

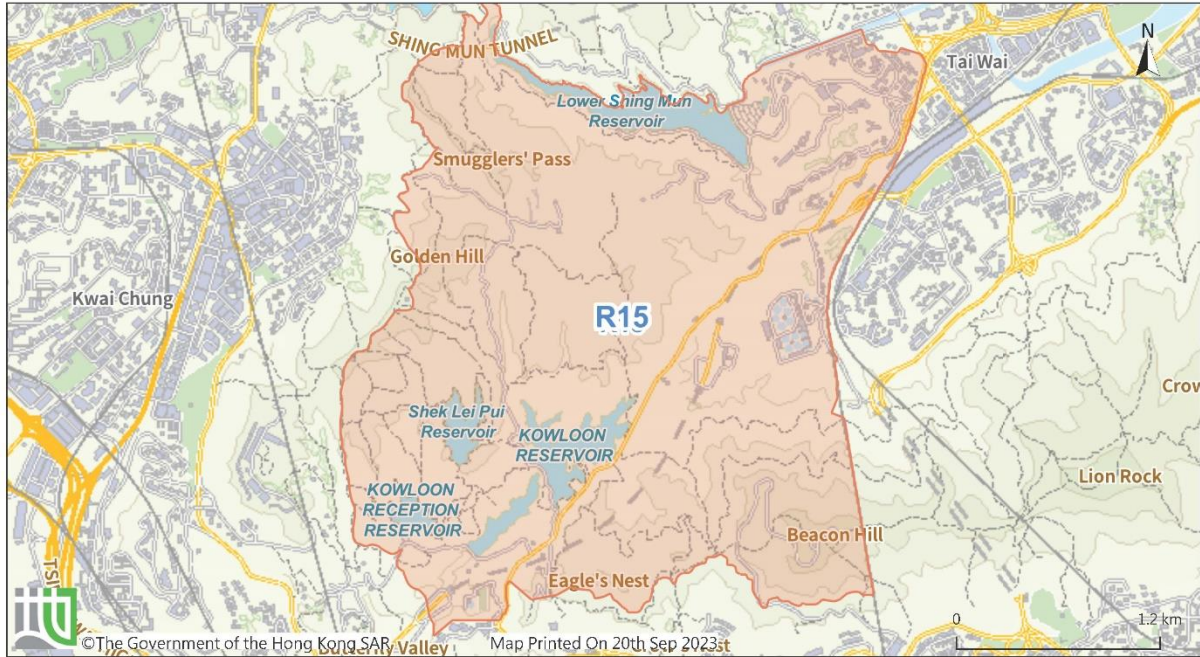
## Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Lower Shing Mun [Sub-district boundary map attached]



### R15 - Lower Shing Mun



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**Operating organisation :** Dragon Generation

**Partnering organisation(s) :** /

#### Communication Channels of the Care Team :

Telephone :	6744 1477
Email :	dragongenerationcaresteam@gmail.com
Whatsapp :	6744 1477
WeChat :	6744 1477
Facebook :	龍的傳人(下城門)

#### List of Care Team members :

Captain :	Mr TONG Hok Leung
Vice-captain :	Ms KO Yin Fan

Members :	<p>Mr WU Ming Chi, Ricky</p> <p>Ms TSUI Lai Yee</p> <p>Mr WONG Sung Kit</p> <p>Ms CHAN Lik</p> <p>Dr LIU Tsz Chung, Michael</p> <p>Mr HUNG Koon Cho, Jack</p> <p>Mr LAU Kin Yuen, David</p> <p>Ms CHOW Lam</p> <p>Mr WAI Kwok Ming</p> <p>Ms WONG Kei Mong</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services to at least 170 persons in need.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities to encourage young people to participate in the activities concerned	<ol style="list-style-type: none"> <li>1. Visit to the Legislative Council for better understanding of “One Country, Two Systems”: 2 times</li> <li>2. Film shows to foster understanding of our country: 2 times</li> </ol>
(b) Assist in the promotion and publicity work for government policies	<ol style="list-style-type: none"> <li>1. Visit fire stations: 4 times</li> <li>2. Make influenza vaccination appointments: 2 times</li> </ol>
(c) Organise festive activities	<ol style="list-style-type: none"> <li>1. Handicraft workshop on Chinese New Year ornaments: 2 times</li> <li>2. Distribute Chinese New Year calendars: 2 times</li> <li>3. One-day tour for celebrating the Parents’ Day: 2 times</li> <li>4. Rice dumplings for showing care: 2 times</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	5. Film appreciation sessions in celebration of Hong Kong's return to the motherland: 2 times 6. Youth talent competition in celebration of the National Day: 2 times 7. Lantern making workshop for the Mid-Autumn Festival: 2 times
(d) Organise different thematic activities to reach out to the community and raise civic awareness	1. Mobile phone course: 8 times 2. Passport photo-taking services: 2 times
(e) Organise trainings for volunteers and encourage more residents, in particular young people, to serve as volunteers while enhancing their skills in every aspect and fostering their sense of belonging to the community, thereby developing community networks	1. Workshop on volunteers training: 4 times
(f) Organise various activities related to traditional Chinese culture to reach out to young people and promote traditional Chinese culture	1. Drama training related to the theme of ancient Chinese costumes: 2 phases 2. Training on Chinese writing brush calligraphy: 2 phases 3. Training on Chinese ink painting: 2 phases 4. Training on Chinese history and culture: 2 phases
(g) Organise activities related to dragon boating to promote the culture of dragon boating and to reach out to the young people	1. Dragon boating fun day: 2 times 2. Dragon boating training for young people: 2 phases 3. Programme for young people to participate in dragon boat races: 8 phases