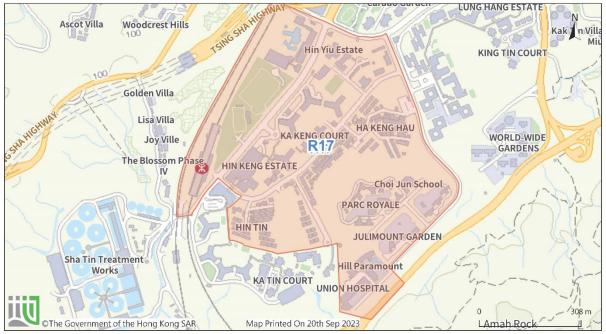
Information on Sub-district Care Teams

District: Sha Tin

Sub-district: Keng Hau [Sub-district boundary map attached]



R17 - Keng Hau



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Hin Keng Good Neighbour Society

Partnering organisation(s): /

Communication Channels of the Care Team:

Telephone:	9501 7685
Email:	hkgood607@gmail.com
Facebook:	沙田區徑口關愛隊

List of Care Team members:

Captain:	Mr CHEUNG Pak Yuen
Vice-captain:	Mr WAI Tak Lun
Members:	Mr YUM, Vincent
	Ms LAU Siu Luen
	Mr CHAN Hor Wing
	Ms LEE Siu Hung

Ms LIU Siu Fong
Ms LAI Kwai Ying
Mr HO Kwok Wah, George
Ms LEE Hui Wun
Mr FAN Kai Young, Anthony
Ms LAM Lai Sheung

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 8 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 8 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion	1. Visit to the Legislative Council for better
activities, such as activities to promote	understanding of "One Country, Two
the Constitution, the Basic Law, the	Systems" 2 times
National Security Law and national	2. National security education online quiz
awareness. Encourage young people to	competition 2 times
participate in the activities concerned	3. Constitution Day (street counters and
	quiz games) 4 times
	4. Film shows to foster understanding of
	our country 2 times
(b) Assist in the promotion and publicity	1. Organise anti-crime and anti-deception
work for government policies (enhancing	talks to enhance public awareness/
the crime prevention, fire prevention,	distribute leaflets on the streets 2 times
environmental hygiene and anti-	2. Visit fire stations 4 times
epidemic awareness among the public,	3. Support the benevolent act of organ
and promoting vaccination, etc.)	donation (street counters) 4 times
	4. Make influenza vaccination
	appointments 2 times

Service requirement	Key Performance Indicator (KPI)
(c) Organise festive activities - Organise	1. Handicraft workshop on Chinese New
various festive and parent-child activities	Year ornaments 2 times
in the sub-district	2. Distribute Chinese New Year calendars
	2 times
	3. One-day tour for celebrating the
	Parents' Day 2 times
	4. Rice dumplings giveaway for the elderly
	2 times
	5. Film appreciation sessions in
	celebration of Hong Kong's return to
	the motherland 2 times
	6. Parent-child workshop on Chinese
	pastries in celebration of the National
	Day 4 times
	7. Lantern making workshop for the Mid-
	Autumn Festival 2 times
(d) Organise different thematic activities to	1. Mobile phone courses 8 times
reach out to the community and raise	2. Passport photo-taking services 2 times
civic awareness	3. Classes on stretching exercises for
	domestic pain-causing illnesses 4 times
	4. Talks and workshops to promote waste
	reduction in the community 4 times
	5. Parent-child badminton fun day 2 times
	6. Students award scheme 2 times