

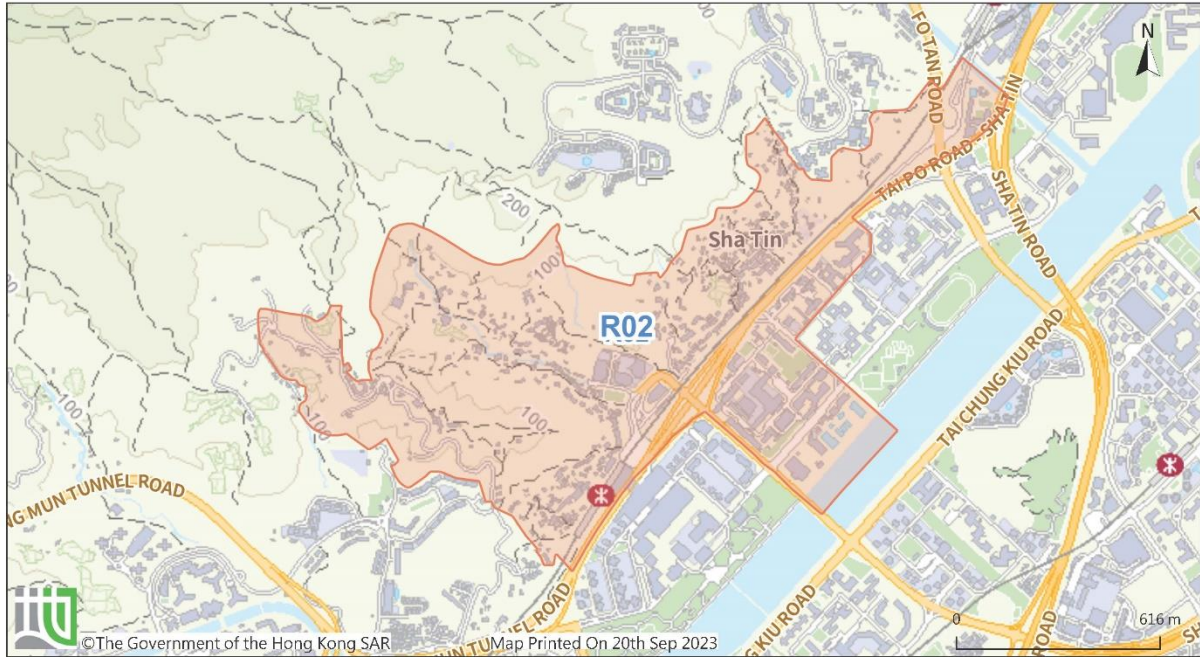
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Lek Yuen [Sub-district boundary map attached]



R02 - Lek Yuen



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Operating organisation : Hong Kong Education Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	5335 0026
Email :	care.hkea@gmail.com
Whatsapp :	5335 0026
Facebook :	沙田區關愛隊瀝源小區

List of Care Team members :

Captain :	Mr WONG Yue Hon
Vice-captain :	Mr CHENG Tsz Ching

Members :	<p>Mr KO Ping Wing</p> <p>Mr CHAN Sing Yiu</p> <p>Mr WAN Chi Lun</p> <p>Mrs SO Kwok Hing</p> <p>Mr YU King Ping</p> <p>Ms IP Kwan Ying</p> <p>Mr CHAN Yip Mau</p> <p>Ms LEUNG Yuk Ping</p> <p>Mrs SHEK Lai King</p> <p>Ms LO Fong Lan</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 220 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Support elderly services	Organise the activities concerned 4 times <ol style="list-style-type: none"> 1. Tea gathering while enjoying classic songs/Cantonese operatic songs 2. Local tours
(b) Provide health-related information to the local community	Organise the activities concerned 6 times <ol style="list-style-type: none"> 1. Simple health checks, vaccination services and/or free Chinese medical consultations 2. Gain an understanding of pain relief exercises and elderly degenerative diseases 3. Gain an understanding of healthy eating and "triple H" related illnesses 4. Gain an understanding of mental health and stress coping methods

Service requirement	Key Performance Indicator (KPI)
(c) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	Organise the activities concerned 5 times <ol style="list-style-type: none"> 1. Colouring competition for promoting the Basic Law 2. Film appreciation session 3. Visits for promoting the rule of law education and national awareness 4. Activities related to the national development
(d) Organise various festive activities	Organise the activities concerned 4 times <ol style="list-style-type: none"> 1. Celebrating Hong Kong's return to the motherland series 2. Variety shows cum dinner/lunch gatherings in celebration of the National Day and the Mid-Autumn Festival
(e) Tie in with the waste charging policy to be implemented by the Government in the future to enable the residents in the district, in particular those in rural areas, to have opportunities to better understand the policy, thereby facilitating preparation for the implementation of the policy	Organise the activities concerned 2 times <ol style="list-style-type: none"> 1. Briefings for residents on cleansing and smart recycling arrangements, and providing residents with experience opportunities in using smart recycling facilities 2. Briefings for residents on how to link up with GREEN\$ introduced by the Environmental Protection Department, so that the residents may receive points for gift redemption while participating in recycling 3. Designing community guides (recycling for environmental protection series) for residents to better understand the tips on recycling and waste reduction in the district

Service requirement	Key Performance Indicator (KPI)
(f) Organise neighbourhood social activities	Organise the activities concerned 4 times <ol style="list-style-type: none"><li data-bbox="847 309 1380 387">1. Gathering for expressing gratitude to parents<li data-bbox="847 405 1380 483">2. Chinese New Year wishes to all families