

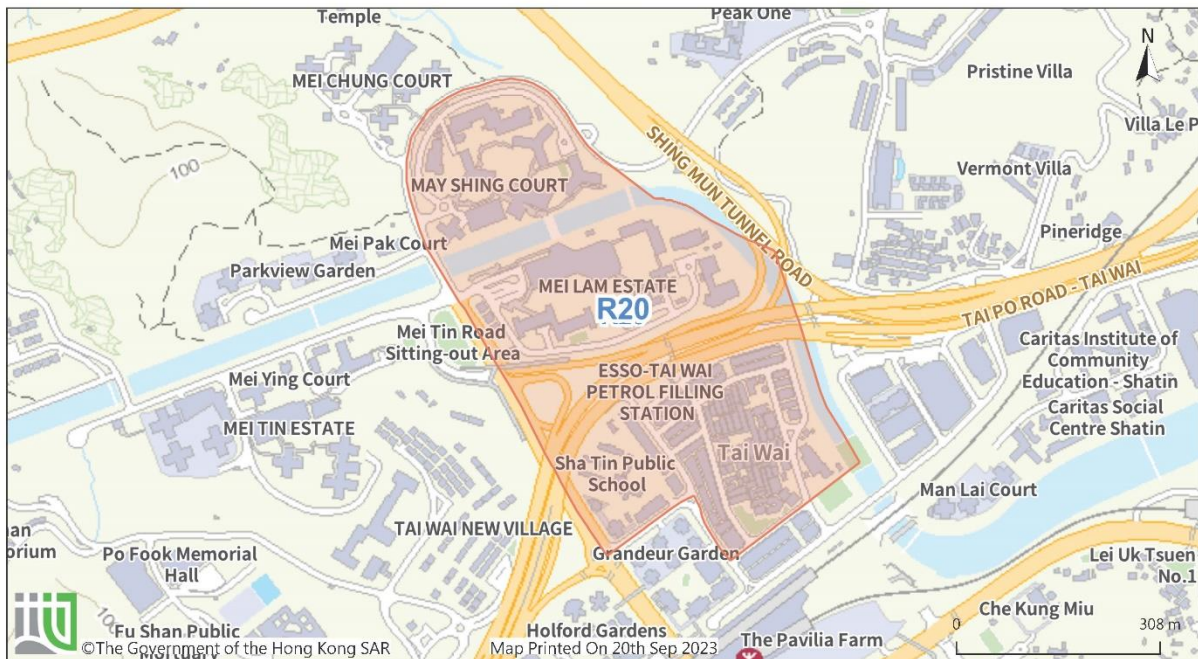
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Tai Wai [Sub-district boundary map attached]



R20 - Tai Wai



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Operating organisation : Sha Tin Kin Ching Sports Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	5125 7631
Email :	taiwaicareteam@gmail.com
Whatsapp :	5125 7631
Facebook :	大圍關愛隊

List of Care Team members :

Captain :	Mr WONG Chi Keung
Vice-captain :	Miss TUNG Kin Lei

Members :	<p>Mr NG Wai Kuen</p> <p>Ms HO Yuk Mui</p> <p>Mr CHOW Hon Wah</p> <p>Mr LO Wai Yin</p> <p>Ms CHAN Wing Yin</p> <p>Mr WAN Hau Cheung</p> <p>Ms WONG Sze Wa</p> <p>Ms CHAN Sau Lai</p> <p>Mr WONG Kwok Kee</p> <p>Ms WONG Kam Fun</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide persons in need with support services including:</p> <ol style="list-style-type: none"> 1. Organise 4 talks/workshops conducted by professionals with the themes of eco-friendly living, home cleaning, disposing unnecessary items, simple home repairs and waterworks, etc. for residents to gain knowledge about solving daily household problems, with a target of

Service requirement	Key Performance Indicator (KPI)
	<p>80 participants in total.</p> <p>2. Provide simple home cleaning or waste disposal services to singleton or doubleton elderly/households in need upon assessment, with a target of serving not less than 170 households.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 6 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 8 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Free yoga classes	Expected number of participants: about 30 persons
(b) Free youth basketball training courses	Expected number of participants: about 15 persons
(c) Invite professional medical teams to provide vaccination services and health talks, and 200 persons are expected to receive the services	Organise the activities concerned 2 times in two years
(d) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness to broaden the knowledge of the participants in the sub-district and boost their confidence in the country development	Organise the activities concerned 4 times <ol style="list-style-type: none"> 1. Colouring competition for promoting the Basic Law 2. National security day series 3. Visits for promoting the understanding of our country and national security education

Service requirement	Key Performance Indicator (KPI)
<p>(e) Organise film appreciation sessions during the celebration of Hong Kong's return to the motherland to foster understanding of the changes and developments of our country and Hong Kong in different eras, thereby enabling participants to better understand the history and development of our country and Hong Kong and have a stronger sense of belonging</p>	<p>Organise the activities concerned once per year, 2 times in two years</p>
<p>(f) "Care for Our Home in Tai Wai" Carnival</p>	<p>Organise the activities concerned once per year, 2 times in two years</p>