

## Information on Sub-district Care Teams

**District : Sha Tin**

**Sub-district : Chui Ka [Sub-district boundary map attached]**



### R19 - Chui Ka



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**Operating organisation : Sky Ocean**

**Partnering organisation(s) : /**

#### **Communication Channels of the Care Team :**

Telephone :	9262 4668
Email :	careteamskyocean@gmail.com

#### **List of Care Team members :**

Captain :	Mr LAM Yu Sing
Vice-captain :	Ms LEUNG Yuk Chun

Members :	Miss YIP Cheung Ching Mr KAN Chi Ho Miss YEUNG Tsz Ki, Charlotte Mr CHEUNG Ning Mr LEE Kam Hing, Issacs Mr YIM Wing Kai Ms CHEUNG Kit Yue Mr KONG Sheung Wing Mr WAN Kwok Kiu Mr LAI Kam Yuen
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 220 times of services to those in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 6 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 8 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 8 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Activities related to the learning and development of children and the youth	Organise the activities concerned 2 times <ol style="list-style-type: none"><li>1. Personal growth fun day</li><li>2. Talk on life planning</li></ol>
(b) Provide services to enable the local community to keep abreast of the health-related information and activities	Organise the activities concerned 6 times <ol style="list-style-type: none"><li>1. Simple health checks, vaccination services and/or free Chinese medical consultations on health day</li><li>2. Gaining an understanding of pain relief exercises and elderly degenerative diseases</li><li>3. Gaining an understanding of healthy eating and "triple H" related illnesses</li><li>4. Gaining an understanding of mental health and stress coping methods</li></ol>
(c) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	Organise the activities concerned 4 times <ol style="list-style-type: none"><li>1. Colouring competition for promoting the Basic Law</li><li>2. Film appreciation session</li><li>3. Visits for promoting the understanding of our country and national security education</li><li>4. Activities related to the national development</li></ol>
(d) Organise festive activities	Organise the activities concerned 4 times <ol style="list-style-type: none"><li>1. Celebrating Hong Kong's return to the motherland series</li><li>2. Variety shows cum dinner/lunch gatherings in celebration of the National Day and the Mid-Autumn Festival</li></ol>

Service requirement	Key Performance Indicator (KPI)
(e) Strengthen promotion and education on street management	Organise the activities concerned 2 times
(f) Organise neighbourhood social activities	Organise the activities concerned 4 times 1. Gathering for expressing gratitude to parents 2. Chinese New Year wishes to all families