

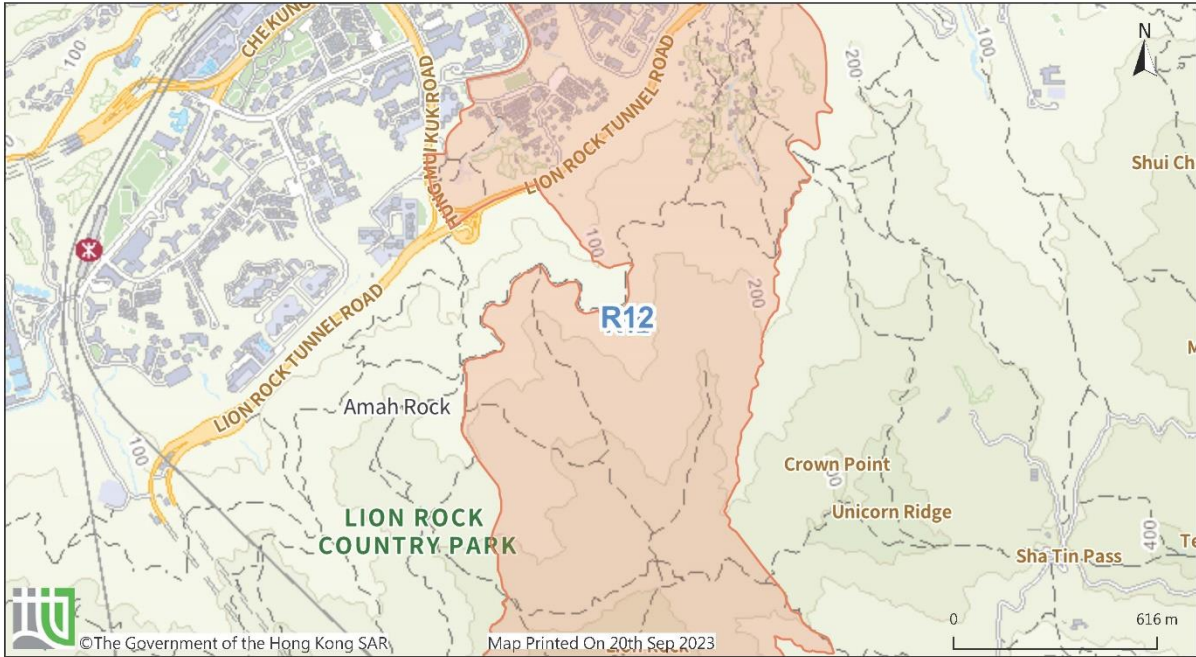
## Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Sun Tin Wai [Sub-district boundary map attached]



### R12 - Sun Tin Wai



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation :** Sun Tin Wai Dynamic Association

**Partnering organisation(s) :** Hong Kong Youth Power Association

Hong Kong Ladies Dynamic Association Limited

#### **Communication Channels of the Care Team :**

Telephone :	6058 5874
Email :	stwdynamic2020@gmail.com
Whatsapp :	6058 5874
WeChat :	6058 5874
Facebook :	新田圍關愛隊

**List of Care Team members :**

Captain :	Mr HO Wai Chun
Vice-captain :	Mr YIM Chi Fung
Members :	Mrs KWOK Suet Lan Dr(Medical) LEE Che Kin Mr LAU Chi Hung Mr TSANG Tak Ming Mr TSANG Kwok Keung Mr YAU Koon Lin Ms NG Oi Ling Ms KOT Ching Mui Mr POON Wai Kit Mr KAM King Yip

**Summary of Services for the Sub-district :****A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for</p>	<p>Provide information/services to at least 500 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide persons in need with support services including: <ol style="list-style-type: none"> <li>1. Organise 3 thematic talks on household matters, with a target of 200 participants.</li> <li>2. Provide simple home repair and cleaning services to elderly households and other households in need, with a target of 120 persons.</li> </ol>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

### B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities for children's learning and development	Organise the activities concerned 2 times Expected number of participants: 300 persons in total 1. Parent-child historical and cultural trips 2. Expressing gratitude to parents
(b) Support youth learning and development activities	Organise the activities concerned 3 times Expected number of participants: 200 persons in total 1. Career guidance fairs for young people 2. Sports experience days
(c) Support elderly services	Organise the activities concerned 6 times Expected number of participants: 400 persons in total 1. Smartphone courses for the elderly 2. One-day trips for the elderly
(d) Provide health information services	Health information day for Sun Tin Wai: 3 times Expected number of participants: 750 persons in total

Service requirement	Key Performance Indicator (KPI)
(e) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	Organise the activities concerned 4 times Expected number of participants: 1 150 persons in total 1. National education visits for Sun Tin Wai 2. National education fun day for Sun Tin Wai
(f) Organise festive activities	Organise the activities concerned 3 times Expected number of participants: 500 persons in total 1. Flag raising day in celebration of Hong Kong's return to the motherland 2. Film appreciation session in celebration of the National Day
(g) Organise cleanliness campaign, strengthen promotion and education on environmental hygiene and street management.	Clean-up campaign for Sun Win Wai community: 2 times Expected number of participants: 500 persons in total
(h) Support waste reduction and recycling at district level	Environmental protection efforts in Sun Win Wai: 2 times Expected number of participants: 200 persons in total
(i) Provide advice on building management.	Promotion day on safety and cleanliness in Sun Win Wai: 2 times Expected number of participants: 400 persons in total