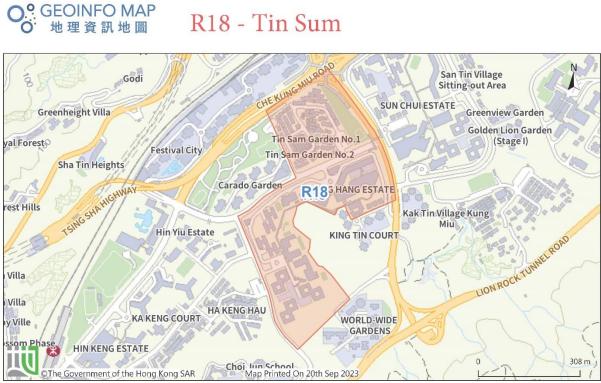
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Tin Sum [Sub-district boundary map attached]



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Long Xin Volunteer Team

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	8493 1003
Email:	longxincareteam@gmail.com
Whatsapp:	8493 1003
WeChat :	+852 8493 1003
Facebook :	龍心義工團關愛隊

List of Care Team members :

Captain :	Mr PUN Kwok Shan
Vice-captain :	Mr CHEUNG Kam Chung

Members :	Mr PAT Kam Lung	
	Mr TSOI Ming Yang	
	Miss CHEUNG Man Shuen	
	Mr LEUNG Kin Kei	
	Mr YIM Hing Chuen	
	Mr YIP Chun Fai	
	Ms YUAN Xiaohong	
	Mr CHEUNG Wai Yip	
	Mr KAN Chi Keung	

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
 (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. 	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to at least 500
sub-district, establish contacts, and	elderly households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to at least 600
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	
(f) Depending on the circumstances of the	Provide persons in need with support
sub-district, provide home or other	services including:
support services to those in need (such as	1. Provide home repair and improvement
simple home repairs/cleaning, health	services to singleton/doubleton elderly, with
talks, "Share and Care" activities like	a target of 100 households.
collection of old clothes for donation,	2. Provide simple home cleaning, such as
recruiting and training residents to be	cleaning kitchen, washroom, doors and
volunteers to serve other people in need,	windows as well as disposing waste, to
etc.).	singleton/doubleton elderly, with a target of
	70 households.

Service requirement	Key Performance Indicator (KPI)
	3. Set up health service station for the elderly
	and persons in need 96 times in total in two
	years, and provide quarterly blood glucose
	test 8 times in total in two years.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is	Provide services up to 8 times as required by
in operation, care about the needs of	the Government.
those who use/stay in the shelter and	
provide appropriate assistance.	
(b) When there is a sudden	Provide services up to 8 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(c) Provide emergency support for new	Provide services up to 8 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide elderly with health information	 Vaccination day 2 times Free haircut day for the elderly 8 times
(b) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	 Promote Basic Law/National Security Day 2 times Organise visits with the themes of rule of law education and national awareness 4 times
(c) Organise festive activities	 Mother's Day activities 2 times Rice dumplings giveaway for the elderly 2 times Mooncakes for the Mid-Autumn Festival celebration 2 times Celebration activities for Hong Kong's return to the motherland 2 times Celebration activities for the National Day 2 times
(d)Provide volunteer leadership training	Organise the activities concerned 2 times