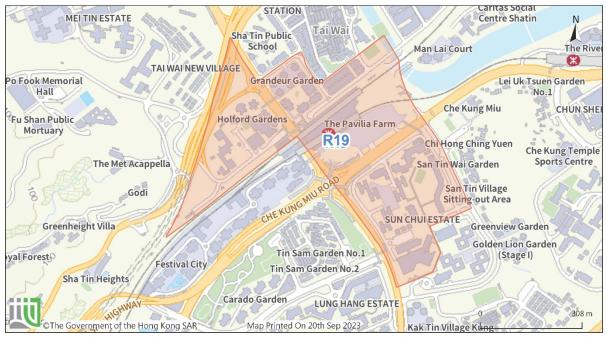
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Chui Ka [Sub-district boundary map attached]

O^e GEOINFO MAP o^e 地理資訊地圖 R19 - Chui Ka



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Operating organisation: Sky Ocean

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	9262 4668	
Email :	careteamskyocean@gmail.com	

List of Care Team members :

Captain: Mr LAM Yu Sing	
Vice-captain :	Ms LEUNG Yuk Chun

Members :	Miss YIP Cheung Ching
	Mr KAN Chi Ho
	Miss YEUNG Tsz Ki, Charlotte
Mr CHEUNG Ning	
	Mr LEE Kam Hing, Issacs
Mr YIM Wing Kai Ms CHEUNG Kit Yue	
	Mr WAN Kwok Kiu
	Mr LAI Kam Yuen

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the	The relevant channels shall be opened within
Care Team with at least 2 channels, such	two weeks after the funding agreement
as telephone, email, social media, instant	takes effect, and shall be maintained until
messaging software, etc.	the end of the funding agreement.
(b) Widely publicise the communication	Publicise the communication channels and
channels and services of the Care Team to	services of the Care Team in the sub-district,
the residents of the sub-district.	covering no less than 90% of the residents of
	the sub-district within three months after
	the funding agreement takes effect.
(c) Establish a liaison network with the	Distribute in a timely manner the important
residents of the sub-district, facilitating	information provided by the Government
the residents to contact the Care Team	through the liaison network between the
and assisting the Government to deliver	Care Team and the residents of the sub-
information to the residents so as to	district as required by the Government or as
strengthen ties with the residents.	needed. Within one year after the funding
	agreement takes effect, the established
	liaison network shall cover not less than 20%
	of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to at least 500
sub-district, establish contacts, and	elderly households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to at least 600
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	Drovide at least 220 times of any inc.
(f) Depending on the circumstances of the	Provide at least 220 times of services to
sub-district, provide home or other	those in need.
support services to those in need (such as	
simple home repairs/cleaning, health	
talks, "Share and Care" activities like collection of old clothes for donation,	
recruiting and training residents to be	
volunteers to serve other people in need,	
etc.).	

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old	Visit every year at least 6 "three-nil"
buildings where the owners' corporations	buildings or old buildings where the owners'
are not operating effectively/without	corporations are not operating
hiring a management company to	effectively/without hiring a management
understand the management, safety and	company, and compile information about
sanitary conditions of the buildings	the management, safety and sanitary
concerned, and compile the relevant	conditions of the buildings.
information for the reference of the	
District Office. Depending on the	
situation of the building and the needs of	
the residents, make referrals to relevant	
departments or organisations for	
assistance, including applying to the	
District Office for provision of one-off	
cleaning services for the common areas	
of the building.	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 8 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 8 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Serv	vice requirement	Key Performance Indicator (KPI)
(a)	Activities related to the learning and development of children and the youth	Organise the activities concerned 2 times 1. Personal growth fun day 2. Talk on life planning
(b)	Provide services to enable the local community to keep abreast of the health-related information and activities	 Organise the activities concerned 6 times 1. Simple health checks, vaccination services and/or free Chinese medical consultations on health day 2. Gaining an understanding of pain relief exercises and elderly degenerative diseases 3. Gaining an understanding of healthy eating and "triple H" related illnesses 4. Gaining an understanding of mental health and stress coping methods
(c)	Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	 Organise the activities concerned 4 times Colouring competition for promoting the Basic Law Film appreciation session Visits for promoting the understanding of our country and national security education Activities related to the national development
(d)	Organise festive activities	 Organise the activities concerned 4 times 1. Celebrating Hong Kong's return to the motherland series 2. Variety shows cum dinner/lunch gatherings in celebration of the National Day and the Mid-Autumn Festival

Service requirement		Key Performance Indicator (KPI)		
(e)	-	n promotion and educ nanagement	ation	Organise the activities concerned 2 times
(f)	Organise activities	neighbourhood s	social	Organise the activities concerned 4 times1. Gathering for expressing gratitude to parents2. Chinese New Year wishes to all families