

Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Chui Tin [Sub-district boundary map attached]



R13 - Chui Tin



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Operating organisation : **Gracious Love Society**

Partnering organisation(s) : **Shatin Women's Association**

GCCITKD Cheong Wong Wai Primary School

Communication Channels of the Care Team :

Telephone :	8482 4331
Email :	chuitincare@gmail.com
Facebook :	沙田區翠田關愛隊

List of Care Team members :

Captain :	Ms LAM Yuk Wa
Vice-captain :	Mr LEUNG Wai Kay, Ricky

Members :	Mr CHAN Wai Yeuk Mr LIU Shu Sun, Peter Mr LIN Bin Ms FUNG Chi Fong Ms CHEN Kang Hui Ms HUNG Lui Ms XU Mei Zhu Ms ZHANG Li Hong Mr WONG Ki Sung Mr LAI Kam Tim
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise learning and development activities for children in the sub-district (such as national education activities, homework tutorials, social skills training sessions, arts-related interest development groups)	Organise the activities concerned 2 times
(b) Provide information or organise activities related to youth learning and growth for the youth in the sub-district (e.g. national education activities, career guidance services, as well as cultural, recreational and sports activities)	Organise the activities concerned 2 times
(c) Organise activities to promote caring for the elderly in the sub-district (such as visits, tours, tea gatherings, Cantonese operatic songs concerts and other recreational and cultural activities)	Organise the activities concerned 2 times

Service requirement	Key Performance Indicator (KPI)
(d) Organise health days for the residents in the sub-district, providing simple health checks and fitness-related information, talks and games	Organise the activities concerned 4 times
(e) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness (including exhibitions, talks, carnivals and quiz games, etc.)	Organise the activities concerned 4 times
(f) Organise various festive activities for the residents in the sub-district (including local flag raising ceremony on 1 July and the National Day celebrations)	Organise the festive activities concerned 3 times
(g) Organise cleanliness campaign, strengthen promotion and education on environmental hygiene and street management. Mobilise volunteers and residents to carry out cleansing activities in the sub-district	<ol style="list-style-type: none"> 1. Organise the activities concerned 2 times 2. Set up district-based hygiene management teams and invite participation from the elderly, children and their parents for providing assistance in regular inspections, talks and cleaning work, etc.
(h) Support waste reduction and recycling at district level by organising activities on recycling of used clothes and donation of used items in the sub-district in collaboration with GREEN@COMMUNITY to provide additional mobile recycling spots	Organise the activities concerned 2 times

Service requirement	Key Performance Indicator (KPI)
(i) Provide building management advice and free legal advice services for owners' corporations and owners' committees in the sub-district, or visit commercial-cum-residential buildings and old buildings to promote fire prevention as well as building safety and cleanliness among residents and shop operators, and put up promotional posters	Organise the activities concerned 2 times