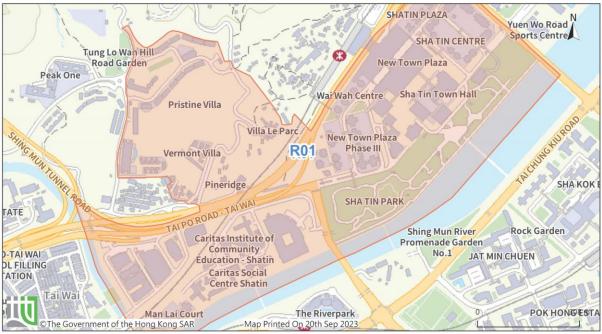
Information on Sub-district Care Teams

District: Sha Tin

Sub-district: Sha Tin Town Centre [Sub-district boundary map attached]



R01 - Sha Tin Town Centre



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Sha Tin Western Residents Association

Partnering organisation(s): /

Communication Channels of the Care Team:

Telephone:	9248 9360	
Email:	shatin.r01careteam@gmail.com	
Whatsapp:	9248 9360	

List of Care Team members:

Captain:	Mr TANG Siu Fung, Calvin
Vice-captain:	Miss CHOI Wing Kei

Members:

Mr TANG Kai Ming

Mr MAK Lam Wing, Goethe

Mr KONG Wood Chiu

Miss O Ching Han

Mr TANG Siu Tim

Mr KWAN Shu Ching, Leonard

Ms CHU Sau Fong

Mr KWAN Kwong Hong, Samson

Miss LIANG Lili

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the	The relevant channels shall be opened within
Care Team with at least 2 channels, such	two weeks after the funding agreement
as telephone, email, social media, instant	takes effect, and shall be maintained until
messaging software, etc.	the end of the funding agreement.
(b) Widely publicise the communication	Publicise the communication channels and
channels and services of the Care Team to	services of the Care Team in the sub-district,
the residents of the sub-district.	covering no less than 90% of the residents of
	the sub-district within three months after
	the funding agreement takes effect.
(c) Establish a liaison network with the	Distribute in a timely manner the important
residents of the sub-district, facilitating	information provided by the Government
the residents to contact the Care Team	through the liaison network between the
and assisting the Government to deliver	Care Team and the residents of the sub-
information to the residents so as to	district as required by the Government or as
strengthen ties with the residents.	needed. Within one year after the funding
	agreement takes effect, the established
	liaison network shall cover not less than 20%
	of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant	Key Performance Indicator (KPI) Provide information/services to at least 100 elderly households.
departments/organisations for professional services. (e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 50 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 8 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 8 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide information or organise activities related to youth learning and growth	Organise the activities concerned 4 times
(b) Support elderly services	Organise the activities concerned 4 times
(c) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	Organise the activities concerned 4 times

Service requirement	Key Performance Indicator (KPI)
(d)Provide health information	Organise the activities concerned 3 times
(e)Organise various festive activities	Organise the activities concerned 3 times