

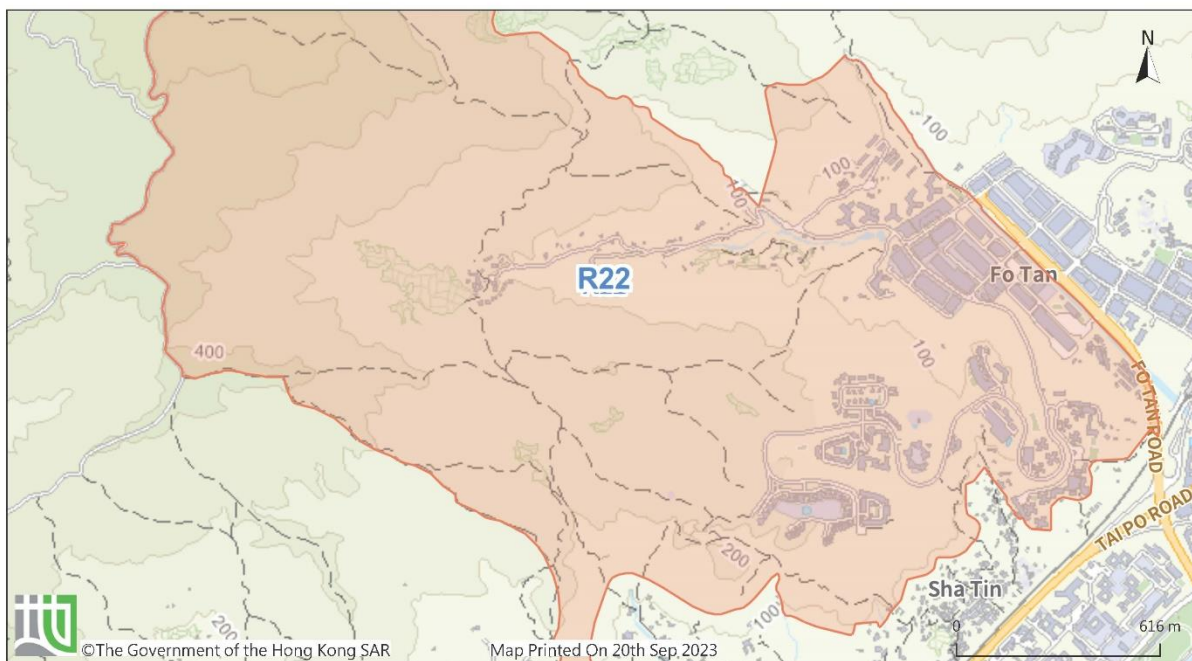
Information on Sub-district Care Teams

District : Sha Tin

Sub-district : Sui Wo [Sub-district boundary map attached]



R22 - Sui Wo



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Operating organisation : New Line Youth Volunteer Service Groups

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	6586 0918
Email :	suiwocareteam@gmail.com
Whatsapp :	6586 0918
WeChat :	6586 0918
Facebook :	穗禾關愛隊

List of Care Team members :

Captain :	Mr WAN Wan Lung
Vice-captain :	Mr CHAN Tan Tan

Members :	Mr NG Kam Kuen Mr LAU Tak Cheung, Vetus Dr WONG Hoi Sing Ms TANG Kam Fong Mr TAM Pak Lap Mr IP Kin Wing Ms JIN Quanli Mr YUEN Siu Leung Mr HUNG Wai Wah Ms LO Shui Han
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise learning and development activities for children in the sub-district for them to enhance national awareness and promote diversified development from an early age	Organise the activities concerned 2 times
(b) Provide information or organise activities related to youth learning and growth for the youth in the sub-district for promoting national awareness, as well as developing a positive outlook on life and positive values	Organise the activities concerned 2 times
(c) Organise activities to promote caring for the elderly in the sub-district in response to the needs in the sub-district	Organise the activities concerned 2 times

Service requirement	Key Performance Indicator (KPI)
(d) Organise health day for the residents in the sub-district, providing simple health checks and fitness-related information, talks and games	Organise the activities concerned 3 times
(e) Organise activities to promote the Basic Law, the National Security Law, rule of law education and national awareness	Organise the activities concerned 4 times
(f) Organise various festive activities for the residents in the sub-district, including local flag raising ceremony on 1 July and the National Day celebrations	Organise the activities concerned 3 times
(g) Organise cleanliness campaign, strengthen promotion and education on environmental hygiene and street management	Organise the activities concerned 2 times
(h) Support waste reduction and recycling at district level	Organise the activities concerned 2 times
(i) Provide building management advice and free legal advice services for owners' corporations and owners' committees in the sub-district, or visit commercial-cum-residential buildings and old buildings in the sub-district to promote fire prevention, building safety and cleanliness among	Organise the activities concerned 2 times

Service requirement	Key Performance Indicator (KPI)
residents and shop operators	