

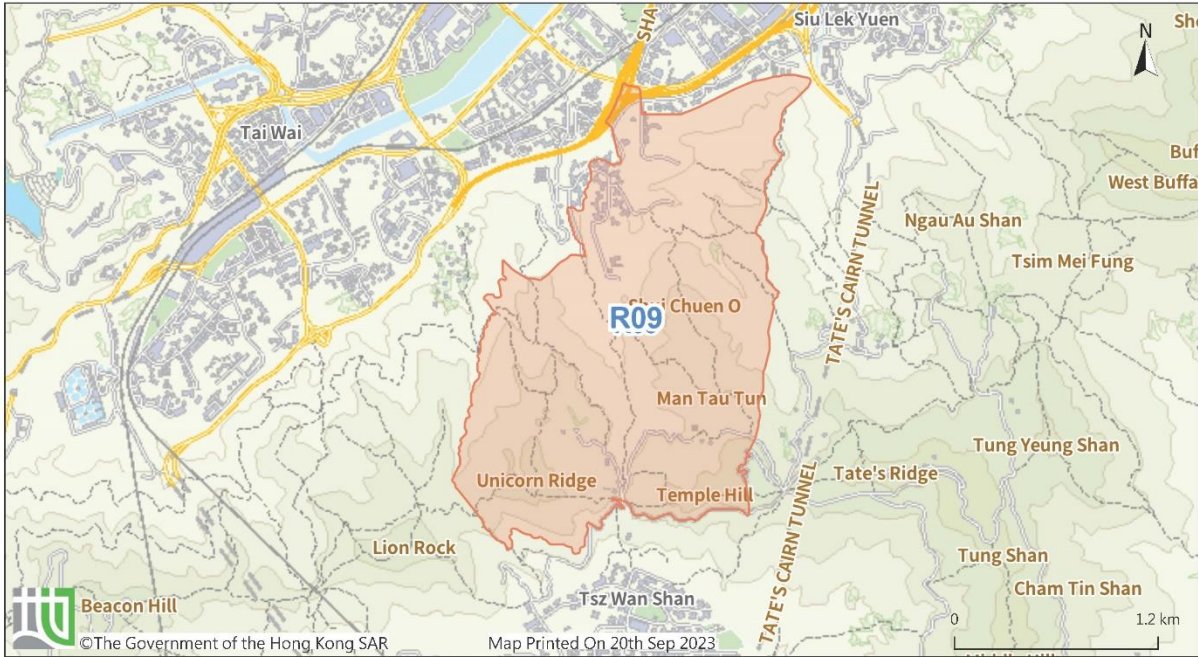
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Shui Chuen O [Sub-district boundary map attached]



R09 - Shui Chuen O



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Operating organisation : Shatin Friends Society

Partnering organisation(s) : Hong Kong Youth Power Association

Hong Kong Ladies Dynamic Association Limited

Communication Channels of the Care Team :

Telephone :	9871 4617
Email :	stfriendssty@gmail.com
Whatsapp :	9871 4617

List of Care Team members :

Captain :	Mr KU Wai Ping
Vice-captain :	/

Members :	<p>Ms CHAN Sin Ming</p> <p>Mr WU Yiu Fung</p> <p>Miss LEE Ching Yee, Janet</p> <p>Ms SHEK Mei Po</p> <p>Mr CHAN Kai Chung</p> <p>Ms ZENG Meimei</p> <p>Ms LIN Muli</p> <p>Mr KWONG Kam Wing</p> <p>Ms CAI Jinchuan</p> <p>Mr CHOI Kwong</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide persons in need with support services including:</p> <ol style="list-style-type: none"> 1. Organise 4 talks with professionals introducing eco-friendly living, home cleaning, disposing unnecessary items, simple home repairs and waterworks for residents to learn how to solve common problems and enhance life quality, with a target of 200 participants.

Service requirement	Key Performance Indicator (KPI)
	2. Provide elderly households and other households in need with home improvement services, such as housekeeping/home cleaning, cleaning air-conditioners, installing handrails, etc., with a target of serving 200 persons.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities for children's learning and development	Organise the activities concerned 2 times Expected number of participants: 300 persons in total 1. Parent-child historical and cultural trips 2. Express gratitude to parents

Service requirement	Key Performance Indicator (KPI)
(b) Support youth learning and development activities	Organise the activities concerned 3 times Expected number of participants: 300 persons in total 1. Career guidance fairs for young people 2. Sports experience day
(c) Support elderly services	Organise the activities concerned 6 times Expected number of participants: 400 persons in total 1. Smartphone courses for the elderly 2. One-day trip for the elderly
(d) Health information day for residents in Shui Chuen O	Organise the activities concerned 3 times Expected number of participants: 750 persons in total
(e) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	Organise the activities concerned 4 times Expected number of participants: 1 150 persons in total 1. National education visits for residents in Shui Chuen O 2. National education fun day for residents in Shui Chuen O
(f) Organise festive activities	Organise the activities concerned 3 times Expected number of participants: 500 persons in total 1. Flag raising day in celebration of Hong Kong's return to the motherland 2. Film appreciation session in celebration of the National Day
(g) Organise cleanliness campaign, strengthen promotion and education on environmental hygiene and street management	Organise the activities concerned 2 times Expected number of participants: 500 persons in total

Service requirement	Key Performance Indicator (KPI)
(h) Support waste reduction and recycling at district level	Organise the activities concerned 2 times Expected number of participants: 200 persons in total