2 times
(c) Organise activities to promote national security and national education, e.g. activities to tie in with the "National Security Education Day" or "Constitution Day", visits, carnivals, exhibitions, talks, street counters and film appreciation sessions, etc., so as to enable the residents to have a better understanding	1. Small-scale talk on national education: 4 times 2. Small-scale carnival of the National Security Education Day: 2 times

Service requirement	Key Performance Indicator (KPI)
of the Constitution and the Basic Law as well as to understand the importance of national security, and to raise their awareness of safeguarding national security.	
(d) Organise parent-child or youth activities such as workshops, visits and interest classes to promote harmony. In addition, life planning as well as education and career guidance activities will be organised for youngsters to promote technology learning, e.g. seminars, visits and workshops, etc., so as to help them understand their paths to further education and career, and plan for their future.	1. Youth talk on further studies: 2 times 2. Community care seminar for the youth: 2 times
(e) Recruit volunteers to join the service team, such as training, and arranging experiential activities and visits, etc., to promote participation in the Community Care Team's district services.	1. Yau Yat Tsuen volunteer training programme (total number of trainees: 12)
(f) Organise other activities, e.g. (where applicable) to provide building management advice for old and "three-nil" buildings within the district; fire prevention publicity and building safety promotion events; promotion of environmental awareness or sustainable development activities; cultural activities; and activities to promote integration of new arrivals or ethnic minorities into the community.	1. Legal consultation seminar: 4 times 2. Couplet in celebration of Lunar New Year: 2 times 3. Care gathering for the elderly and single-parent families in the community: 2 times 4. Sharing day for ethnic minorities in the community: 2 times