

Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Jat Chuen [Sub-district boundary map attached]



R10 - Jat Chuen



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Operating organisation : Association of Shui Chuen O Development

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	9600 8312
Email :	shuichueno.association@gmail.com
Whatsapp :	9600 8312
WeChat :	+852 9600 8312
Facebook :	沙田區關愛隊乙泉小區

List of Care Team members :

Captain :	Mr LEUNG Ho Kai
Vice-captain :	Ms CHAN Yuen Ying

Members :	<p>Mr FUNG Kwan Hang</p> <p>Ms CHAN Wai Ping</p> <p>Ms LIN Qi Lun</p> <p>Ms HE Peiying</p> <p>Mr LEUNG Cho Keung</p> <p>Mr WONG Chi Man</p> <p>Ms MOK Wai Ying</p> <p>Mr TANG Kwok Kuen</p> <p>Mrs YEUNG Yuk Chun</p> <p>Ms WU Lai Wah</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 215 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Enable the elderly in the district to obtain more information and services, and develop mutual trust with the Care Team while enhancing community integration	<p>Organise the activities concerned not less than 25 times</p> <ol style="list-style-type: none"> 1. Health day (simple health checks, free medical consultations and/or vaccination services) 2. Photo-taking services for individuals/families 3. Raise awareness of home safety, anti-deception, fire prevention and environmental protection 4. Smart phones application 5. Blood pressure measuring services 6. Free haircut services 7. Meal boxes for the elderly

Service requirement	Key Performance Indicator (KPI)
<p>(b) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness</p>	<p>Organise the activities concerned not less than 4 times</p> <ol style="list-style-type: none"> 1. Colouring competition for promoting the Basic Law 2. Film appreciation session 3. Visits for fostering understanding of our country and national security education 4. Activities related to the national development
<p>(c) (i) Organise various festive activities in the district to strengthen sense of belonging to the sub-district and enhance interaction among the residents</p> <p>(ii) Organise various festive activities in the sub-district to enhance a sense of national identity to our country and strengthen family bonding</p>	<p>Organise the activities concerned not less than 8 times</p> <ol style="list-style-type: none"> 1. Mother's Day/Father's Day: gift distribution 2. Tuen Ng Festival: distributing rice dumplings 3. Mid-Autumn Festival: distributing mooncakes 4. Distributing calendars 5. Celebrating Hong Kong's return to the motherland series 6. Variety shows and dinner/lunch gatherings in celebration of the National Day and the Mid-Autumn Festival
<p>(d) (i) Enable the residents in the district to develop mutual trust with the Care Team while enhancing community integration</p> <p>(ii) Enhance family awareness through traditional festivals, while promoting filial piety of the Chinese culture, linking up various sectors in the community and fostering mutual care and support in the neighbourhood</p>	<p>Organise the activities concerned not less than 8 times</p> <ol style="list-style-type: none"> 1. Vegetables and fruits in Sha Tin 2. Local tours 3. Tea gatherings/dinners 4. Gathering for expressing gratitude to parents 5. Chinese New Year wishes to all families – distributing spring couplets and blessing bags in celebration of the Chinese New Year

Service requirement	Key Performance Indicator (KPI)
(e) Assist in promoting the publicity and education on raising the awareness of improving the environment in the community and strengthening street management	Organise the activities concerned not less than 3 times <ol style="list-style-type: none"> 1. Mobilise volunteers and residents to carry out cleaning activities in the district 2. Workshop on environmental protection 3. Waste reduction and donation of used items
(f) Enable the students and young people in the district to feel being supported by the community, and nurture the future pillars of society	Organise the activities concerned not less than 3 times <ol style="list-style-type: none"> 1. Workshops and games 2. Parent-child tours 3. Students award scheme