Information on Sub-district Care Teams

District：Sha Tin

Sub-district：Chung Tin   [Sub-district boundary map attached]
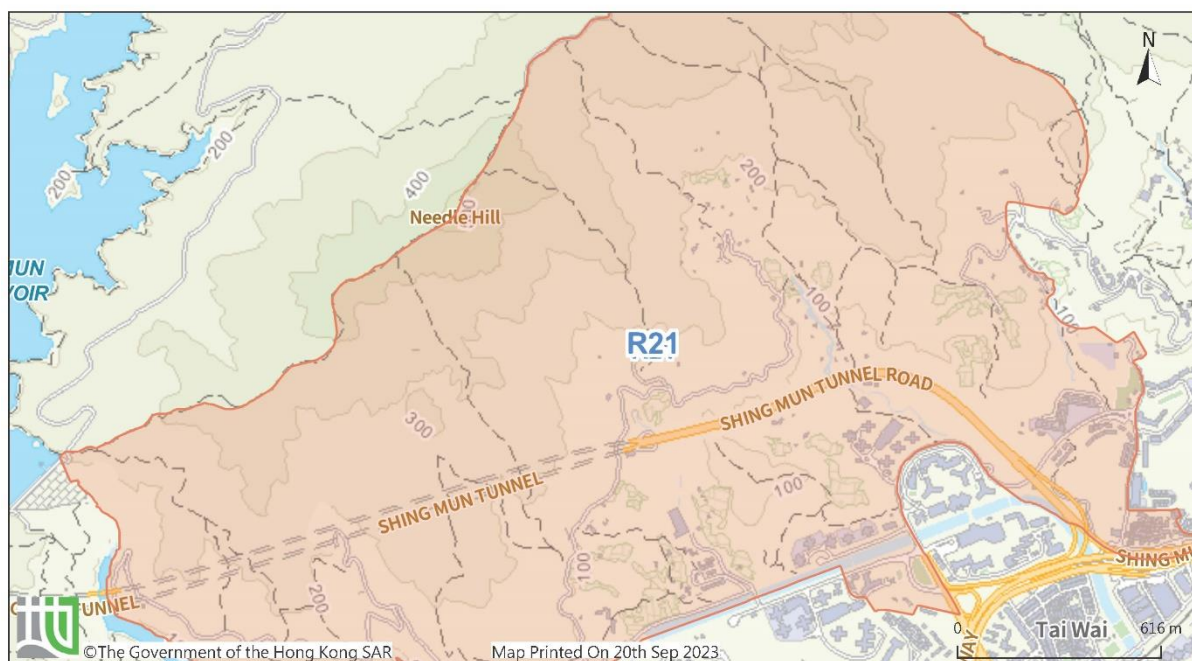
Operating organisation：   樂康會
Partnering organisation(s)：/

Communication Channels of the Care Team：

Telephone：	9203 2506
Email：	shatinchungtin@gmail.com
Whatsapp：	9203 2506
WeChat：	9203 2506
Facebook：	沙田區松田關愛隊

List of Care Team members：

Captain：	Ms YAU Lin Mui
Vice-captain：	Mr HO Chi Keung
Members：	Dr(Degree) WONG Cheuk Him Ms LAM Lai King Mr WONG King Chun Ms YIU Ho Yee Mr CHAN Ki Mr CHENG Yuk Kei Mr WONG Kwong Sum

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide persons in need with support services including: 1. Organise 4 thematic talks/workshops on household matters, with a target of 80 participants. 2. Provide singleton or doubleton elderly/ households in need with simple home cleaning or waste disposal services, with a target of serving not less than

Service requirement	Key Performance Indicator (KPI)
	150 households.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Workshop on community caring services	Organise the activities concerned 2 times

Service requirement	Key Performance Indicator (KPI)
(b) 1. Vaccination day and health talk 2. Free Chinese medical consultation services 3. Measurement of blood pressure for free 4. Health workshops and talks for mutual support in the community	1. Organise the activities concerned 2 times 2. Organise the activities concerned 4 times 3. Organise the activities concerned 48 times 4. Organise the activities concerned 2 times
(c) 1. Cantonese operatic songs concerts to promote neighbourliness and celebrate Hong Kong's return to the motherland 2. Folk song concerts in celebration of the National Day	1. Organise the activities concerned 2 times 2. Organise the activities concerned 2 times